

IOWA CHILD WELFARE PARTNERS COMMITTEE (CWPC) STRATEGIC PLAN
January 2013 - December 2014

Goals	Objectives	Activities/Tasks	Party(ies) responsible	Timeline	Completed Dates
Goal 1: Enhance partnerships at all levels.					
	Objective 1.1. Identify and use existing structures in key partner groups in regularly scheduled proactive partnership discussions.				
		1.1.1. Build a collective knowledge and diagram structures and groups currently existing across the state.	Co-Chairs	April 11, 2013	June 30, 2013
		1.1.2. Review and modify foundational documents, membership, and transition process for CWPC.	Co-Chairs	November 30, 2013	July 18, 2013
		1.1.3. Use this collective knowledge to develop and implement a communication plan (develop a process for identifying audience, content, timing, etc.).	Co-Chairs	November 30, 2013	June 30, 2013
		1.1.4. Develop a survey of questions for external partners regarding their awareness of the functioning of public and private efforts to achieve outcomes (review current survey and modify as necessary).	Barb Gay, Julie Allison, Mindy Norwood, Nola Aalberts	November 30, 2013	November 14, 2013
		1.1.5. Collect baseline data to assess current external partners' awareness (as identified in 1.1.4).	Barb, Julie, Mindy, Nola	March 31, 2014	March 21, 2014
		1.1.6. Administer and analyze follow-up partnership survey (from March 2012).	Barb, Julie, Mindy, Nola	October 9, 2014	
	Objective 1.2. Continue to enhance partnership at the local level.				
		1.2.1. Develop and implement a partnership module for recommended use by DHS and Contractor new worker training.	Training Committee	August 31, 2014	
		1.2.2. Establish a mechanism for identifying and solving problems between partners (transparency) to get to an outcome.	All – standing agenda item	Ongoing	NA
		1.2.3. Promote sharing of practices and strategies for improving outcomes across Contractors.	All – standing agenda item	Ongoing	NA
		1.2.4. Collaborate in cross training opportunities.	All	Ongoing	NA

Goal 2: Use data and information to support a culture of quality.				
Objective 2.1. Guide the development and use of Results Oriented Management (ROM).				
	2.1.1. Review and advise DHS on work plan.	Service Business Team (SBT)	May 1, 2013	May 9, 2013
	2.1.2. Review, provide input, and advise DHS on communication structure.	SBT	May 1, 2013	May 9, 2013
	2.1.3. Ensure communication of ROM activities.	SBT	Ongoing	NA
	2.1.4. Collaborate in promotion and education of ROM.	SBT	Ongoing	NA
Objective 2.2. Promote DHS/Contractor/Court collaboration on use of data and information.				
	2.2.1. Increase IT capacity and the ability to analyze data.	All	October 9, 2014	
	2.2.2. Develop lever measures, dashboard.	All	October 9, 2014	
	2.2.3. Shared learning across Contractors on techniques and understanding of interdependency across service delivery.	All	October 9, 2014	
Goal 3: Advise and guide the development and implementation of new service initiatives (Differential Response and Children's Mental Health).				
Objective 3.1 Ensure successful education and communication regarding Differential Response (DR) development and implementation.				
	3.1.1. Educate CWPC on Differential Response.	Julie Allison	June 30, 2013	June 20, 2013
	3.1.2. Use the developed communication plan (including feedback loop) protocol for DR.	Julie Allison	June 30, 2013	June 20, 2013
	3.1.3. Review and advise DHS on implementation decisions.	Julie Allison	January 1, 2014	December 31, 2013
Objective 3.2 Ensure successful education and communication regarding Children's Mental Health and Disability system design, development, and implementation.				
	3.2.1. Educate CWPC on Children's MH and Disability systems (share report).	Wendy Rickman	March 14, 2013	Report provided 2.18.13
	3.2.2. Use the developed communication plan (including feedback loop) protocol for MH and Disability.	Wendy Rickman	July 10, 2014	May 16, 2014

		3.2.3. Provide input on impact of Children’s MH and Disability decisions on child welfare system.	All	Ongoing	NA
Goal 4: Capture and apply lessons learned to promote a service array that is integrated and aligned with child and family outcomes.					
Objective 4.1 Ensure that performance measures are aligned across contracts, contribute to positive outcomes, and appropriately balance accountability and risk.					
		4.1.1. Explore and re-evaluate fidelity of financial strategy to promote outcomes.	Chris Secrist and Doug Johnson	June 30, 2013	June 20, 2013
		4.1.2. Analyze aggregate vs. case level incentives.	Mary Macumber Schmidt, Tom Bouska, Mindy Norwood, et al	August 14, 2014	
		4.1.3. Explore different models to mitigate risk.	Mary, Tom, Mindy, et al	March 31, 2014	March 31, 2014
		4.1.4. Ensure that Program Improvement Plans (PIP) and Corrective Action Plans (CAP) align across contracts which result in positive outcomes.	Mary, Tom, Mindy, et al	Ongoing	NA
Objective 4.2 Ensure regular dialogue occurs within and between all partners regarding the health of the service array.					
		4.2.1. Support continued data problem resolution regarding CWES and Foster Group Care, and others as needed (learning from FSRP mutual design process).	All	Resolved	November 14, 2013
		4.2.2. Assess contributing factors to unfavorable staff turnover.	All	May 31, 2014	May 16, 2014
		4.2.3. Explore ways to mitigate risk to system, if possible.	All	Ongoing	NA