



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

October 16, 2013

Date Complaint Received:	10/8/13
Complaint Received By:	unknown
Provider Name and Location:	Rhonda Erb 303 E Iowa Greenfield, IA 50849

Complaint: The Department received a complaint concerning inadequate or improper supervision.

Rule Basis: 110.5 (9) a, c, d.

Findings: Unsubstantiated

Resolution: Complaint check was completed on October 8, 2013. This worker did not observe any concerns regarding supervision of the children during this visit. Provider has a supervision safety plan which is appropriate when the children are playing outside. Provider will continue to access safety plan. No corrective action necessary.

If you have any questions regarding this matter feel free to contact me at 515-993-1742 or email address mcrawfo@dhs.state.ia.us.

Sincerely,

Melissa Crawford
Social Worker