



pushed to the ground. SS stated that she believed the child may have initially over-exaggerated being held by the head and then pushed to the ground.

A phone call was made to ES's mother on 10/8/14. It was explained to the mother that there was not enough information at this time based off interviews and the initial complaint to confirm that the center was indeed in violation of their discipline policy. The assistant director was the only staff member present during the incident and there were conflicting information given to this consultant from the initial complaint and staff interviewed. There is nothing in the licensing rules that state physical redirection (within reason - guiding a child by placing a hand on their back, holding their hand, etc.) cannot be used with children who aren't complying with verbal redirection and particularly with children who aren't getting along such as in this case.

It was noted by both the center and the mother that the child did not have any injuries. However, the center director should again review with all of her staff what the center's discipline policy is (what are acceptable and what are not acceptable forms of discipline).

**Special Notes and Action Required:**

Once the director has reviewed the discipline policy with her staff, she should inform this consultant by email and then that email will be attached to this report.

**Consultant's Signature:**

A handwritten signature in black ink that reads "Nate Krupp". The signature is written in a cursive style with a long horizontal flourish at the end.

**Date:**

10/08/2014