

### **7A.4.1 Organizational Chart**

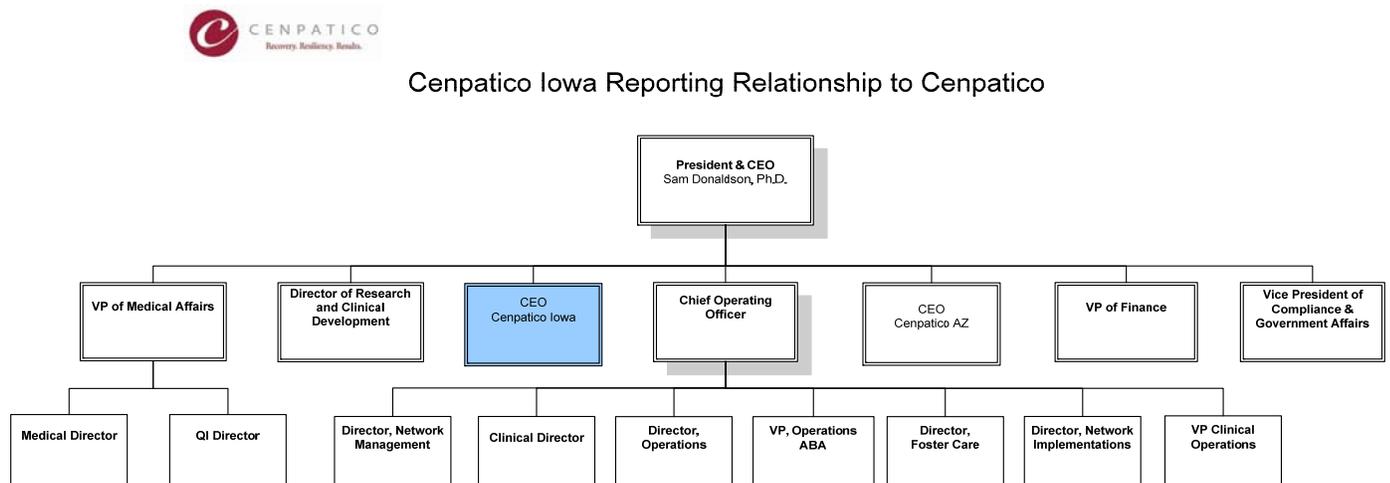
Submit an organizational chart which demonstrates:

- The Bidder's corporate structure
- The reporting relationship which staff assigned to the Iowa Plan would have with other parts of the Bidder's structure

Cenpatico Iowa will be a stand alone operation that will be supported by Cenpatico and Centene. As with other similar Cenpatico subsidiaries, the Executive Director of Cenpatico Iowa will report to Sam Donaldson, President and CEO of Cenpatico. The Executive Director will be ultimately responsible for the daily operation of the plan and will be empowered to make decisions for Cenpatico Iowa. All other Iowa staff members will report up to the Executive Director.

Although Cenpatico Iowa will function as independent operation with local control, the Iowa team will be able to access resources both in our Austin headquarters and across our subsidiaries. Throughout our organization, Cenpatico employs experienced and highly-qualified professionals who will lend their support and expertise to the Iowa team.

The chart below demonstrates Cenpatico's corporate structure and the reporting relationship of the Iowa Plan to our team.



