

## Child Welfare Partners Committee (CWPC)

### Meeting Notes

Thursday, June 20, 2013

1-3:00 p.m.

Hoover Building, 5 NE, Side 1

**Members in attendance:** Wendy Rickman, Mindy Norwood, Doug Johnson, Brian Fox, Carol Gutchewsky, Barb Gay, Vickie Frick, Mary Macumber Schmidt, and Dawn Turner

**Members by phone:** Mike Mitchell and Nola Aalberts

**Members not in attendance:** Pat Penning, Jean Slaybaugh, Jennifer Sievert, Chris Secrist, Evan Klenk, Rick Venenga, and Julie Allison

**Observers in attendance:** Kristie Oliver, Coalition

#### **Purpose of the Meeting:**

The purpose of the meeting was to review the Strategic Plan and provide general updates. An orientation of new members occurred prior to this meeting. This orientation provided general background on history of the CWPC, workgroups and work products from those groups, membership roles/responsibilities/expectations, and meeting logistics to assist with their transition into membership effective July 1, 2013.

#### **Summary of Meeting:**

A copy of the Strategic Plan is currently posted to the CWPC website. As activities/tasks are completed, the updated plan will be posted so those outside of the committee can track the progress on achievement of identified goals and objectives.

In reviewing the plan to date, all tasks are on target for completion. Objective 1.1.1 is currently in process as Wendy, Brian, and Barb finalize the document identifying group structures that currently exist across the state. Objectives 3.1.1 and 3.1.2 have been completed regarding education and communication around Differential Response (DR) development and implementation. The CWPC members were provided a copy of the DHS Communication Plan for Differential Response developed out of the Communications and Marketing workgroup on D. This workgroup consists of both public and private partners. The communication plan includes written and in-person communication. Practice Bulletins and "one pagers" will be developed and posted on the DHS website. An email will go out to both public and private partners providing the link to the location for the information. After this email, individuals will have the ability to subscribe to a ListServ so they will automatically receive any updates. The webpage will also allow for submission of questions for external partners. All questions will be responded to by the DHS Service Business Team (SBT) and posted to the webpage. The primary focus of Objective 4.1 is whether incentives and disincentives impel the Contractors to the right outcomes. Objective 4.1.1 regarding fidelity of financial strategy to promote outcomes resulted in a recommendation to create a workgroup with an identified charter to focus on this goal and identified objectives. The committee voted and agreed that developing a workgroup to address this objective would be the most effective way to analyze and explore models to mitigate risks. There was some discussion as to the immediacy regarding the need to consider incorporating into current contract amendments or use the information to inform new RFP development. Mary Macumber Schmidt volunteered to be the private co-chair of this new workgroup and either Tom Bouska or Pat Penning will be the public co-chair.

Objective 1.2.3 which promotes sharing of practices and strategies is a standing agenda item for discussion. In the Western Service Area, Magellan has been included in the local area all contractor meetings and will begin inviting Juvenile Court Services as well.

There was some discussion regarding the implementation of Integrated Health Homes. Below is a link to the press release, "Magellan Health Services Announces Integrated Health Home Pilot Programs" which provides additional information including the participating providers.

<http://ir.magellanhealth.com/releasedetail.cfm?ReleaseID=596076>

There was a brief update provided on Differential Response. DHS had a contractual conversation with Safety Plan/FSRP Service Contractors and Community Care Contractors on 6.13.13.

An email was sent to child welfare service contractors/providers on behalf of the CWPC asking for volunteers to participate in three of the five identified workgroups. The three representatives selected on behalf of the CWPC are as follows:

**Marketing and Communications Workgroup**

**Brian Fox**, In Home Family Services Director  
Boystown

**Training Workgroup**

**Mike Mitchell**, Assistant Executive Director  
Four Oaks

**Performance Measures and Surveys Workgroup**

**Ed Rund**, Director of Behavioral & Strategic Initiatives  
Quakerdale

A brief update was provided on the CFSR PIP. We are currently in Quarter 7 which goes through June 2013. A copy of all Executive Summaries can be accessed on the DHS website. Our federal partners will be in Iowa for two days, 7.16-17.13. As we get near the end of the PIP, the federal partners will begin looking at performance for each benchmark identified within the PIP.

