

COUNCIL ON HUMAN SERVICES

MINUTES

July 12, 2017

COUNCIL

Mark Anderson
Phyllis Hansell
Alexa Heffernan
Kimberly Kudej
Kim Spading
Sam Wallace (absent)

EX-OFFICIO LEGISLATIVE MEMBERS

Representative Joel Fry (absent)
Representative Lisa Heddens (present)
Senator Amanda Ragan (present)
Senator Mark Segebart (present)

STAFF

Jerry Foxhoven
Sandy Knudsen
Mikki Stier
Merea Bentrrott

Nancy Freudenberg
Jean Slaybaugh
Amy McCoy
Vern Armstrong

GUESTS

Shanell, Wagler, Iowa Department of Management
Anthony Carroll, AARP
Natalie Koerber, Amerigroup
Don Burgmaier
Kelly Meyer, Iowa Health Care Association
Brandon Hagen, Iowa Health Care Association
Michael Svejda, Iowa Health Care Association
Stacy Hejda, Iowa Center for Assisted Living
Briana Hilmer, Iowa Center for Home Care
Jeanne Munson, Grandparent's Rights Association
Nancy Augustine, Iowa Family Preservation Project
Lon Anderson, Iowa Alliance in Home Care
Julie Randa, Family Advocates
Diane Nelson, Family Advocates
Toya Johnson, Iowa Citizens for Justice
Travis Grassel, Families United Action Network
Jodi Tomlonovic, Family Planning Council of Iowa

Stephen Quirk, Youth Emergency Services and Shelter of Iowa
Sandi Hurtado-Peters, Iowa Department of Management
Carley Spading, Student
Eric Dirth, BrownWinick
Tess Pocock, BrownWinick
Tony Leys, Des Moines Register
Angel Banks-Adams, Legislative Services Agency
Kris Bell, Senate Democratic Caucus
Virginia Conley, American Psychiatric Nurses Association/Iowa
Nathaniel Gavronsky, Constituent's Direct
Liz Cox, Prevent Child Abuse Iowa
Zeke Furlong, Iowa Legislature
Kim Murphy, Iowa Hospital Association
Nicholas Dreeszen, Families United Action Network
Sheila Hansen, Child and Family Policy Center
Mike Miller, Iowa Food Bank Association
Barb Prather, Iowa Food Bank Association
Candice York, Foster Families
Kristie Oliver, Coalition for Family and Children's Services
Nicole Heirt, Achieving Maximum Potential (AMP)
Marris Albers, Achieving Maximum Potential (AMP)
Terri Bailey, Achieving Maximum Potential (AMP)
Andrew Allen, Youth and Shelter Services, Inc.
Colin Hendricks, BrownWinick
Regenea Hurte, Iowa Food Bank Association
Shirley Faircloth, Juvenile Court Services
Denise Rathman, National Association of Social Workers/Iowa
Chad Jensen, Juvenile Court Services, 5th District
Nan Stillians, Toward a Wiser Iowa (TAWI)

CALL TO ORDER

Mark Anderson, Chair, called the Council meeting to order at 10:00 a.m. on Wednesday, July 12, 2017, at the Legislative Dining Room, State Capitol Building, Des Moines.

Jerry Foxhoven, newly appointed Director of the Department of Human Services was introduced.

ROLL CALL

All Council members were present with the exception of Wallace. All ex-officio legislative members were present with the exception of Representative Fry.

PUBLIC HEARING ON THE DEPARTMENT OF HUMAN SERVICES' UPDATE TO THE FISCAL YEAR 2018-2019 BUDGET RECOMMENDATIONS AND LEGISLATIVE PACKAGE

This portion of the meeting was held for the purpose of hearing public comments as the Department of Human Services develops its update to the FY 2018-2019 budget recommendations and legislative package. (All written testimony is on file and available in the Director's Office.)

Those persons/groups presenting and sharing written comments were:

- Jodi Tomlonovic, Family Planning Council of Iowa
- Shanell Wagler, Early Childhood Iowa
- Shanell Wagler, State Child Care Advisory Committee
- Liz Cox, Prevent Child Abuse Iowa
- Briana Hilmer, Michael Svejda and Stacy Hejda, Iowa Center for Home Care/Iowa Health Care Association/Iowa Center for Assisted Living
- Lon Anderson, Iowa Alliance in Home Care
- Nancy Augustine, Iowa Family Preservation Project
- Toya Johnson, Iowa Citizens for Justice
- Nicholas Dreeszen, Families United Action Network
- Jeanne Munson, Grandparents Rights Association
- Travis Grassel, Iowa Fathers
- Candice York, Foster Families
- Juli Randa, Family Advocates
- Nan Stillians, Toward a Wiser Iowa (TAWI)
- Mike Miller, Iowa Food Bank Association
- Kristi Oliver, Coalition for Family and Children Services
- Kim Murphy, Iowa Hospital Association
- Terri Bailey, Nicole Heirt, Marris Albers, Achieving Maximum Potential (AMP) and Andrew Allen, Youth and Shelter Services, Inc.
- Shirley Faircloth, 2nd Judicial District

Organization that submitted written comments but did not present was:

- Iowa Juvenile Court Services Association

RULES

Nancy Freudenberg, Bureau of Policy Coordination, presented the following rule to Council:

R-1 Amendments to Chapter 83, Medicaid. Allows HCBS waiver members who are inpatient in a hospital or medical institution for 31 to 120 days to resume

waiver services upon discharge without having to reapply and going back on the waiver list.