### **7A.4.2 A Chart or Other Presentation**

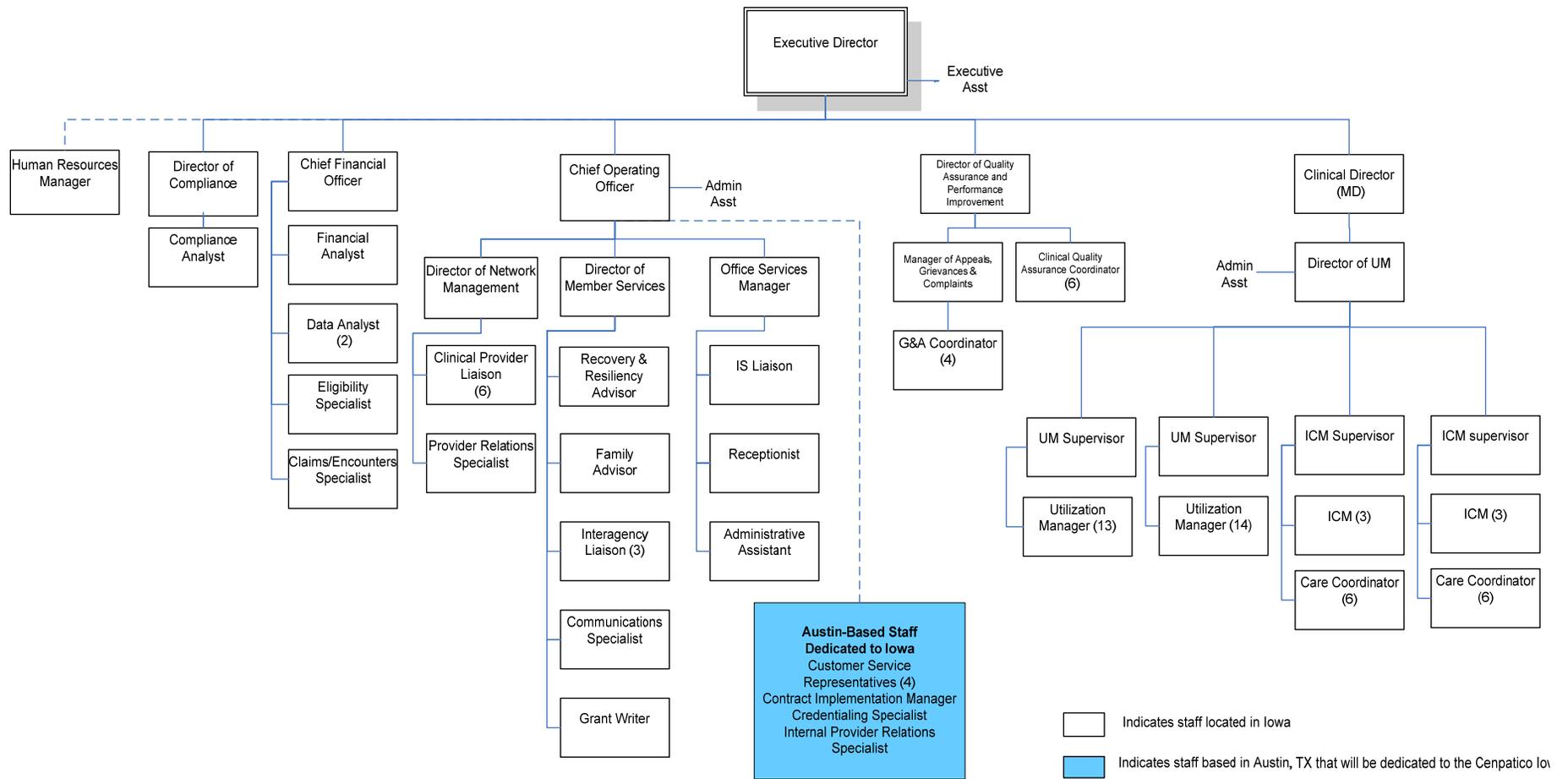
Submit an Organizational Chart or other presentation which clearly shows:

- Every position which would be working on the Iowa Plan; the name, qualifications and curriculum vitae (curriculum vitae will be excluded from the page length limit for this section) of the individual who will be based within Iowa with management responsibility for the operation of the Iowa Plan; the reporting relationships between all positions
- The reporting relationships between all positions;
- The credentials required of the individuals to be hired for each clinical and management position; and
- The office locations of each individual

The following chart represents all positions which will be dedicated to Cenpatico Iowa both in Iowa and in Austin, Texas and demonstrates the reporting relationships between these positions.

The staff members highlighted in blue will be located in Austin, Texas. They will be dedicated to Cenpatico Iowa and will report directly to Cenpatico managers in Austin. The Chief Operating Officer in Iowa will have responsibility and authority to oversee the activities of these staff members to ensure quality service delivery.

