

IOWA CHILD WELFARE PARTNERS COMMITTEE (CWPC) STRATEGIC PLAN
January 2013 - December 2014

Goals	Objectives	Activities/Tasks	Party(ies) responsible	Timeline	Completed Dates
Goal 1: Enhance partnerships at all levels.					
	Objective 1.1. Identify and use existing structures in key partner groups in regularly scheduled proactive partnership discussions.				
		1.1.1. Build a collective knowledge and diagram structures and groups currently existing across the state.	Co-Chairs	April 11, 2013	
		1.1.2. Review and modify foundational documents, membership, and transition process for CWPC.	Co-Chairs	November 30, 2013	
		1.1.3. Use this collective knowledge to develop and implement a communication plan (develop a process for identifying audience, content, timing, etc.).	Co-Chairs	November 30, 2013	
		1.1.4. Develop a survey of questions for external partners regarding their awareness of the functioning of public and private efforts to achieve outcomes (review current survey and modify as necessary).	Barb Gay, Julie Allison, Mindy Norwood, Nola Aalberts	November 30, 2013	
		1.1.5. Collect baseline data to assess current external partners' awareness (as identified in 1.1.4).	Barb Gay, Julie Allison, Mindy Norwood, Nola Aalberts	March 31, 2014	
		1.1.6. Administer and analyze follow-up partnership survey (from March 2012).	Barb Gay, Julie Allison, Mindy Norwood, Nola Aalberts	May 31, 2014	
	Objective 1.2. Continue to enhance partnership at the local level.				
		1.2.1. Develop and implement a partnership module for recommended use by DHS and Contractor new worker training.	Training Committee	August 31, 2014	
	1.2.2. Establish a mechanism for identifying and solving problems	All – standing	Ongoing		

		between partners (transparency) to get to an outcome.	agenda item		
		1.2.3. Promote sharing of practices and strategies for improving outcomes across Contractors.	All – standing agenda item	Ongoing	
		1.2.4. Collaborate in cross training opportunities.	All	Ongoing	
Goal 2: Use data and information to support a culture of quality.					
Objective 2.1. Guide the development and use of Results Oriented Management (ROM).					
		2.1.1. Review and advise DHS on work plan.	Service Business Team (SBT)	May 1, 2013	
		2.1.2. Review, provide input, and advise DHS on communication structure.	SBT	May 1, 2013	
		2.1.3. Ensure communication of ROM activities.	SBT	Ongoing	
		2.1.4. Collaborate in promotion and education of ROM.	SBT	Ongoing	
Objective 2.2. Promote DHS/Contractor/Court collaboration on use of data and information.					
		2.2.1. Increase IT capacity and the ability to analyze data.	All	January 31, 2014	
		2.2.2. Develop lever measures, dashboard.	All	January 31, 2014	
		2.2.3. Shared learning across Contractors on techniques and understanding of interdependency across service delivery.	All	January 31, 2014	
Goal 3: Advise and guide the development and implementation of new service initiatives (Differential Response and Children’s Mental Health).					
Objective 3.1 Ensure successful education and communication regarding Differential Response (DR) development and implementation.					
		3.1.1. Educate CWPC on Differential Response.	Julie Allison	June 30, 2013	
		3.1.2. Use the developed communication plan (including feedback loop) protocol for DR.	Julie Allison	June 30, 2013	
		3.1.3. Review and advise DHS on implementation decisions.	Julie Allison	January 1, 2014	
Objective 3.2 Ensure successful education and communication regarding Children’s Mental Health and Disability system design, development, and implementation.					

		3.2.1. Educate CWPC on Children’s MH and Disability systems (share report).	Wendy Rickman	March 14, 2013	
		3.2.2. Use the developed communication plan (including feedback loop) protocol for MH and Disability.	Wendy Rickman	November 30, 2013	
		3.2.3. Provide input on impact of Children’s MH and Disability decisions on child welfare system.	All	Ongoing	
Goal 4: Capture and apply lessons learned to promote a service array that is integrated and aligned with child and family outcomes.					
Objective 4.1 Ensure that performance measures are aligned across contracts, contribute to positive outcomes, and appropriately balance accountability and risk.					
		4.1.1. Explore and re-evaluate fidelity of financial strategy to promote outcomes.	Chris Secrist and Doug Johnson	June 30, 2013	
		4.1.2. Analyze aggregate vs. case level incentives.	All	January 31, 2014	
		4.1.3. Explore different models to mitigate risk.	All	March 31, 2014	
		4.1.4. Ensure that Program Improvement Plans (PIP) and Corrective Action Plans (CAP) align across contracts which result in positive outcomes.	All	Ongoing	
Objective 4.2 Ensure regular dialogue occurs within and between all partners regarding the health of the service array.					
		4.2.1. Support continued data problem resolution regarding CWES and Foster Group Care, and others as needed (learning from FSRP mutual design process).	All	Ongoing	
		4.2.2. Assess contributing factors to unfavorable staff turnover and to try to mitigate risk to system, if possible.	All	Ongoing	