



Iowa Department of Human Services

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February 26, 2016

GENERAL LETTER NO. 14-P-3

ISSUED BY: Bureau of Financial, Health and Work Supports
Division of Adult, Children and Family Services

SUBJECT: Employees' Manual, Title 14, Chapter P, **OVERPAYMENT RECOVERY
DIRECT CLAIM ENTRY**, obsolete.

Summary

Chapter 14-P is obsolete. Effective January 19, 2016, the Overpayment Recovery (OPR) System is replaced with a web-based system. The new system is called Web-based Overpayment Recoupment System (WOPR). The WOPR User Guide replaces Chapter 14-P.

Effective Date

Immediately.

Material Superseded

This material rescinds the entire Chapter P from Employees' Manual, Title 14, which includes the following pages:

<u>Page</u>	<u>Date</u>
Title page	June 29, 2012
Contents (pages 1 and 2)	June 29, 2012
1-10	June 29, 2012
11-45	February 19, 2010
46	June 29, 2012
47-52	February 19, 2010
53	June 29, 2012
54-60	February 19, 2010
61-72	June 29, 2012

Additional Information

Refer questions about this general letter to your area income maintenance administrator.