



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1091

DATE: January 17, 2012

TO: All Iowa Medicaid Providers Billing Electronically

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Important 5010 HIPAA Transition Information

EFFECTIVE: January 1, 2012

The technical compliance date for transition to the HIPAA Version 5010 for all covered entities and transactions was January 1, 2012. To be compliant, covered entities were to upgrade from version 4010/4010A (4010) to version 5010 (5010) effective January 1, 2012.

The IME acknowledges that the Centers for Medicare & Medicaid Services' Office of E-Health Standards and Services (OESS) had announced that it would not initiate enforcement action until March 31, 2012, with respect to any HIPAA covered entity that is not in compliance with the 5010 requirement. However, the IME emphasizes that the compliance date itself has not actually changed, and urges all covered entities that are not compliant with 5010 to take steps to become compliant immediately.

Overall, as of January 10, 2012, **the IME electronic claim volume is "normal" and 85% of all electronic claim transactions are being submitted by providers and processed by the IME in version 5010.** We would like to thank all those providers and trading partners who helped meet this compliance timeline!

Providers and trading partners, who are still not compliant, need to do so immediately by enrolling for 5010 through the Iowa Medicaid Electronic Data Interchange Support Services (EDISS) Total OnBoarding (TOB) process. To assist with the 5010 transition, follow the guidelines on the checklist on the EDISS website at: http://www.edissweb.com/docs/shared/5010_checklist.pdf. The checklist is separated into three sections: Direct Providers (not using PC-ACE Pro32), Direct Providers (using PC-ACE Pro32), and Providers sending files through a clearinghouse or billing service. Please select the most appropriate section and follow the guidelines on the checklist to begin preparing for the transition.

Providers may submit in 4010 after the deadline of January 1, 2012, but must begin the 5010 TOB process with EDISS and should prepare an action plan for compliance and submit the plan to the IME via email to imeproviderservices@dhs.state.ia.us. The plan should include the projected compliance date, primary point of contact for follow up (name, title, phone number, and email address).

The HIPAA 835 remittance advice transaction will only be available in 5010 beginning with the January 1, 2012 compliance date. Providers still submitting claims in 4010 will generate a 5010 version of the 835 that they can access after completing TOB.

All electronic transaction user's access in 4010 (i.e., 835, 270/271, 276/277) will need to be re-registered for the 5010 format through TOB. Upon production approval and setup by EDISS, 5010 login credentials will be issued via fax. The credentials will include a new login and password to access the 5010 Web Portal or Bulletin Board System (BBS). Please insure the fax number associated with your facilities TOB profile is accurate and current. This includes a substantial change around replacement of the Noridian Claim Confirmation Report (CCR). The CCR is also known as the Gen Report. Across all lines of business for 5010, the CCR will be replaced by the 277CA. The 277CAs will be returned to the Trading Partner 5010 mailboxes, the same way that CCRs were in 4010. However, 277CAs will be delivered in ANSI X12 format. Trading Partners will need to either view the 277CAs in text format, or they can use their billing software to translate the 277CA into a readable document similar to the CCR. EDISS recommends that all trading partners check with their in-house billing software, external software vendor, billing service, or clearinghouse to ensure the 277CA will be able to be translated. If your vendor cannot translate the 277CA, PC-ACE Pro32 has that functionality and could be used by your facility.

Due to the 5010 transition, EDISS is experiencing extremely high call volumes. If you are attempting to reach them and are having difficulty getting through, please take a moment to review their website for additional resources (user guides, tutorials, and presentations) that can assist you in the recertification process. Their website is www.edissweb.com.

Please visit www.cms.gov/ICD10 for the latest news and resources to help you prepare for the transition to both 5010 as well as ICD-10.

If you have any questions, please contact the IME Provider Services Unit, 1-800-338-7909, locally 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.

