



Emergency Services Continuity of Care Report

Eleventh Edition
(July 1, 2007 – December 31, 2007)

Emergency Services Continuity of Care Rates Report

Summary of Next Billed Services Following ESP Encounters

Members with 5 or More ESP Encounters

Members with No Billed Services after an ESP Encounter

May 2008

EMERGENCY SERVICES CONTINUITY OF CARE RATES REPORT
Based on MBHP Claims Data Only

Date Range of ESP Encounters: 1/1/2007 - 6/30/2007

DMA Region:



Total # of ESP Encounters: 2,387 # of ESP Encounters with no billed services after 30 days: 305 13%

NEXT BILLED SERVICES	same day ## % of total	next day ## % of total	2 days ## % of total	3-4 days ## % of total	5-7 days ## % of total	8-30 days ## % of total	combined 0-30 ## % of total
Inpatient	625 26%	262 11%	14 1%	5 0%	2 0%	7 0%	915 38%
CSU	22 1%	247 10%					269 11%
ESP CSU	12 1%	242 10%					254 11%
CBAT	10 0%	5 0%	2 0%	0 0%	0 0%	1 0%	18 1%
Community Based CSU	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Other Diversionary	85 4%	60 3%	19 1%	22 1%	26 1%	39 2%	251 11%
Outpatient Day	15 1%	2 0%	3 0%	0 0%	1 0%	2 0%	23 1%
Outpatient	113 5%	52 2%	31 1%	38 2%	49 2%	120 5%	403 17%
Emergency			40 2%	50 2%	40 2%	88 4%	218 9%
Combined Community Based	235 10%	361 15%	95 4%	110 5%	116 5%	250 10%	1,167 49%

Summary:

Rates	Region	State
Inpatient	38%	36%
Combined Community Based	49%	54%
No Additional Billed Services	13%	10%

Selected Combined Community Based Detail:

Rates	Region	State
CSU	11%	11%
Other Diversionary	11%	14%
Outpatient	17%	22%

ESP Vendor Number
ESP Provider Name

DMA Region

Summary of Next Billed Services Following ESP Encounters between

1/1/2007

- 6/30/2007

	Total Encounters #	Inpatient # row%	CSU # row%	Other Diversionary / Outpatient Day # row%	Outpatient # row%
ESP Encounters	935	333 36%	113 12%	118 13%	139 15%
Age Groups					
0-12	105	35 33%	6 6%	16 15%	22 21%
13-18	129	48 37%	6 5%	5 4%	26 20%
19+	701	250 36%	101 14%	97 14%	91 13%
Diagnosis Category					
Adjustment Disorders	43	4 9%	2 5%	4 9%	9 21%
Anxiety Disorders	86	23 27%	6 7%	9 10%	19 22%
Diagnoses of Childhood / Adolescence	55	15 27%	5 9%	3 5%	10 18%
Mood Disorders	462	186 40%	59 13%	68 15%	60 13%
Schizophrenia and Other Psychotic Disorders	205	87 42%	29 14%	8 4%	33 16%
Substance-Related Disorders	72	15 21%	11 15%	25 35%	5 7%
All other Diagnosis	12	3 25%	1 8%	1 8%	3 25%
Member Status					
Disabled	490	187 38%	62 13%	54 11%	71 14%
DMH	164	63 38%	15 9%	9 5%	31 19%
DSS	124	44 35%	7 6%	7 6%	30 24%
Member Region					
BOSTON	658	229 35%	77 12%	64 10%	111 17%
CENTRAL MASSACHUSETTS	48	21 44%	7 15%	8 17%	4 8%
METRO-BOSTON	101	43 43%	12 12%	17 17%	12 12%

DMA Region

Summary of Next Billed Services Following ESP Encounters between

1/1/2007

- 6/30/2007

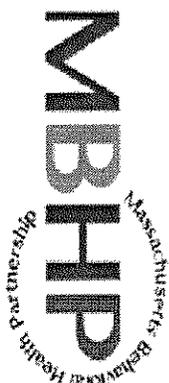
	Total Encounters #	Inpatient # FOW%	CSU # FOW%	Other Diversionary / Outpatient Day # FOW%	Outpatient # FOW%
ESP Encounters	2,387	915 38%	269 11%	274 11%	403 17%
Age Groups					
0-12	239	74 31%	15 6%	41 17%	57 24%
13-18	327	104 32%	19 6%	25 8%	80 24%
19+	1,821	737 40%	235 13%	208 11%	266 15%
Diagnosis Category					
Adjustment Disorders	128	9 7%	14 11%	16 13%	32 25%
Anxiety Disorders	207	54 26%	19 9%	25 12%	45 22%
Diagnoses of Childhood / Adolescence	148	34 23%	10 7%	21 14%	39 26%
Mood Disorders	1,233	536 43%	150 12%	140 11%	184 15%
Schizophrenia and Other Psychotic Disorders	469	226 48%	53 11%	20 4%	83 18%
Substance-Related Disorders	168	45 27%	20 12%	50 30%	15 9%
All other Diagnosis	34	11 32%	3 9%	2 6%	5 15%
Member Status					
Disabled	1,268	519 41%	147 12%	135 11%	221 17%
DMH	426	180 42%	44 10%	25 6%	81 19%
DSS	274	87 32%	22 8%	21 8%	69 25%
Member Region					
BOSTON	1,636	589 36%	177 11%	178 11%	305 19%
CENTRAL MASSACHUSETTS	107	44 41%	17 16%	12 11%	15 14%
METRO-BOSTON	286	132 46%	37 13%	31 11%	39 14%

