



staff communication when biting occurs, providing education materials to parents about biting, and including PITC into the all-staff, fall professional growth training days. Ms. Meyer also talked about how Waypoint's incident reporting form has recently changed to improve parent/center communications. Ms. Meyer reported there is now a section staff can provide more detail about when an incident occurs. Ms. Meyer discussed how staff try very hard to see when each bite happens but sometimes a bite occurs when staff is unaware. Ms. Meyer talked about how some children will cry out when bitten and others will not.

Staff interviewed reported they are reading several of the books from the Best Behavior Board Books Series including "Teeth are not for Biting". Staff stated they read this book to the children several times a day. Staff reported not noticing any particular day or time children will bite more. Staff stated sometimes a child will just lean over and bite with no indication it's going to happen. Staff talked about trying very hard to keep a closer eye on the children who have bitten more than others. Staff also talked about there being 12 children in the classroom and that it is hard to provide extra supervision during diapering/rest rooming times, while preparing for snacks/meals, etc. Staff talked about how they are open to suggestions and any information which will help decrease biting incidents in the classroom. Staff acknowledged they don't always see when a bite occurs. Staff reported there have been times when parents have pointed out bit marks on their children which staff did not see happen at the center. Staff and licensing talked about improving parent/center communications if/when this occurs.

**Special Notes and Action Required:**

Based upon the above, no written response to this report is requested.

If you feel something is unclear or unjustly cited, please contact me (phone 319-892-6827; email [alyons@dhs.state.ia.us](mailto:alyons@dhs.state.ia.us) <<mailto:alyons@dhs.state.ia.us>>) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

**Consultant's Signature:**

**Date:**

08/04/2014