During open discussion, Wendy shared that she met with the Judges earlier this week and talked with them about how some of their decisions impact the work that Contractors do which takes away the intended flexibility of some of the services. She provided Gail Barber with a list of specific situations (i.e. not allowing informal supports to monitor interactions, ordering the contractors to provide transportation when transportation is already available, ordering daily contact upon return home from placement, etc.).

**Work Group Updates:** (The following updates were provided by each of the co-chairs in attendance) - As of this meeting date, the active workgroups are as follows:

*Family Interaction (FI)/Family Team Decision Making (FTDM)/Youth Transition Decision-Making (YTDM) –* This workgroup continues working diligently on benchmarks identified within the PIP and submits evidence of completion documents timely to the DHS Service Business Team (SBT) as required.

All FTDM/YTDM forms have been reviewed and approved by SBT but are awaiting publishing through the DHS Policy Analysis Division. Once the forms are published, there will be a 30 - 60 day notice to allow for the transition with an official implementation date to begin using the forms. These standardized forms are not to be modified by anyone for the purpose of consistency across the state as

identified in the CFSR PIP. Until notice is provided, areas will continue to use the forms they do to date. There were four live webinar trainings offered in May for all current FTDM and YTDM facilitators to attend in order to maintain their approval number for the next two years (7.1.13 – 6.30.15). These webinars were recorded with the best recording posted to the DHS training website. The reason for posting a recording to the website is to allow those current facilitators who were not able to attend one of the live webinars the ability to access the training prior to 6.30.13 to maintain their approval status. Mindy Norwood and Pat Anderson are working with IT to develop a tracking system for FTDM facilitators which will also identify indicators for those who are also approved to facilitate YTDMS and who are approved Coach/Mentors. The tracking system will also provide the ability to track active facilitators. Any current FTDM facilitator who does not complete the refresher course by 6.30.13 will no longer be active and approved to facilitate. In order to reactivate their approval number, they would need to start the process from the beginning with the three day training, etc. Pat, Chris, and Mindy received an email on behalf of SBT stating SBT reviewed the FTDM charter and believe that all CFSR PIP related tasks have been completed. SBT will provide any needed ongoing oversight for FTDM activities.

The Family Interaction Plan along with Roles and Responsibilities was recently updated taking into account comments received from across the state. Family Interaction has been incorporated into the current FTDM trainings and other core coursed. The FI subcommittee is in the process of identifying a standalone course since we have not had one since June 2009. We will also be continuing the monthly teleconference calls with the entire FI/FTDM committee beyond the PIP workgroup.

*Training* – Chris and Carol’s membership term ends this month so they will no longer be co-chairing this training committee. Mike Mitchell and Dawn Turner were transitioned over as the new co-chairs for this committee as current members of the CWPC. Carol reported out on the notes from the 6.4.13 meeting. The notes outline the training committee reports from the DHS Training Committee, Provider Training Committee, Children’s Juvenile Justice, and the CWPC Committee as well as training offered through IFAPA and any CFSR PIP related training. The next meeting of the training committee is scheduled for 7.2.13.

A special “thank you” to outgoing members Brian Fox, Chris Secrist, Evan Klenk, Carol Gutchewsky, and Doug Johnson for their time and dedication to the CWPC as this is their last meeting.

**Next steps:**

1. The updated Strategic Plan with completion dates of achieved activities/tasks will be posted to the CWPC webpage.
2. Wendy, Barb, and Mindy will schedule a conference call to begin development of the charter for Objective 4.1.
  - a. This will be applicable to all performance based child welfare service contracts and will have representation from the CWPC as well as identified others.
3. There was a request for a chart of current contracts with all contract end dates for service delivery.
4. Mindy will check with Kara Lynn Regula to see if the federal partners would like to meet with any of our external partners regarding the PIP and/or partnership.
5. The next meeting of this committee is scheduled for July 11, 2013 from 1-3:00 p.m.

**Our Vision:**

The combined experience and perspective of public and private agencies provide the best opportunity to reach our mutual goals: child safety, permanency, and well-being for Iowa’s children and families. Collaboration and shared accountability will keep the focus on child welfare outcomes.