



Iowa Department of Human Services
Child Development Home Complaint

Name of Provider Michelle Muhlhausen	County Jackson	
Care Address 405 N Decker	City Maquoketa	Zip Code 52060
Mailing Address 405 N Decker	City Maquoketa	Zip Code 52060
Phone 563/652-4941	Email	

Date of Complaint: December 1, 2014

Date of Visit: December 5, 2014

- Scheduled Unannounced N/A
 Non-Compliance with Regulations Found Compliance with Regulations Found
 N/A

RECOMMENDATION FOR REGISTRATION:

- NO CHANGES to registration status recommended
 REVOCATION of Registration

CATEGORY OF CARE:

- Category A
 Category B
 Category C (with no co-provider)
 Category C (with co-provider)

Summary of Complaint:

A complaint came in that she was over numbers in September and October.

Rule Basis and Findings of Complaints:

0110.4 No more children are in care than the rules for the specific category will allow.

Resolution and Action Required:

On 10/30/14 DHS worker revoked the childcare provider agreement and registration of the childcare home for being over numbers through 9/29/14 and 10/9/14. A letter was sent 11/24/14 asking for a copy of part time hours as her numbers seem high and there is a question regarding her being over part time hours. Over numbers was found through DHS billing system.

The DHS worker went to the home on 12/5/14 at 3:30 pm and found that Ms. Muhlhausen was within legal limits with numbers, but may be over part time hours. The DHS worker

returned to her home on 12/11/14 at 9:30 am to complete a checklist and found her to be caring for 7 children. The DHS worker reviewed how to calculate part time hours. Ms. Muhlhausen stated that she did not receive the letter about the part time hours. The DHS worker resent letter with compliance letter and this report. There were areas found to be out of compliance that were not related to the complaint. Those were addressed in the compliance letter.

No other actions taken at this time as she is revoked and there is a pending appeal.

Consultant's Signature <i>Glenda F. Linn</i>	Date <i>12-16-14</i>
Supervisor's Signature <i>Michelle P. [unclear] SWS</i>	Date <i>12-16-14</i>