



Outpatient Provider Practice Analysis

Ninth Edition

(July 1, 2007 – December 31, 2007)

Outpatient Provider Practice Analysis Report

Members with Diagnostic Evaluation but No Billed Follow-Up Service within 30 Days

Members who Accessed Emergency Services

Members who Accessed Inpatient Services

Members Receiving Medication Visits Only

Members Aged 3 to 20 without Required Number of Well Child Care Visits

Members with Diabetes

May 2008

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider: Number of Assigned Members: 321

Address: Provider Category: Clinic or Group with 200 to 499 Members

Region:



Demographics:

Age Category	Your Practice		MBHP		Your Practice			
	#	%	#	%	Female		Male	
0-12	37	12.0%	15	15.3%	15	40.5%	22	59.5%
13-18	42	13.0%	12	17.0%	12	28.6%	30	71.4%
19-64	242	75.0%	145	67.7%	145	59.9%	97	40.1%
Total:	321		172		172	53.6%	149	46.4%

Member Category	Your Practice		MBHP	
	#	%	#	%
DSS	15	4.7%	13	13.4%
DMH	17	5.3%	6	6.6%
Disabled	190	59.2%	148	48.6%

Notes: MBHP Percentages are based on MBHP statewide data for your practice type.
Member Categories are not mutually exclusive.

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Number of Assigned Members:

321



Most Frequent Diagnostic Groups for Children and Adolescents:

Your Practice

	#	%
Adjustment Disorders	32	41%
Attention-Deficit/Hyperactivity Disorders	16	20%
Dysthymic Disorder	7	9%
Posttraumatic Stress Disorder	6	8%
Conduct Disorders	3	4%

MBHP

	%
Adjustment Disorders	23%
Attention-Deficit/Hyperactivity Disorders	22%
Posttraumatic Stress Disorder	13%
Oppositional Defiant Disorder	6%
Conduct Disorders	4%

Most Frequent Diagnostic Groups for Adults:

Your Practice

	#	%
Major Depressive Disorders, Recurrent Episode	74	31%
Bipolar Disorders, Mixed or Other	23	10%
Major Depressive Disorders, Single Episode	17	7%
Posttraumatic Stress Disorder	16	7%
Adjustment Disorders	12	5%

MBHP

	%
Major Depressive Disorders, Recurrent Episode	24%
Posttraumatic Stress Disorder	8%
Bipolar Disorders, Mixed or Other	7%
Adjustment Disorders	6%
Opioid-Related Disorders	5%

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Number of Assigned Members:

321



Utilization by Service Type and Age Category:

	Your Practice			MBHP Percentiles		
	Age Category	# of Assigned Members	Avg Units per Member	Average Units Per Member 25th	50th	75th
Family Therapy	0-12	37	0.16	0.67	1.46	2.59
	13-18	42	0.00	0.53	0.81	1.40
	19-64	242	0.04	0.06	0.10	0.24
Group Therapy	0-12	37	0.89	0.00	0.02	0.53
	13-18	42	1.05	0.11	0.30	0.97
	19-64	242	0.09	0.27	0.48	0.94
Individual Therapy	0-12	37	8.54	4.74	7.65	9.77
	13-18	42	5.95	4.62	7.52	9.24
	19-64	242	4.94	3.97	6.97	8.64
Medication Visits	0-12	37	0.76	0.75	1.32	1.74
	13-18	42	1.26	1.17	1.45	2.11
	19-64	242	2.09	1.71	2.10	2.67

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

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321



Practice Patterns: By Service Type and Age Category

Age Category	Your Practice		MBHP Percentiles			
	#	%	25th	50th	75th	
0-12	Members who received family therapy:	4	13%	31%	46%	57%
	Members who received group therapy:	4	13%	0%	1%	8%
	Members who received individual therapy:	26	87%	90%	95%	99%
	Members who received any therapy:	30	100%			
13-18	Members who received family therapy:	0	0%	17%	31%	42%
	Members who received group therapy:	4	15%	3%	5%	15%
	Members who received individual therapy:	25	96%	96%	98%	100%
	Members who received any therapy:	26	100%			
19-64	Members who received family therapy:	3	2%	3%	4%	8%
	Members who received group therapy:	5	3%	6%	9%	16%
	Members who received individual therapy:	170	99%	96%	98%	99%
	Members who received any therapy:	172	100%			

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

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Key Indicators:

