



Iowa Department of Human Services

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April 29, 2016

CIRCULAR LETTER NO. 56Z-628-FO

ISSUED BY: Bureau of Collections
Division of Field Operations

SUBJECT: Comm. 81, "What If the Payor Lives in Another State?," revised.

Summary

Informational brochure Comm. 81 is revised to:

- ◆ Update local office addresses and telephone numbers.
- ◆ Update website addresses.
- ◆ Update nondiscrimination language.

Department field offices and local child support recovery offices should maintain a supply of this brochure for distribution to the public upon request.

Effective Date

Upon receipt.

Material Superseded

Remove Circular Letter No. 56Z-568-CSCMRS, dated November 13, 2009, from the file and destroy it.

Additional Information

Use any existing supplies of this brochure dated either 9/07, 7/09, or 1/10. Order supplies of Comm. 81, dated 3/16, from Anamosa in the usual manner.

Refer questions about this circular letter to your area income maintenance administrator or your regional collections administrator.

Additional Information

You may get more information about our services, including payment information, by calling the child support automated information line at:

1-888-229-9223 (toll free nationwide)

Calling this number can also help you find the local office phone number for your case.

You may also visit our website at:
www.childsupport.ia.gov

Policy Regarding Discrimination, Harassment, Affirmative Action and Equal Employment Opportunity

The Iowa Department of Human Services (DHS) policy on nondiscrimination, harassment, affirmative action, and equal employment can be viewed on the DHS website at the bottom of the page at: dhs.iowa.gov

Ankeny CSRU
1605 SE Delaware Ave Ste A
Ankeny IA 50021-4595
515-369-2800

Burlington CSRU
409 N 4th St
PO Box 638
Burlington IA 52601-0638
319-753-6322

Carroll CSRU
625 N West St
PO Box 937
Carroll IA 51401-0937
712-792-5691

Cedar Rapids CSRU
411 3rd St SE Ste 200
Cedar Rapids IA 52401-1837
319-398-3619

Clinton CSRU
121 6th Ave So
PO Box 1175
Clinton IA 52733-1175
563-243-8237

Council Bluffs CSRU
300 W Broadway Ste 32
Council Bluffs IA 51503-9030
712-242-2358

Creston CSRU
1103 S Sumner St
Creston IA 50801-3545
866-219-9120

Davenport CSRU
3911 W Locust
Davenport IA 52804-3021
563-388-0409

Decorah CSRU
317 Washington St Ste 2
Decorah IA 52101-1832
563-382-2666

Des Moines Metro North
6200 Aurora Ave Ste 301E
Urbandale IA 50322-2865
515-369-2750

Des Moines Metro South
525 SW 5th St Ste H
Des Moines IA 50309-4501
515-369-2860

Dubuque CSRU
960 Main St
PO Box 3068
Dubuque IA 52004-3068
563-557-7113

Fort Dodge CSRU
330 1st Ave No
Fort Dodge IA 50501-3718
515-955-5464

Grimes CSRU
3560 SW Brookside Dr Ste E
Grimes IA 50111-5062
515-564-2850

Indianola CSRU
1807 W 2nd Ave
Indianola IA 50125-2145
515-962-5400

Marshalltown CSRU
204 1/2 W State St
Marshalltown IA 50158-5842
641-753-6408

Mason City CSRU
Mohawk Square Ste 13
22 N Georgia Ave
Mason City IA 50401-3435
641-424-1147

Ottumwa CSRU
127 E Main Ste 100
Ottumwa IA 52501-2951
641-682-8802

Pleasant Hill CSRU
1300 Metro E Dr, Ste 114
Pleasant Hill IA 50327-8906
515-261-5870

Sioux City CSRU
520 Nebraska St Ste 218
Sioux City IA 51101-1315
712-255-2749

Spencer CSRU
20 W 6th St Ste 200
Spencer IA 51301-3907
712-262-1412

Waterloo CSRU
501 Sycamore St Ste 400
Waterloo IA 50703-4651
319-291-2646



Comm. 81 (Rev. 3/16)

WHAT IF THE PAYOR LIVES IN ANOTHER STATE?



WHAT IF THE PAYOR LEAVES THE STATE?

A parent can't avoid paying child support by leaving Iowa. Federal law says all states must enforce child support orders no matter where the order was entered.

WHAT WILL THE CHILD SUPPORT RECOVERY UNIT DO?

First we try to find out what state the payor lives, works, or has assets in. When we do, we can ask the child support agency of that state to establish or enforce support.

WHAT IF THERE ALREADY IS A SUPPORT ORDER?

If there's already an order and we find the parent's employer in another state, we can send an income withholding order to that employer. If the payor is not employed, we can ask the other state to try to collect child support.

ACTIONS OTHER STATES CAN TAKE

When we ask another state for enforcement services, that state does whatever it can under its laws to get the payor to pay support. For example, we can ask the other state to send us state income tax refunds or place liens on property the payor owns.

We can also take the payor's federal income tax refunds.

WHAT IF THERE IS NO SUPPORT ORDER?

- ◆ The Uniform Interstate Family Support Act* says how states must enter support orders when parents live in different states. This law also says how support orders can be enforced or changed.
- ◆ If the other parent is not subject to Iowa's laws, another state may be able to get a child support order.
- ◆ Each state has its own ways to establish and enforce child support.

* The Uniform Interstate Family Support Act (UIFSA) is found in Iowa Code Chapter 252K.

CAN PATERNITY BE ESTABLISHED?

- ◆ A child's father can be established even if one parent lives in Iowa and the other parent lives in another state.
- ◆ The other state may require you to testify in court. We can help you arrange to testify by telephone unless you must appear in person.

WHAT IF THE PAYOR IS LOCATED AND THEN MOVES AGAIN?

Sometimes it is hard to enforce child support payments when the payor moves to avoid paying child support. However, we try to collect child support in all cases.

HOW CAN I HELP?

- ◆ Tell us if you know the payor has moved or has a new job.
- ◆ Keep us up-to-date about where you live and work.
- ◆ Contact us whenever you have any new information that will help us work on your case and keep our records accurate.

By law, state child support enforcement agencies must cooperate with each other in handling cases referred for services. In practice, it is not a simple matter.

When a case is sent to another state, the case actions are subject to the laws and time frames of that state.

That's why it is hard to say how long it will take for that state to act. We periodically ask the other state to tell us what is happening on interstate cases.

You can find information on state laws and procedures in the Intergovernmental Referral Guide through the Federal Office of Child Support Enforcement's website at www.acf.hhs.gov/programs/css/resource/irg