# Cenpatico Iowa



The following chart details the credentials, experience, expertise, and office location of the individuals that will be hired for each clinical and management position with Cenpatico Iowa.

| <b>Position</b>  | <b>Credentials/Required Qualifications</b>  | <b>Experience &amp; Expertise</b>  | <b>Office Location</b>                                       |
|--|---|--|--|
| <b>Executive Director</b>  | <ul style="list-style-type: none"> <li>Bachelor's degree in Behavioral Health, Psychology, Business Administration, Public Health/Administration, or related area required</li> <li>Master's degree preferred</li> </ul>                    | <ul style="list-style-type: none"> <li>7 or more years of experience in Management, Administration or Operations in Managed Care/Healthcare industry</li> <li>At least 5 years experience with Medicaid/Medicare or public sector programs</li> <li>At least 5 years experience in Behavioral Health managed care contract management</li> <li>Previous experience with leading and coordinating managed care implementation activities</li> <li>Understanding of recovery and resiliency principles</li> <li>Knowledge of Iowa behavioral health program</li> </ul> | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Clinical Director</b>   | <ul style="list-style-type: none"> <li>Iowa-licensed ASAM-certified psychiatrist</li> </ul>   | <ul style="list-style-type: none"> <li>At least 5 years of behavioral health clinical experience</li> <li>Previous experience as a managed care Medical Director</li> <li>Previous experience performing managed behavioral health quality assurance/improvement</li> <li>Understanding of recovery and resiliency principles</li> <li>Knowledge of Iowa behavioral health program</li> </ul>  | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Chief Operating Officer</b>                                   | <ul style="list-style-type: none"> <li>Bachelor's degree in Business, Public Health/Administration, or related area required</li> <li>Master's degree preferred</li> </ul>  | <ul style="list-style-type: none"> <li>At least 7 years of senior level managed care experience, preferably as a health plan operating officer and/or executive director</li> <li>At least 5 years experience with Medicaid/Medicare or public sector programs</li> <li>Previous experience with leading and coordinating managed care implementation activities</li> <li>Knowledge of Iowa behavioral health program preferred</li> </ul>   | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Chief Financial Officer</b>                                   | <ul style="list-style-type: none"> <li>Bachelor's degree in Finance, Accounting, Economics, Business Administration</li> <li>Master's degree and/or CPA preferred</li> </ul>  | <ul style="list-style-type: none"> <li>At least 5 years experience in a senior level finance position in healthcare or insurance industry</li> <li>Previous experience with Medicaid/Medicare or public sector programs preferred</li> <li>Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Director of Network Management</b>                            | <ul style="list-style-type: none"> <li>Master's degree in behavioral health or equivalent experience in related field required</li> <li>Master's degree preferred</li> </ul>  | <ul style="list-style-type: none"> <li>At least 5 years network development, program development and contracting experience</li> <li>Previous experience in a healthcare or insurance environment, preferably with Medicaid products</li> <li>Previous experience managing clinical programs and training clinical staff</li> <li>Understanding of recovery and resiliency principles</li> <li>Knowledge of Iowa behavioral health program</li> </ul>  | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Director of Member Services</b>                               | <ul style="list-style-type: none"> <li>Bachelor's degree in Business/Health Administration, Social Services, or related area or equivalent experience in related field</li> <li>Master's degree preferred</li> </ul>                        | <ul style="list-style-type: none"> <li>At least 5 years of managed care or healthcare, including management experience</li> <li>Experience working with substance abuse and mental health community based organizations and member advocacy groups in the defined geographical area</li> <li>Experience with cultural competency planning and CLAS standards</li> <li>Knowledge of Iowa behavioral health program preferred</li> </ul>   | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |
| <b>Director of Quality Assurance and Performance Improvement</b> | <ul style="list-style-type: none"> <li>Master's degree in Behavioral Health or RN</li> <li>Independent Iowa licensure such as: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>Certified Professional in Healthcare Quality preferred</li> </ul> | <ul style="list-style-type: none"> <li>At least 5 years experience in healthcare operations/administration</li> <li>At least 3 years of managerial experience performing managed behavioral health quality assurance/improvement</li> <li>At least 2 years experience in cultural competency efforts within Iowa</li> <li>Understanding of recovery and resiliency principles</li> <li>Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>Des Moines</li> </ul> |