	Your Practice		MBHP Percentiles		
	#	%	25th	50th	75th
Members who received diagnostic evaluations, but who did not receive billed follow-up service within 30 days. Denominator = <u>94</u>	13	13.8%	13.2%	16.3%	28.7%
<i>For the next set of measures, the number of members assigned is the denominator of the measure</i>					
Members receiving 20+ units of individual therapy in 26 week period:	27	8.4%	1.3%	4.3%	9.5%
Members who accessed Emergency Services:	56	17.4%	6.2%	7.6%	10.6%
Members who accessed Inpatient Services:	39	12.1%	3.4%	4.6%	6.5%
Members who had 3 or more Inpatient admissions:	6	1.9%	0.3%	0.4%	0.7%
Adult Members with level III or IV detox admissions*:	22	9.1%	2.0%	3.3%	5.6%
Members receiving Medication visits only:	92	28.7%	1.6%	8.5%	24.2%
Members with Diversionary Services:	48	15.0%	5.8%	8.1%	9.8%
Adult Members with Day Treatment Services*:	9	3.7%	0.4%	1.5%	3.8%

* Note: The denominator for adult measures is the number of adults assigned to your practice

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Number of Assigned Members:

321



Coordination of Care with Behavioral Health Providers

Age Group 0-18

Other Behavioral Health Providers

Number of your members seeing this provider

CHILDRENS HOSPITAL	2
LOWELL TREATMENT CENTER	1
THE HOME FOR LITTLE WANDERERS	1
SOUTH END COMMUNITY HEALTH CENTER	1
HRI HOSP INC DBA ARBOUR-HRI HOSP	1
Other Providers	1
Total:	7

% of Members in this age group seeing other providers:

9%

Age Group 19-64

Other Behavioral Health Providers

Number of your members seeing this provider

HABIT OPCO, INC.	9
BOSTON PUBLIC HEALTH COMMISSION	3
BWPO DEPT. OF PSYCHIATRY	2
HARVARD ST NEIGHBORHOOD HEALTH CTR	2
BOSTON MEDICAL CENTER CORP	2
Other Providers	21
Total:	39

% of Members in this age group seeing other providers:

16%

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Number of Assigned Members:

321



Coordination of Care with PCC Providers

Age Group 0-18

Top PCC Providers Assigned to Your Members Number of your members assigned this PCC

UPHAMS CORNER HEALTH CTR	8
DORCHESTER HOUSE CHC	6
THE CHILDRENS HOSPITAL	5
BROOKSIDE COMMUNITY HEALTH	4
TUFTS-NEW ENGLAND MEDICAL	4

Age Group 19-64

Top PCC Providers Assigned to Your Members Number of your members assigned this PCC

BRIGHAM AND WOMENS PHYSICIAN	25
ATREVA HEALTH CARE INC	15
EVANS MEDICAL FOUNDATION	14
BROOKSIDE COMMUNITY HEALTH	11
SO JAMAICA PLAIN HEALTH	11

Well Child Care Rates

	N	%	25th	50th	75th	90th
Number of your members that received all required well child visits, of those included in the PCC profile for this measure N = 59	41	69%	75%	82%	85%	89%

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Provider Category: Clinic or Group with 200 to 499 Members

Region:



Members with Diagnostic Evaluations But No Billed Follow-Up Service within 30 days

Age Group	13-18				
Name	RID	Diagnosis	DSS	DMH	
		Attention-Deficit/Hyperactivity Disorders	No	No	
		Dysthymic Disorder	No	No	
		Adjustment Disorders	No	No	

Number of Members 13-18 3

Age Group	19-64				
Name	RID	Diagnosis	DSS	DMH	
		Bipolar Disorders, Manic Type	No	No	
		Major Depressive Disorders, Recurrent Episode	No	No	
		Depressive Disorder NOS	No	No	
		Bipolar Disorders, Mixed or Other	No	No	
		Bipolar Disorders, Depressed Type	No	No	
		Adjustment Disorders	No	No	
		Depressive Disorder NOS	No	No	
		Major Depressive Disorders, Single Episode	No	No	
		Generalized Anxiety Disorder	No	No	
		Schizophrenic Disorders, Paranoid Type	No	No	

Number of Members 19-64 10

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

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Region:



Members Who Accessed Emergency Services

Name	RID	Indicator	Number of ESP Encounters	Most Recent ESP Encounter Date	Action Taken
			4	02/23/2007	
			1	03/21/2007	
			1	01/06/2007	
			5	05/14/2007	
			3	06/21/2007	
			2	03/12/2007	
			1	02/21/2007	
		CM	4	06/27/2007	
		CM	5	05/26/2007	
			2	05/31/2007	
			1	01/28/2007	
			1	02/18/2007	
			6	01/17/2007	
			1	04/27/2007	
			1	02/08/2007	
			1	04/11/2007	
		DSS CM	4	03/29/2007	

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:
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Region:



