

are observed to be in need of a deep clean.

109.8(1)b. All staff in ratio shall be involved with children in programming activities. COMPLAINT WAS NOT VALID ON 12/22/2014. On the day of the complaint visit, staff and children in the 2-year-old room were observed during sensory play with play dough and cookies cutters. Staff were seated at tables with small groups of children encouraging them to make shapes out of the play dough. Staff and children in the 3-year-old room were also observed during small group work at tables. Staff were seated at tables with small groups of children encouraging them to engage in the various table top activities. It is important to note, one child in the 3-year-old room was observed to be laying on the floor crying. Staff was overheard telling the child "don't fall asleep". Staff reported the child had called her names and hit her. Staff talked about how she told the child to "go to time out" and the child responded by laying down on the floor and crying. A discussion was had about different positive redirection strategies.

Special Notes and Action Required:

Based upon the above, licensing is requiring the following plan of action occur:

1. A deep clean of the center (including classrooms, hallways, furniture, toys, shampooed area rugs, restrooms, etc.) occur within 10 days of receipt of this report. Mr. Ryan agreed this was possible and agreed to do it.
2. All toilet seats in the child and staff restrooms shall be replaced within 10 days of receipt of this report. Mr. Ryan agreed this was possible and agreed to do it.
3. Daily cleaning, sanitizing, and disinfecting routines are necessary to child care in order to keep objects and surfaces clean and free of pathogens. To ensure and document that these processes are occurring, a daily cleaning checklist shall begin to be used within 10 days of receipt of this report. The cleaning checklists shall be posted in each classroom, each restroom, and the kitchen. Cleaning checklists shall be completed each day and signed off on by the staff doing the cleaning as the cleaning is done and the day progresses. A sample guide for cleaning, sanitizing, and disinfecting can be found in in the Appendix Section of the National Health and Safety Performance Standards (NHSPS) on page 442-443 (<http://cfoc.nrckids.org/WebFiles/AppendicesUpload/AppendixK.pdf>). A sample food service cleaning schedule can be found in the Appendix Section of the National Health and Safety Performance Standards (NHSPS) on page 467 (<http://cfoc.nrckids.org/WebFiles/AppendicesUpload/AppendixW.pdf>). If you need assistance in establishing a through daily cleaning checklist, please contact Child Care Resource and Referral (CCR&R) agent Jacquie Montoya (319-321-8810) and/or the Linn County local nurse consultant Jean Randolph (319-393-7811, ext. 1016).
4. Mr. Ryan shall collaborate with CCR&R agent Jacquie Montoya to help establish professional growth training plans for staff (particularly staff in the 2-year-old room and 3-year-old room). Mr. Ryan will contact Ms. Montoya within 10 days of receipt of this report to set up on-site visits. The staff training shall be in the areas of positive redirection/discipline techniques, developmentally appropriate practices, and child development. If Ms. Montoya is not able to provide the training herself, she will help get your staff signed-up and connected with DHS approved training in those areas.
5. Mr. Ryan agreed to replace all stained and damaged floor tiles within 6 months of receipt of this report. Mr. Ryan reported he will do the work himself when the children are not present. Mr. Ryan believed he would have the work done sooner than 6 months but wanted that amount of time to ensure quality work. A discussion was had about using new floor tiles, linoleum, and/or carpet squares (no carpet in restroom areas). Prior to the 6 month timeframe expiring, Mr. Ryan also agreed to re-wax the floor.
7. A plan to replace all flooring throughout the center shall be devised within 30 days of receipt of this report. This plan shall include an estimated timeframe and cost. The center floor is 17 years old. Flooring in a child care center does suffer "wear and tear". While repair work to the floor is allowed, there will come a point when the entire floor will need redone. It is very close to that point as it's difficult to know if the floor tiles are clean or stained. It's important there is a budget in place for this and timeframe established. Ms. Montoya can assist you with this.

Please provide a written response (via email and/or mail) within 10 days of receipt of this report.

If you feel something is unclear or unjustly cited, please contact me (phone 319-892-6827; email alyons@dhs.state.ia.us <<mailto:alyons@dhs.state.ia.us>>) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

Consultant's Signature:

Date:

12/23/2014