| <b>Position</b>  | <b>Credentials/Required Qualifications</b>   | <b>Experience &amp; Expertise</b>   | <b>Office Location</b>   |
|--|--|---|--|
| <b>Director of Utilization Management</b>              | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Independent Iowa licensure such as: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC</li> </ul>       | <ul style="list-style-type: none"> <li>• At least 5 years of managerial experience in the health care industry</li> <li>• At least 5 years experience in managed behavioral health utilization management</li> <li>• Familiarity with mental health and substance abuse community resources in the geographical area</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>   | <ul style="list-style-type: none"> <li>• Des Moines</li> </ul>   |
| <b>Manager of Appeals, Grievances &amp; Complaints</b> | <ul style="list-style-type: none"> <li>• Bachelor’s degree in Business, Public Health/Administration or related area</li> </ul>  | <ul style="list-style-type: none"> <li>• At least 3 years management experience in healthcare</li> <li>• Previous Grievance and Appeals experience or Quality Improvement experience</li> <li>• Knowledge of State Fair Hearing procedures</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>• Des Moines</li> </ul>   |
| <b>Director of Compliance</b>                          | <ul style="list-style-type: none"> <li>• Bachelors degree in Business, Public Health/Administration or related area required</li> <li>• Master’s degree preferred</li> </ul>                                   | <ul style="list-style-type: none"> <li>• At least 5 years of compliance program management and contract experience with State Medicaid programs including internal and State audits</li> <li>• At least 2 years of experience with healthcare regulatory agencies in development of compliance and fraud programs</li> <li>• At least 2 years experience with overseeing implementation of contract requirements</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>• Des Moines</li> </ul>   |
| <b>Human Resources Manager</b>                         | <ul style="list-style-type: none"> <li>• Bachelor’s degree in Business Administration, Human Resources or related area or equivalent experience in related field</li> </ul>                                    | <ul style="list-style-type: none"> <li>• At least 5 years of experience in Human Resources</li> <li>• Experience in healthcare/managed care and start-up implementation preferred</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>   | <ul style="list-style-type: none"> <li>• Des Moines</li> </ul>   |
| <b>Office Services Manager</b>                         | <ul style="list-style-type: none"> <li>• Associate’s degree in Business Administration or related area or equivalent experience in related field required</li> <li>• Bachelor’s degree preferred</li> </ul>    | <ul style="list-style-type: none"> <li>• At least 4 years of executive level administrative support and/or office management experience</li> <li>• Knowledge of information systems and software</li> <li>• At least 1 year of supervisory/managerial experience</li> </ul>   | <ul style="list-style-type: none"> <li>• Des Moines</li> </ul>   |
| <b>Supervisor, Clinical (2 UM &amp; 2 ICM)</b>         | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Independent Iowa licensure: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC certification</li> </ul> | <ul style="list-style-type: none"> <li>• Previous supervisory experience</li> <li>• At least 3 years case and/or utilization management experience</li> <li>• Previous experience in psychiatric or substance abuse health care settings</li> <li>• Knowledge of psychosocial criteria for treatment</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Familiarity with mental health and substance abuse community resources in the geographical area</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>• 2 Des Moines</li> <li>• 1 Davenport</li> <li>• 1 Sioux City</li> </ul>  |
| <b>Utilization Manager (27)</b>                        | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Independent Iowa licensure: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC</li> </ul>               | <ul style="list-style-type: none"> <li>• At least 3 years experience in psychiatric and/or substance abuse health care settings</li> <li>• Familiarity with mental health and substance abuse community resources and network providers in the geographical area</li> <li>• Expertise in authorizing mental health and substance abuse services using psychosocial necessity to address needs for those with multiple, serious or chronic needs and special needs of children and their families</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul> | <ul style="list-style-type: none"> <li>• 11 Des Moines</li> <li>• 4 Davenport</li> <li>• 4 Sioux City</li> <li>• 3 Waterloo</li> <li>• 3 Council Bluffs</li> <li>• 2 Mason City</li> </ul> |