Members Who Accessed Inpatient Services

Name	RID	Indicator	Number of Inpatient Admissions	Most Recent IP Admission Date	Action Taken
			1	01/30/2007	
			1	01/06/2007	
			1	03/12/2007	
			1	02/21/2007	
		CM	3	06/27/2007	
		CM	4	05/26/2007	
			2	06/01/2007	
			1	01/29/2007	
		DSS CM	5	06/29/2007	
			1	01/20/2007	
			1	01/03/2007	
			1	02/09/2007	
			1	03/10/2007	
		DMH	1	01/10/2007	
			2	05/22/2007	
		DMH	1	05/26/2007	
		DSS	1	03/28/2007	

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Members Receiving Medication Visits Only

Age Group	0-12	13-18	19-24	25-34	35-44	45-54	55-64	65-74	75+
Number of Members	0-12	13-18	19-24	25-34	35-44	45-54	55-64	65-74	75+
		7							
Age Group	0-12								
Name	RIID	Diagnosis	DSS	DMH	# of Med Visits with this Provider				
		Adjustment Disorders	No	No	2				
		Attention-Deficit/Hyperactivity Disorders	No	No	2				
		Attention-Deficit/Hyperactivity Disorders	No	No	2				
		Attention-Deficit/Hyperactivity Disorders	No	No	3				
		Posttraumatic Stress Disorder	No	No	3				
		Attention-Deficit/Hyperactivity Disorders	No	No	1				
		Oppositional Defiant Disorder	No	No	4				
Name	RIID	Diagnosis	DSS	DMH	# of Med Visits with this Provider				
		Posttraumatic Stress Disorder	No	No	2				
		Major Depressive Disorders, Recurrent Episode	No	No	2				
		Attention-Deficit/Hyperactivity Disorders	No	No	3				
		Attention-Deficit/Hyperactivity Disorders	No	No	2				
		Adjustment Disorders	Yes	No	3				
		Attention-Deficit/Hyperactivity Disorders	No	No	1				
		Attention-Deficit/Hyperactivity Disorders	No	No	1				
		Panic Disorders	No	No	3				
		Posttraumatic Stress Disorder	Yes	No	3				
		Conduct Disorders	No	No	1				
		Attention-Deficit/Hyperactivity Disorders	No	No	5				
		Major Depressive Disorders, Recurrent Episode	No	No	2				
		Conduct Disorders	No	No	2				
		Bipolar Disorders, Manic Type	Yes	No	2				
		Oppositional Defiant Disorder	No	No	2				
		Mood Disorders, Other	Yes	No	1				

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

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Members Receiving Medication Visits Only

Age Group	Number of Members	RID	Diagnosis	DSS	DMII	# of Med Visits with this Provider
13-18	16					
19-64						
			Attention-Deficit/Hyperactivity Disorders	No	No	4
			Depressive Disorder NOS	No	No	2
			Posttraumatic Stress Disorder	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Major Depressive Disorders, Single Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Mood Disorders, Other	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Schizophrenic Disorders, Paranoid Type	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	3
			Major Depressive Disorders, Recurrent Episode	No	No	4
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Major Depressive Disorders, Recurrent Episode	No	No	2
			Opioid-Related Disorders	No	No	2
			Major Depressive Disorders, Single Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	Yes	1
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Major Depressive Disorders, Recurrent Episode	No	No	1
			Impulse-Control Disorders Not Elsewhere Classified	No	No	2
			Schizoaffective Disorders	No	No	3
			Major Depressive Disorders, Single Episode	No	No	3
			Schizophrenic Disorders, Paranoid Type	No	Yes	4

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

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Region:



Members Receiving Medication Visits Only

Age Group	19-64							
Name	RID	Diagnosis	DSS	DMH	# of Med Visits with this Provider			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Major Depressive Disorders, Recurrent Episode	No	No	1			
		Bipolar Disorders, Manic Type	No	No	3			
		Major Depressive Disorders, Recurrent Episode	No	No	1			
		Major Depressive Disorders, Recurrent Episode	No	No	1			
		Major Depressive Disorders, Recurrent Episode	No	No	5			
		Anxiety Disorders, Other	No	No	1			
		Mood Disorders, Other	No	No	4			
		Schizoaffective Disorders	No	No	1			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Schizophrenic Disorders, Other	No	No	2			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Bipolar Disorders, Mixed or Other	No	No	1			
		Posttraumatic Stress Disorder	No	No	1			
		Polysubstance-Related Disorders	No	No	3			
		Major Depressive Disorders, Recurrent Episode	No	No	4			
		Major Depressive Disorders, Recurrent Episode	No	No	1			
		Bipolar Disorders, Mixed or Other	No	Yes	7			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Dysthymic Disorder	No	No	1			
		Posttraumatic Stress Disorder	No	No	2			
		Bipolar Disorders, Manic Type	No	Yes	1			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Bipolar Disorders, Manic Type	No	No	2			
		Major Depressive Disorders, Recurrent Episode	No	No	2			
		Anxiety Disorders, Other	No	No	3			
		Major Depressive Disorders, Recurrent Episode	No	No	1			
		Major Depressive Disorders, Recurrent Episode	No	No	1			