Vendor #

DMA Region:

ESP Provider Name:

Members with 5 or More ESP Encounters between 1/1/2007 and 6/30/2007



Member Name	RID	Age	Date of Birth	Indicator	Aid Category	ESP Encounter	Diagnosis	Next Billed Service
					Families (DMA)	4/1/2007	313.89 Reactive Attachment Disorder of Infancy or Early Childhood	Emergency
						4/28/2007	313.89 Reactive Attachment Disorder of Infancy or Early Childhood	Emergency
						4/30/2007	313.89 Reactive Attachment Disorder of Infancy or Early Childhood	Inpatient
						5/19/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	Outpatient
						5/28/2007	312.34 Intermittent Explosive Disorder	Inpatient
	CM				Disabled (DMA/DMH)	2/6/2007	295.90 Schizophrenia, Undifferentiated Type	Inpatient
						2/24/2007	295.90 Schizophrenia, Undifferentiated Type	Inpatient
						5/6/2007	295.90 Schizophrenia, Undifferentiated Type	ESP CSU
					Disabled (DMA)	5/9/2007	295.90 Schizophrenia, Undifferentiated Type	ESP CSU
						5/13/2007	295.90 Schizophrenia, Undifferentiated Type	ESP CSU
	CM				Disabled (DMA)	4/25/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	ESP CSU
						5/15/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	ESP CSU
						6/4/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	Emergency
						6/7/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	Emergency
						6/11/2007	296.7 Bipolar I Disorder, Most Recent Episode Unspecified	ESP CSU
					Disabled (DMA/DMH)	2/15/2007	295.70 Schizoaffective Disorder	Emergency

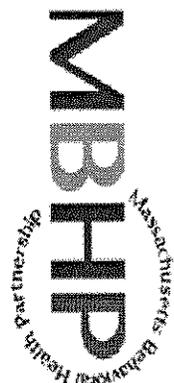
Members whose names appear in bold also appeared on the previous ESP Encounter Report.

Vendor #

DMA Region:

ESP Provider Name:

Members with 5 or More ESP Encounters between 1/1/2007 and 6/30/2007



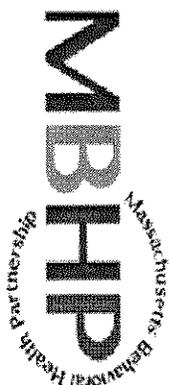
Member Name	RID	Age	Date of Birth	Indicator	Aid Category	ESP Encounter	Diagnosis	Next Billed Service
					Disabled (DMA/DMH)	2/18/2007	Schizoaffective Disorder	Emergency
						3/3/2007	Schizoaffective Disorder	Emergency
						3/9/2007	Schizoaffective Disorder	Outpatient
						4/24/2007	Schizoaffective Disorder	Outpatient
					Disabled (DMA)	2/7/2007	Major Depressive Disorder; Recurrent, Severe Witho ut Psychotic Features	ESP CSU
						2/19/2007	Major Depressive Disorder; Recurrent, Severe Witho ut Psychotic Features	Emergency
						3/30/2007	Major Depressive Disorder; Recurrent, Severe Witho ut Psychotic Features	Inpatient
						4/23/2007	Major Depressive Disorder; Recurrent, Severe Witho ut Psychotic Features	ESP CSU
						6/1/2007	Major Depressive Disorder; Recurrent, Severe Witho ut Psychotic Features	ESP CSU
				CM	Disabled (DMA)	3/3/2007	Amphetamine-Induced Mood Disorder	Other Diversiionary
						5/4/2007	Amphetamine-Induced Mood Disorder	Other Diversiionary
						6/13/2007	Amphetamine-Induced Mood Disorder	Emergency
						6/23/2007	Amphetamine-Induced Mood Disorder	Emergency
						6/26/2007	Amphetamine-Induced Mood Disorder	Other Diversiionary

Members whose names appear in bold also appeared on the previous ESP Encounter Report.