| Position                                    | Credentials/Required Qualifications  | Experience & Expertise   | Office Location   |
|---|--|--|---|
| <b>Intensive Clinical Manager (ICM) (6)</b> | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Independent Iowa licensure: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC preferred</li> </ul> | <ul style="list-style-type: none"> <li>• At least 3 years experience providing case management services</li> <li>• Previous experience in psychiatric or substance abuse health care settings</li> <li>• Familiarity with resources in the geographical area</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>  | <ul style="list-style-type: none"> <li>• 1Des Moines</li> <li>• 1 Davenport</li> <li>• 1 Sioux City</li> <li>• 1 Waterloo</li> <li>• 1 Council Bluffs</li> <li>• 1 Mason City</li> </ul>  |
| <b>Care Coordinator (12)</b>                | <ul style="list-style-type: none"> <li>• Bachelor’s degree in Social Work or equivalent experience</li> </ul>  | <ul style="list-style-type: none"> <li>• At least 2 years of experience in managed care or behavioral healthcare setting</li> <li>• Case management experience preferred</li> <li>• Familiarity with mental health and substance abuse community resources in the geographical area</li> <li>• Familiarity with treatment planning process</li> <li>• Experience in discharge planning from facility based care</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul> | <ul style="list-style-type: none"> <li>• 2 Des Moines</li> <li>• 2 Davenport</li> <li>• 2 Sioux City</li> <li>• 2 Waterloo</li> <li>• 2 Council Bluffs</li> <li>• 2 Mason City</li> </ul> |
| <b>Clinical Provider Liaison (6)</b>        | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Iowa-licensed LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC preferred</li> </ul>               | <ul style="list-style-type: none"> <li>• At least 3 years experience in psychiatric/substance abuse care setting or managed care setting</li> <li>• Familiarity with evidence-based practice and recovery principles</li> <li>• Familiarity with mental health and substance abuse community resources and network providers in the geographical area</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>   | <ul style="list-style-type: none"> <li>• 1Des Moines</li> <li>• 1 Davenport</li> <li>• 1 Sioux City</li> <li>• 1 Waterloo</li> <li>• 1 Council Bluffs</li> <li>• 1 Mason City</li> </ul>  |
| <b>Clinical QA Coordinator (6)</b>          | <ul style="list-style-type: none"> <li>• Master’s degree in Behavioral Health or RN</li> <li>• Independent Iowa licensure: LCSW, LMFT, LPC, PhD, PsyD, or RN</li> <li>• CADC or ACADC</li> </ul>           | <ul style="list-style-type: none"> <li>• At least 2 years psychiatric nursing experience</li> <li>• At least 1 year experience in quality function in a healthcare setting</li> <li>• Previous experience in public health QA, data analysis and quality improvement project management</li> <li>• Knowledge of accreditation standards for URAC and NCQA, quality improvement and process theory</li> <li>• Understanding of recovery and resiliency principles</li> <li>• Knowledge of Iowa behavioral health program preferred</li> </ul>               | <ul style="list-style-type: none"> <li>• 1Des Moines</li> <li>• 1 Davenport</li> <li>• 1 Sioux City</li> <li>• 1 Waterloo</li> <li>• 1 Council Bluffs</li> <li>• 1 Mason City</li> </ul>  |

**For the role of Executive Director, Cenpatico proposes Ms. Kathleen S. Penkert, ACSW.** Ms. Penkert will be based in Iowa and will have management responsibility for the operation of the Iowa Plan.

Ms. Penkert has more than 35 years of experience in administration of projects and programs in the managed care, mental health, and human services fields. For the past 15 years, she has operated Penkert Consulting, a consulting firm which specializes in managed care and privatization technical assistance as well as program development for child welfare, behavioral health and health care organizations.

Prior to forming her own company, Ms. Penkert worked for 11 years in several management positions for United Healthcare Corporation, including Vice President of Account Management, Vice Present of Sales and Marketing, Regional Operations Director and Director of Mental Health for Heathmarc. Among other achievements, she developed and instituted an account management plan providing customer service for 6.4 million Health Plan members in 35 states, representing \$288 million in revenue.

In prior positions with managed care organizations and other agencies, she was responsible for program management of large-sized projects and staff groups (both professional and clinical), strategic planning and fiscal management of multi-million dollar budgets. Ms. Penkert holds a M.S.W. degree in administration and

community organization from University of Nebraska, and a bachelor's degree in sociology from Mankato State University.