Outpatient Provider Practice Analysis - January 01, 2007 - June 30, 2007

Provider:

Provider Category: Clinic or Group with 200 to 499 Members

Region:



Members Receiving Medication Visits Only

Age Group	19-64						
Name	RIID	Diagnosis	DSS	DMH	# of Med Visits with this Provider		
		Bipolar Disorders, Depressed Type	No	No	4		
		Major Depressive Disorders, Recurrent Episode	No	No	2		
		Major Depressive Disorders, Single Episode	No	No	2		
		Posttraumatic Stress Disorder	No	No	1		
		Posttraumatic Stress Disorder	No	No	3		
		Major Depressive Disorders, Recurrent Episode	No	No	4		
		Personality Disorders	No	No	1		
		Major Depressive Disorders, Single Episode	No	No	2		
		Major Depressive Disorders, Recurrent Episode	No	No	3		
		Schizophrenic Disorders, Paranoid Type	No	No	4		
		Major Depressive Disorders, Recurrent Episode	No	No	2		
		Adjustment Disorders	No	No	1		
		Major Depressive Disorders, Recurrent Episode	No	Yes	2		
		Generalized Anxiety Disorder	No	No	3		
		Major Depressive Disorders, Single Episode	No	No	2		
Number of Members	19-64	69					

Outpatient Provider Practice Analysis - January 01, 2007-June 30, 2007

Provider:
 Provider Category: Clinic or Group with 200 to 499 Members
 Region:

Members Aged 3 to 20 without the Required Numbers of Well Child Care Visits as of June 30, 2007

Name	RID	Member Address and Phone	Date of Birth	Indicator	PCC Address and Phone	Date Last Seen by PCC	Action Taken
		ROXBURY COMP COMM HLTHTCR 435 WARREN STREET, ROXBURY, MA 02119 (617) 442-7400				03/06/07	
		CODMAN SQUARE CHC 6 NORFOLK STREET, DORCHESTER, MA 02124 (617) 825-9660				07/17/06	
		MARTHA ELIOT HEALTH CENTER 75 BICKFORD STREET, JAMAICA PLAIN, MA 02130 (617) 971-2100				04/02/07	
		MGH AMBULATORY CARE DIVS 101 MERRIMAC ST STE 201, PHYSICAIN REFERRAL SERV, (617) 585-2854				03/22/06	
		MOLINAR PC 891 HYDE PARK AVE, HYDE PARK, MA 02136 (617) 361-1390				04/20/07	
		MARTHA ELIOT HEALTH CENTER 75 BICKFORD STREET, JAMAICA PLAIN, MA 02130 (617) 971-2100					
		MARTHA ELIOT HEALTH CENTER 75 BICKFORD STREET, JAMAICA PLAIN, MA 02130 (617) 971-2100					

In accordance with the MassHealth Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Schedule, all children aged 3 through 20 years old are required to have annual well child care visits.



Outpatient Provider Practice Analysis - January 01, 2007-June 30, 2007

Provider:
 Provider Category: Clinic or Group with 200 to 499 Members
 Region:



Members with Diabetes as of June 30, 2007

Name	RID	Member Address and Phone	Date of Birth	Indicator	PCC Address and Phone	Date Last Seen by PCC	Overdue for Follow-up Services*	Action Taken
		MOLINAR PC 891 HYDE PARK AVE, HYDE PARK, MA 02136 (617) 361-1390				04/04/07	YES	
		CARNEY HOSPITAL, 2100 DORCHESTER AVENUE, BOSTON, MA 02124 (617) 296-4000				05/31/07	YES	
		ATREVA HEALTH CARE INC, 770 CENTRE ST, JAMAICA PLAIN, MA 02130 (617) 524-2121				06/05/07	YES	
		SO JAMAICA PLAIN HEALTH 640 CENTRE STREET, JAMAICA PLAIN, MA 02130 (617) 983-4100				03/09/07	YES	
		BRIGHAM AND WOMENS PHY INC 111 CYPRESS STREET, BROOKLINE, MA 02445 (617) 582-1240				03/30/07	YES	
		ELL POND INC PO BOX 1029, MELROSE, MA 02176 (781) 338-7521				05/21/07	YES	
		FENWAY COMMUNITY HEALTH 7 HAVILLAND STREET, BOSTON, MA 02115 (617) 267-0900				05/21/07	YES	

* The member may be in need of one or more of the following services: A1c testing; fasting lipid profile (including LDL, HDL, triglycerides, and total cholesterol); dilated eye exam; and screening for microalbuminuria (in the absence of nephropathy).