Vendor #

DMA Region:

ESP Provider Name:



Members with No Billed Services after an ESP Encounter between 1/1/2007 and 6/30/2007

Member Name	RID	Age	Date of Birth	Indicator	Aid Category	ESP Encounter	Diagnosis
					Disabled (DMA/DMH)	5/2/2007	309.81 Posttraumatic Stress Disorder
					Disabled (DMA)	5/23/2007	295.70 Schizoaffective Disorder
					Disabled (DMA/DMH)	1/21/2007	295.70 Schizoaffective Disorder
					Families (DMA)	6/8/2007	311 Depressive Disorder NOS
					Disabled (DMA)	5/26/2007	296.80 Bipolar Disorder NOS
					MassHealth Basic Plans	2/12/2007	309.24 Adjustment Disorder With Anxiety
					Families (DMA)	4/30/2007	309.28 Adjustment Disorder With Mixed Anxiety and Depressed Mood
					Disabled (DMA)	4/1/2007	295.70 Schizoaffective Disorder
					MassHealth Essential	5/16/2007	309.81 Posttraumatic Stress Disorder
					Disabled (DMA)	5/3/2007	314.00 Attention-Deficit/Hyperactivity Disorder, Predominantly Inattentive Type
					Families (DMA/DMH)	5/5/2007	300.3 Obsessive-Compulsive Disorder
					MassHealth Essential	3/15/2007	311 Depressive Disorder NOS
					Families (DMA)	5/7/2007	309.0 Adjustment Disorder With Depressed Mood
					Disabled (DMA)	1/30/2007	311 Depressive Disorder NOS
					Families (DMA)	5/1/2007	313.81 Oppositional Defiant Disorder
					Disabled (DMA)	6/30/2007	311 Depressive Disorder NOS

Members whose names appear in bold also appeared on the previous ESP Encounter Report.

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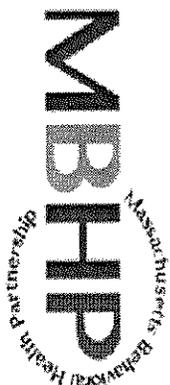
RFP Med 09-010

Iowa Plan for Behavioral Health

Vendor #

DMA Region:

ESP Provider Name:



Members with No Billed Services after an ESP Encounter between 1/1/2007 and 6/30/2007

Member Name	RID	Age	Date of Birth	Indicator	Aid Category	ESP Encounter	Diagnosis
					Disabled (DMA)	1/27/2007	295.60 Schizophrenia, Residual Type
					Families (DMA)	2/4/2007	298.9 Psychotic Disorder NOS
					Families (DMA)	5/23/2007	309.0 Adjustment Disorder With Depressed Mood
					MassHealth Essential	6/19/2007	296.34 Major Depressive Disorder, Recurrent, Severe With Psychotic Features
					Disabled (DMA/DMH)	6/5/2007	295.30 Schizophrenia, Paranoid Type
	CM				Disabled (DMA/DMH)	4/26/2007	296.80 Bipolar Disorder NOS
					Disabled (DMA)	5/15/2007	291.81 ALCOHOL WITHDRAWAL
					Families (DMA)	5/16/2007	309.0 Adjustment Disorder With Depressed Mood
					Disabled (DMA)	6/7/2007	296.10 MANIC AFFECTIVE DISORDER, RECURRENT EPISODE, UNSPECIFIED DEGREE
					MassHealth Essential	3/28/2007	309.9 Adjustment Disorder Unspecified
					Disabled (DMA)	6/19/2007	296.40 Bipolar I Disorder, Most Recent Episode Hypomanic
					MassHealth Essential	4/27/2007	296.33 Major Depressive Disorder, Recurrent, Severe With or Without Psychotic Features
					Disabled (DMA)	5/26/2007	309.0 Adjustment Disorder With Depressed Mood
					MassHealth Essential	3/25/2007	296.30 Major Depressive Disorder, Recurrent, Unspecified
					Families (DMA)	5/31/2007	313.81 Oppositional Defiant Disorder
					Families (DMA/DMH)	5/10/2007	309.81 Posttraumatic Stress Disorder

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RFP Med 09-010

Iowa Plan for Behavioral Health

EMERGENCY SERVICES CONTINUITY OF CARE RATES REPORT
Based on MBHP Claims Data Only



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ESP Provider Vendor Number: DMA Region:

ESP Provider Name:

Total # of ESP Encounters: 935 # of ESP Encounters with no billed services after 30 days: 147 16%

NEXT BILLED SERVICES	same day ## % of total	next day ## % of total	2 days ## % of total	3-4 days ## % of total	5-7 days ## % of total	8-30 days ## % of total	combined 0-30 ## % of total
Inpatient	227 24%	92 10%	6 1%	3 0%	1 0%	4 0%	333 36%
CSU	9 1%	104 11%					113 12%
ESP CSU	6 1%	102 11%					108 12%
CBAT	3 0%	2 0%	1 0%	0 0%	0 0%	1 0%	7 1%
Community Based CSU	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Other Diversionary	42 4%	27 3%	9 1%	7 1%	6 1%	15 2%	106 11%
Outpatient Day	7 1%	0 0%	3 0%	0 0%	0 0%	2 0%	12 1%
Outpatient	30 3%	18 2%	12 1%	18 2%	16 2%	45 5%	139 15%
Emergency			17 2%	20 2%	14 1%	32 3%	83 9%
Combined Community Based	88 9%	149 16%	42 4%	45 5%	36 4%	95 10%	455 49%

Summary:

Rates	ESP	Region	State
Inpatient	36%	38%	36%
Combined Community Based	49%	49%	54%
No Additional Billed Services	16%	13%	10%

Selected Combined Community Based Detail:

Rates	ESP	Region	State
CSU	12%	11%	11%
Other Diversionary	11%	11%	14%
Outpatient	15%	17%	22%