Ms. Penkert was born and raised in Iowa, and is a current resident with homes in Council Bluffs and Spirit Lake. She was appointed by the Governor of Iowa to the Iowa State Child Welfare Advisory Committee, term ending in 2011, representing Southwest Iowa.

The Curriculum Vitae for Ms. Penkert is provided in the Attachments section (*Attachment – CV for Kathleen Penkert*).

#### **7A.4.3 A Chart or Other Presentation**

**Include a chart or other presentation which clearly shows:**

- **The subcontractors (including consultants, but excluding network providers) who would be working on the Iowa Plan;**
- **The responsibilities of those subcontractors;**
- **Special Skills of those subcontractors, and**
- **The location of the office of each subcontractor from which it will provide its subcontracted services**

Cenpatico Iowa will work with the following subcontractors on the Iowa Plan:

- NurseWise, LP (NurseWise), which is a wholly-owned subsidiary of CenCorp Health Solutions, Inc. (Cencorp), which is a wholly-owned subsidiary of Centene Corporation (Centene).
- Centene Management Company, LLC (CMC) is a wholly-owned subsidiary of Centene Corporation. Centene Management Company provides centralized support to all of the Centene health plans and subsidiary business units. Through our relationship with CMC, Cenpatico is able to leverage the support of hundreds of qualified professionals in our Centene corporate offices. For Cenpatico Iowa, CMC will provide services and support in the areas of Information Technology, Claims Administration, Finance and Human Resources. Although they will be supported by CMC staff, Cenpatico Finance and Human Resources staff hired in Iowa will have responsibility for daily operations in those areas.

The chart on the next page details the responsibilities these subcontractors will have for the Iowa Plan, their special skills and office locations from which it will provide its subcontracted services.

| <i>Subsidiary</i>   | <i>Responsibilities</i>   | <i>Special Skills</i>  | <i>Office Locations</i>  |
|---|---|--|--|
| <b><i>NurseWise</i></b>   | <ul style="list-style-type: none"> <li>• Perform as crisis call center and answer crisis calls</li> <li>• Perform Crisis Triage</li> <li>• Dispatch Mobile Crisis Teams</li> <li>• Eligible Persons will have the opportunity to speak directly to a Behavioral Health Professional or to a nurse who has extensive behavioral health experience</li> </ul> | <ul style="list-style-type: none"> <li>• Staff will be available 24 hours a day, 7 days a week and 365 days a year.</li> <li>• NurseWise clinicians will have a minimum of 3 years experience in mental health and substance abuse services, hold an Iowa license (Master’s level clinicians or psychiatric RN’s)</li> <li>• NurseWise clinicians will receive initial and ongoing in-service training related to screening for substance abuse, crisis intervention, assessing lethality, and will receive regular updates regarding available services by county.</li> <li>• Staff are trained to identify Eligible Persons that are a danger to themselves or a danger to others</li> <li>• Staff are trained to handle mental health crisis calls and utilize a software system that contains nationally recognized triage algorithms to guide Eligible Persons to the appropriate level of care</li> <li>• Software system documents all activities, provides an opportunity to schedule a follow up call to an Eligible Person at a later time, and checks eligibility and provider status.</li> <li>• NurseWise also provides Cenpatico’s emergency backup and ensures business continuity in the event of a disaster.</li> </ul> | Primary operations based in Tempe, AZ with the option to leverage support from call centers in Florida and Texas |
| <b><i>Centene Management Company (CMC) - Finance</i></b>                        | <p>CMC will perform financial responsibilities for Cenpatico Iowa including:</p> <ul style="list-style-type: none"> <li>• Financial reporting</li> <li>• Encounter data reporting</li> <li>• General ledger maintenance</li> <li>• Accounts payable</li> <li>• Payroll services</li> </ul>  | 100+ Finance and Accounting professionals which offers support services to Centene’s multi-state health plans and specialty business units, including Cenpatico  | St. Louis, MO  |
| <b><i>Centene Management Company (CMC) – Management Information Systems</i></b> | Management Information Services – CMC will manage and maintain a management information system for use in connection with Cenpatico’s operation in Iowa   | 300+ IT professionals and Class A data center which provides services to Centene’s multi-state health plans and specialty business units, including Cenpatico, and their providers   | St. Louis, MO  |
| <b><i>Centene Management Company (CMC) – Human Resources</i></b>                | CMC will provide centralized Human resources support in the areas of compensation, benefits, organizational development and training  | 25+ Human resources professionals that provide support and services to Centene’s multi-state health plans and specialty business units, including Cenpatico  | St. Louis, MO  |

