



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

November 20, 2013

Date Complaint Received:	10/17/13
Complaint Received By:	Linda Paulson, SWII from Ellen Picray, SWS
Provider Name and Location:	Carla Walker; 718 4 th Avenue SE; Spencer, Iowa 51301

Complaint: It was reported that Ms. Walker had used physical discipline of pulling an arm, holding chin/neck area of a child. No injuries noted.

Rule Basis: 110.5(6)Discipline, 110.5(6) a Corporal punishment is not used/ 110.5(6)no punishment is used which is humiliating/frightening, or causes pain/discomfort to a child.

Findings: Carla was seen on 11/14/13 and denied using physical discipline with children in her care. This worker reviewed rules regarding such and Carla noted she understood the rules.

Resolution: Carla wrote the following response: "I do not use physical discipline with my day care children. I work with children that are considered behavioral issues, (frequently)I sometime may need to hold them in order for them not to harm themselves or others children".

If you have any questions regarding this matter feel free to contact me at 1-712-792-4393 or email address lpaulso@dhs.state.ia.us.

Sincerely,

Linda Paulson, SWII
Social Worker