STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

State/Territory Iowa

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Programs to Measure and Reduce Inconsistency

The State has in effect the following programs to measure and reduce inconsistency in the application of survey results among surveyors.

The Department of Inspections and Appeals, Division of Health Facilities has staff meeting at least quarterly to provide training to surveyors on new regulations, guidelines, and survey procedures. In addition, training recommendations made by federal surveyors following monitoring surveys are also included in staff meetings. When potential problems occur, ongoing clarification of rule interpretations and procedures is provided by area supervisors in unit meetings, so surveys are conducted in a consistent manner.

A staff member is assigned to quality control duties. Reviews of survey documentation and deficiencies provide another avenue to evaluate surveyor consistency.

Supervisors meetings are held weekly with discussion of survey issues.