



## RESOURCES

1. **HealthCare.gov:** This site is geared towards consumers and provides general information about the Marketplace and health insurance. Consumers can sign up for email and/or text message updates. Starting October 1, 2014, the site will guide consumers through the entire application and enrollment process. Individuals, families, and small business owners will be able to go to [healthcare.gov](http://healthcare.gov) and apply for eligibility, compare plans in their area, and enroll in coverage.
2. **Marketplace.cms.gov:** This is our partnership page that has a wide variety of tools and resources to help you help people prepare to apply, enroll, and get coverage in 2014. At this site, you will find the following information:
  - Census data on where the uninsured live—down to the PUMA level;
  - Widgets and badges you can use on your own websites;
  - Multimedia presentations explaining the Marketplace;
  - Brochures, drop-in articles, and other information in English, Spanish, Russian, Tagalog, Chinese, Korean, and Vietnamese; and
  - You can also sign up for updates.
3. The **Center for Consumer Information & Insurance Oversight (CCIIO):** CCIIO is charged with helping implement many provisions of the Affordable Care Act. CCIIO oversees the implementation of the provisions related to private health insurance. For policy and technical information on market reform and the health insurance marketplace visit [www.cms.gov/cciio/index.html](http://www.cms.gov/cciio/index.html). At this site, you will find information on:
  - Health Insurance Market Reforms (Annual Limits, Coverage for Young Adults, Medical Loss Ratio, Premium Rate Reviews, Market Rating Reforms);
  - Health Insurance Marketplace (Regulations, Guidance, Fact Sheets & FAQs, Training Resources);
  - Other Insurance Protections (COBRA, Mental Health Parity and Addiction Equity Act, Women's Health & Cancer Right Act);
  - In Person Assistance in the Health Insurance Marketplace (Navigators);
  - Outreach and Education Resources (Consumer Fact Sheets); and
  - Funding Opportunities.
4. Other Important Websites:
  - a. **[www.va.gov/health/aca/](http://www.va.gov/health/aca/) - VA, Affordable Care Act & You**  
This site includes information specific for Veterans and their families on the Affordable Care Act and how the law impacts them and their current VA benefits.
  - b. **[www.irs.gov](http://www.irs.gov) - Under Hot Topics, Affordable Care Act Tax Provisions, you will find information on:**
    - Health Insurance Premium Tax Credit;
    - Individual Shared Responsibility Provision;
    - Small Business Health Care Tax Credits;
    - Employer Shared Responsibility Payment; and
    - Health Insurance Coverage Reporting Requirements.
  - c. **[www.sba.gov/healthcare](http://www.sba.gov/healthcare) - This U.S. Small Business Administration site includes information and resources to educate employers on what the Affordable Care Act means for small businesses. Among the information and resources you will find at this site are:**

- Articles on Key Provisions of the Affordable Care Act that May Impact Employers Based on their Business Size; and
  - Affordable Care Act Training Materials.
- d. **[www.businessusa.gov/healthcare](http://www.businessusa.gov/healthcare)** - The site houses a streamlined health care tool for businesses to help them find out exactly what they and their employees need to know about the Affordable Care Act. The tool uses various prompts including the business' location, size, and whether they currently offer insurance to connect them with the resources they need from the Small Business Administration (SBA), Department of Health and Human Services, the Department of Treasury, and other federal partners.
- e. **[www.dol.gov/ebsa/healthreform/](http://www.dol.gov/ebsa/healthreform/)** - This is the U.S. Department of Labor site where you will find information on multiple Affordable Care Act provisions that impact employers as well as technical releases and FAQs on key topics such as the notice to employees of coverage options, workplace wellness programs, summary of benefits and coverage requirements, and uniform glossary.
5. **Marketplace Call Center: 1-800-318-2596** or TTY: 1-855-889-4325
- Customer Service Representatives will be available 24 hours a day, 7 days a week, including New Year's Day. The call center is closed on Thanksgiving, Christmas, Labor Day, Memorial Day, and the Fourth of July.
  - The call center will provide objective information in *English* and in *Spanish*.
  - It will also use language lines for 150 additional languages.
6. **Small Business Health Options Program (SHOP) Call Center** (*For small employers and those assisting them*): **1-800-706-7893** or TTY: 1-800-706-7915
- Before Oct 1, the SHOP Call Center will be operating Monday-Friday, 9am-5pm EST.
  - Starting October 1st, the contact center will be fully operational Monday-Friday, 9am-7pm EST.
7. **Centers for Medicare & Medicaid Services (CMS)**  
Kansas City Regional Office  
601 E 12<sup>th</sup> Street, Room #355  
Kansas City, MO 64106  
PH#: 816-426-5233  
[ROkcmORA@cms.hhs.gov](mailto:ROkcmORA@cms.hhs.gov)