



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

November 13, 2009

CIRCULAR LETTER NO. 56Z-568-CSCMRS

ISSUED BY: Bureau of Collections,
Division of Child Support, Case Management, and Refugee Services

SUBJECT: Comm. 81, "What If The Payor Lives In Another State?," revised.

Summary

Informational brochure Comm. 81, "What If The Payor Lives In Another State?," is revised to:

- ◆ Update local office addresses.
- ◆ Change the customer service phone numbers from 1-888-229-9223 or 515-242-5530 to the July 2009 numbers for the Specialized Customer Service Unit, 1-888-229-9223 (toll-free nationwide) or 641-844-5390.

Effective Date

Upon receipt.

Material Superseded

Remove Circular Letter No. 56Z-495-CSCMRS, dated September 21, 2007, from the file and destroy it.

Additional Information

Use and existing supplies of this brochure dated 9/07. Order supplies of Comm. 81, dated 7/09, from Anamosa in the usual manner.

Refer questions about this circular letter to your area income maintenance administrator or your regional collections administrator.

Additional Information

You may get more information about child support by calling:

**Specialized Customer Service Unit
1-888-229-9223 (toll free nationwide)**

OR

641-844-5390

Recorded information is available about payments and other topics, or you may choose to speak to a child support representative.

Other child support brochures that are available include:

Child Support Information (English & Spanish)

Establishing the Support Order

Procedures for Modifying Child Support

Obligations

Medical Support Enforcement

Child Support - Paying the Family First

What You Need to Know about Paying Child

Support while Your Child Is In Foster Care

Establishing Paternity by Affidavit (English & Spanish)

Finding The Noncustodial Parent

What You Need to Know About Parental Liability

Child Support – Introducing the Electronic Access Card

Options to Pay Child Support Electronically

Contact the Specialized Customer Service Unit, your county DHS or CSRU office for any of these brochures.

Child Support Information is also available on Iowa's Child Support web page at:

<https://childsupport.dhs.state.ia.us>

No person shall be excluded from employment or the receipt of services or benefits by the Department on the basis of race, color, creed, national origin, sex, age, religion, or political belief, and physical or mental disability.

Burlington CSRU
409 N 4th St
PO Box 638
Burlington IA 52601-0638

Carroll CSRU
625 N West St
PO Box 937
Carroll IA 51401-0937

Cedar Rapids CSRU
411 3rd St SE Ste 600
Cedar Rapids IA 52401-1842

Clinton CSRU
121 6th Ave
PO Box 1175
Clinton IA 52733-1175

Council Bluffs CSRU
300 W Broadway Ste 32
Council Bluffs IA 51503-9030

Creston CSRU
215 W Adams
Creston IA 50801-3106

Davenport CSRU
3911 W Locust
PO Box 4226
Davenport IA 52808-4226

Decorah CSRU
317 Washington St Ste 2
Decorah IA 52101-1832

**MAILING ADDRESS FOR
ALL DES MOINES AREA
CSRU OFFICES:
PO Box 9135
Des Moines IA 50306-9135**

Des Moines Area CSRU Office
Locations:
1605 SE Delaware Ave Ste A
Ankeny IA 50021

525 SW 5th Street, Ste H
Des Moines IA 50309

5450 Brookside Drive, Unit E
Grimes, IA 50111

1807 West 2nd Avenue
Indianola IA 50125

1300 Metro East Drive
Suites 112-114
Pleasant Hill IA 50327-8906

6200 Aurora Ave Ste 301E
Urbandale, IA 50322

Dubuque CSRU
960 Main St
PO Box 3068
Dubuque IA 52004-3068

Fort Dodge CSRU
330 1st Ave N
Fort Dodge IA 50501-3718

Foster Care
1605 SE Delaware Ave Ste A
Ankeny IA 50021-4995

Linn County CSRU
411 3rd St SE Ste 200
Cedar Rapids IA 52401-1837

Marshalltown CSRU
204 1/2 W State St
Marshalltown IA 50158-5842

Mason City CSRU
Mohawk Square
22 N Georgia Ste 13
Mason City IA 50401-3435

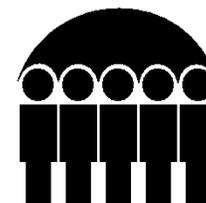
Ottumwa CSRU
127 E Main Ste 100
Ottumwa IA 52501-2951

Sioux City CSRU
520 Nebraska St Ste 218
Sioux City IA 51101-1315

Spencer CSRU
20 W 6th St Ste 200
Spencer IA 51301-3907

Waterloo CSRU
501 Sycamore Ste 400
PO Box 7200
Waterloo IA 50704-7200

Comm. 81 (Rev. 7/09)



**Iowa
Department of
Human Services**

WHAT IF THE PAYOR LIVES IN ANOTHER STATE?



WHAT IF THE PAYOR LEAVES THE STATE?

A parent can't avoid paying child support by leaving Iowa. Federal law says all states must enforce child support orders no matter where the order was entered.

WHAT WILL THE CHILD SUPPORT RECOVERY UNIT DO?

First we try to find out what state the payor lives, works, or has assets in. When we do, we can ask the child support agency of that state to establish or enforce support.

WHAT IF THERE ALREADY IS A SUPPORT ORDER?

If there's already an order and we find the parent's employer in another state, we can send an income withholding order to that employer. If the payor is not employed, we can ask the other state to try to collect child support.

ACTIONS OTHER STATES CAN TAKE

When we ask another state for enforcement services, that state does whatever it can under its laws to get the payor to pay support. For example, we can ask the other state to send us state income tax refunds or place liens on property the payor owns.

We can also take the payor's federal income tax refunds.

WHAT IF THERE IS NO SUPPORT ORDER?

- ◆ The Uniform Interstate Family Support Act* says how states must enter support orders when parents live in different states. This law also says how support orders can be enforced or changed.
- ◆ If the other parent is not subject to Iowa's laws, another state may be able to get a child support order.
- ◆ Each state has its own ways to establish and enforce child support.

* The Uniform Interstate Family Support Act is found in Iowa Code chapter 252K.

CAN PATERNITY BE ESTABLISHED?

- ◆ A child's father can be established even if one parent lives in Iowa and the other parent lives in another state.
- ◆ The other state may require you to testify in court. We can help you arrange to testify by telephone unless you must appear in person.

WHAT IF THE PAYOR IS LOCATED AND THEN MOVES AGAIN?

Sometimes it is hard to enforce child support payments when the payor moves to avoid paying child support. However, we try to collect child support in all cases.

HOW CAN I HELP?

- ◆ Tell us if you know the payor has moved or has a new job.
- ◆ Keep us up-to-date about where you live and work.
- ◆ Contact us whenever you have any new information that will help us work on your case and keep our records accurate.

By law, state child support enforcement agencies must cooperate with each other in handling cases referred for services. In practice, it is not a simple matter. **When a case is sent to another state, the case actions are subject to the laws and time frames of that state.** That's why it is hard to say how long it will take for that state to act. We periodically ask the other state to tell us what is happening on interstate cases.

You can find information on state laws and procedures in the Intergovernmental Referral Guide through the Federal Office of Child Support Enforcement's website at <http://ocse.acf.hhs.gov/ext/irg/sps>