| <i>Subsidiary</i>  | <i>Responsibilities</i>  | <i>Special Skills</i>                                  | <i>Office Locations</i>  |
|--|--|--|--|
| <b><i>Centene Management Company (CMC) – Claims Administration</i></b> | Claims processing and payment services, including the following: <ul style="list-style-type: none"> <li>• CMC shall perform all claims processing and payment responsibilities for the Cenpatico Iowa Plan</li> <li>• CMC shall adjudicate all claims within timeframes established by the Iowa Plan requirements</li> </ul> | Centralized, state-of the art Claims Processing Center | Farmington, MO with option to leverage resources and support from a second Claims Processing Center in Great Falls, MO |

#### **7A.4.4 Financial Information**

The Bidder shall provide the following information:

- audited financial statements from independent auditors for the last three years. Bidders who do not have financial statements shall provide a detailed explanation of why they are not available and shall provide alternatives that are acceptable to the Departments.
- Provide a minimum of three written financial references including contract information.

Cenpatico is a wholly-owned entity of CenCorp Consulting Company, Inc. (CenCorp), which is a wholly-owned subsidiary of Centene Corporation® (Centene). As a subsidiary of a publicly traded entity, Cenpatico does not maintain independently audited financial statements, and to date has not required independently audited statements. For Iowa, we are creating an independent subsidiary entity, Cenpatico Behavioral Health of Iowa, LLC, which will maintain independent audited financial statements.

*Attachment - Consolidated Financials* (see Appendix: Attachments) includes the 2006, 2007 and 2008 audited financial statements for Centene Corporation. The audits conducted gave unqualified, or “clean,” opinions on the financial statements, in accordance with accounting principles generally accepted in the United States of America. Complete 10K filings which include these financial statements are also available at [www.centene.com/investors/sec\\_filings](http://www.centene.com/investors/sec_filings).

As of December 31, 2008, Centene had \$1.45 billion in assets, \$950 million in liabilities, and \$501 million in stockholders’ equity. For the year ended December 31, 2008, Centene generated \$3.4 billion in revenue, incurred \$3.2 billion in total operating expenses (includes medical and administrative expenses), and had working capital in excess of \$25.4 million. The financial results indicate that we have sufficient assets and reserves for contingencies, that we generate sufficient cash flow to pay claims and other obligations timely, and that we generate positive income to continually reinvest in our operations. Centene will unconditionally guarantee the performance of Cenpatico on each and every obligation, warranty, covenant, and condition of the contract.

At this time there are no judgments, pending or expected litigation, or other real or potential financial reversals which might materially affect the viability or stability of the organization.

**Financial References:**

| State          | Program                             | Name                      | Title  | Phone                        | E-Mail   |
|----------------|-------------------------------------|---------------------------|--|------------------------------|--|
| <b>Kansas</b>  | HealthWave<br>XXI- SCHIP            | Chris<br>English,<br>KHPA | HealthWave<br>Program<br>Manager, State<br>of Kansas | (785) 296-<br>3981           | <a href="mailto:chris.english@khpas.gov">chris.english@khpas.gov</a> |
| <b>Arizona</b> | ADHS/DBHS                           | Dr. Laura<br>Nelson       | Deputy Director                                      | (602) 364-<br>4558           | <a href="mailto:laura.nelson@azdhs.gov">laura.nelson@azdhs.gov</a>   |
| <b>Ohio</b>    | Buckeye<br>Community<br>Health Plan | Steve<br>White            | President & CEO                                      | (614) 220-<br>4900<br>x24026 | <a href="mailto:stwhite@centene.com">stwhite@centene.com</a>         |
| <b>Texas</b>   | Superior Health<br>Plan             | Tom Wise                  | President & CEO                                      | (800) 218-<br>7453           | <a href="mailto:twise@centene.com">twise@centene.com</a>             |