



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1172

DATE: September 21, 2012

TO: Iowa Medicaid Dentists and Federally Qualified Health Centers (FQHCs)

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Special Accommodation Capability Available For Dental Providers

EFFECTIVE: Immediately

Informational Letter No. 858 dated November 30, 2009, described the federal requirement under the Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA) that state specific information on dental providers and benefits for children receiving SCHIP (hawk-i) or Medicaid be posted on the Insure Kids Now website, http://www.insurekidsnow.gov/state/iowa/iowa_oral.html. This information is mandated in order to provide assistance to families seeking dental care for their children. The information available has been expanded to include additional information for children with special health care needs. Accordingly, Iowa Medicaid has added the following to our dental provider search:

- If the facility can provide services for children with mobility limitations,
- If the facility can provide sedation for children with complex medical or behavioral conditions and
- If the facility can provide services for children who may have difficulty communicating or cooperating such as those with autism, mental retardation or intellectual disability.

Please update your information by answering "yes," "no" or "conditional" to the dropdowns supporting responses to the three items listed above. You can do so by going to the Iowa Medicaid Portal Access (IMPA) at the following link <https://secureapp.dhs.state.ia.us/impa/profile/acceptingclients.aspx> and entering the Tax ID or NPI of your organization.

Dental providers and FQHCs that provide dental services are strongly encouraged to update the information any time your circumstances (such as accepting new Medicaid patients) changes. Maintaining current information on the website is expected to help not only reduce the number of calls parents must make trying to find a dentist, but also calls the dental office receives inquiring about being seen as a new patient.

The IME appreciates your participation and cooperation as we work together to improve services for our Medicaid members. Provider questions should be addressed to the IME Provider Services Unit at 1-800-338-7909, locally at 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.