



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1393

DATE: June 2, 2014

TO: All Iowa Medicaid Providers

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Iowa Department of Human Services (DHS) Launches New Website

EFFECTIVE: Immediately

DHS has launched a new, user friendly website at <http://www.dhs.iowa.gov>. Iowa Medicaid providers will find that the new website is audience focused and quickly drives users to comprehensive information on various DHS programs. The new website also provides a responsive platform for a better experience when using mobile devices such as tablets and smart phones.

“Iowans will find that the new website focuses on their needs and rapidly gets them to the information they’re looking for,” said DHS Director Charles M. Palmer. “The website puts a spotlight on what’s new at DHS, and how the agency’s programs can assist Iowans.”

Please use the links below as they are the new, permanent links for all IME content. You may begin to update bookmarks to IME webpages that you may have established in the old IME website.

- **DHS Homepage:** <http://www.dhs.iowa.gov>
- **IME Homepage:** <http://www.dhs.iowa.gov/ime>
- **About Iowa Medicaid Homepage:** <http://www.dhs.iowa.gov/ime/about>
- **IME Member Homepage:** <http://www.dhs.iowa.gov/ime/members>
- **IME Provider Homepage:** <http://www.dhs.iowa.gov/ime/providers>

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, or locally in Des Moines at 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.