A motion was made by Hansell to approve and seconded by Heffernan.
MOTION UNANIMOUSLY CARRIED.

APPROVAL OF MINUTES

A motion was made by Heffernan to approve the minutes of June 14 and June 16, 2017 and seconded by Kudej. MOTION CARRIED UNANIMOUSLY.

ELECTION OF OFFICERS

A motion was made by Hansell and seconded by Kudej to elect Mark Anderson, Chair and Alexa Heffernan, Vice-Chair. MOTION CARRIED UNANIMOUSLY.

OVERSIGHT OF MANAGED CARE

Mikki Stier, Medicaid Director, provided the following update:

- Effective July 1, 2017, all Medicaid fee-for-service adults will be served under a managed care Dental Wellness Plan. MCNA Dental and Delta Dental are the providers.
- IME completed the re-enrollment and on-site visits of over 25,000 providers.
- IME, in conjunction with the MCOs, have launched an initiative to revise billing claim coding to make the system more streamlined and efficient.
- The Department continues to monitor the DHS website on a daily basis to update and clarify the content regarding the Family Planning transition.

Council asked for a copy of the “Family Planning Program Provider Attestation” form.

Council asked that IME staff be available to the Council at their meeting next month to answer questions from the Council regarding the latest Managed Care Organization Performance Data quarterly report (SFY 2017, Quarter 3).

COUNCIL MEMBERS UPDATE

Hansell noted that she was absent for last month’s Council meeting and wished to convey her appreciation to Chuck Palmer and also to Sally Titus for their leadership. Palmer and Titus have retired from the Department.

Spading noted that she would like the Council to have more of a voice in the upcoming budget cycle and time to debate and advocate for change where appropriate. Anderson noted that the Council will meet September 12-13 for a

two-day budget meeting so the Council can take their time to thoroughly review the budget and asked that the department forward a copy of the proposed budget as soon as possible.

Draft letters to legislative leaders were reviewed. These letters were prepared in response to the Council's concerns regarding the legislation on cost containment and family planning that were discussed at the last meeting. Council asked staff to make minor edits and mail the letters.

Anderson asked staff to check with the Governor's Office regarding their progress in filling the vacant County Supervisor position on the Council.

DIRECTOR'S REPORT

Jerry Foxhoven, Director, reported that at each Council meeting he would like to cover three areas:

- 1) What are the big challenges
- 2) What are the administrative issues
- 3) What are the good things that are happening in DHS
 - DHS has engaged the Child Welfare Policy and Practice Group (CWG) to conduct a broad review of the state's child welfare system. Foxhoven met with this group and noted that they are very respected nationally. One of the things the department will attempt to implement is the requirement that adoption subsidy parents make sure their child sees a doctor at least once a year. Another change the department will be making is in updating the intake process used when the case goes to an investigator in addition to more staff training.

Spading asked if the department could walk the Council through the intake process at a future meeting.

- Foxhoven noted that he is very impressed with the work of the department's staff - they are working a lot of hours and working very hard. DHS staff is very committed to their work and to the people they serve and should be appreciated. Foxhoven will be reaching out more and traveling in the field to meet with as many employees as he can. He has visited the Cherokee Mental Health Institute (including the Civil Commitment Unit for Sexual Offenders) and the Glenwood Resource Center. Next week he will travel to the State Training School in Eldora.
- Eldora successfully completed the recent PREA (Prison Rape Elimination Act) audit by exceeding or meeting all of the 41 standards.

- Iowa ranked 5th in the national “Kids Count” data ranking (on children’s well-being).
- The department’s “Double Up Food Bucks Incentive Program” will make it easier for low-income Iowans to eat fresh fruits and vegetables while supporting farmers and growing local economies.
- The department has assumed custody of another infant through the “Safe Haven” program on July 6.
- In response to a question from Hansell, Foxhoven reported that he hopes the Deputy Director position, that was vacated by Sally Titus, will be filled within the next month or two.

LEGISLATIVE UPDATE

Merea Bentrott, Policy Advisor, noted that representatives of the legislature and press have been invited to join Director Foxhoven as he visits DHS facilities and offices across the state.

NEXT MEETING

The next meeting of the Council on Human Services is Wednesday, August 9, 2017.

ADJOURNMENT

Council adjourned at 2:30 p.m.

Submitted by,

Sandy Knudsen
Recording Secretary

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