

# ICD-10 Provider Readiness Survey

Survey Start Date: Sept 28, 2012

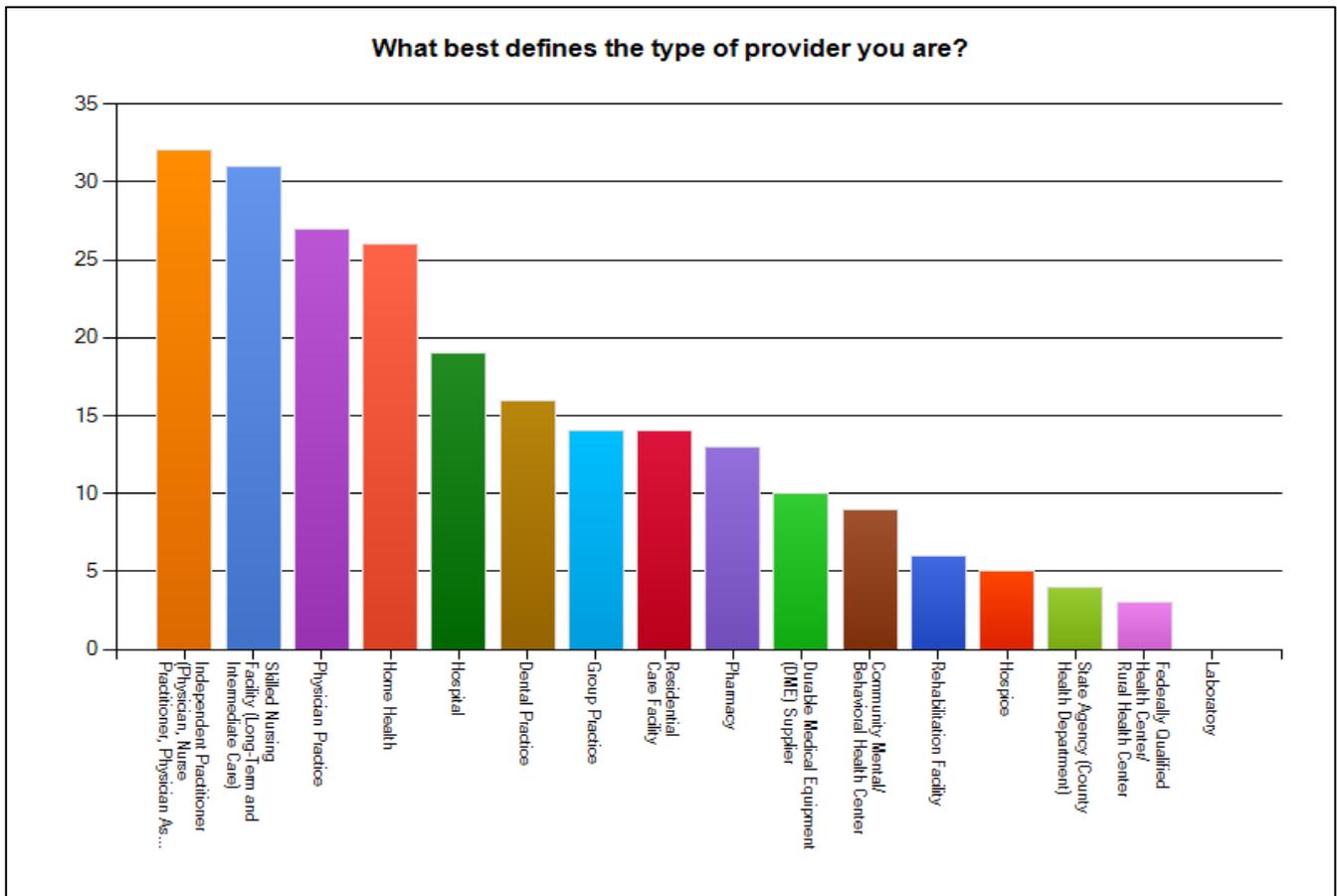
Survey End Date: Oct. 22, 2012

Total Started Surveys: 285  
 Total Finished Surveys: 204 72%

	Answered	%	Skipped	%
1 What best defines the type of provider you are?	229	80%	56	20%
2 How many clinical staff are in your organization (doctors, nurses, mid-level providers and therapists)?	269	94%	16	6%
3 Do you use ICD-9 diagnosis or ICD-9 procedure codes in the work you currently do for the IME?	276	97%	9	3%
4 How do you currently use the ICD-9 diagnosis or ICD-9 procedure codes? (Check all that apply)	191	67%	94	33%
5 How complete is your planning for dedicating resources to ICD-10 implementation efforts?	190	67%	95	33%
6 Have you developed an ICD-10 training plan for your organization?	187	70%	98	34%
7 Have you received information from your major health plans on their ICD-10 plans?	188	66%	97	34%
8 Have you received information from any of your clearinghouse or billing vendors on their ICD-10 plans?	177	62%	108	38%
9 Does your Patient Billing System generate 5010-compliant transactions natively or is a vendor or clearinghouse creating the 5010-compliant transactions from a print output from the Patient Bill (CMS-1450 or CMS-1500) or other Patient Transaction?	178	62%	107	38%
10 Have you received information from any of your software vendors on their ICD-10 plans?	184	65%	101	35%
11 If you have not begun ICD-10 implementation planning activities, please provide the reasons/obstacles. (Check all that apply)	123	65%	162	57%
12 Do your strategies for systems and/or software updates, design or solution development for your ICD-10 products and services include the following? (Check all that apply)	179	63%	106	37%
13 How complete are your IT systems update, design, and/or development plan(s) related to the ICD-10 transition?	183	64%	102	36%
14 Do you expect to have all needed system changes completed for ICD-10 by October 1, 2013, in order to begin external testing (if required) with the IME? (external testing timeframe is October, 2013 - October, 2014).	182	64%	103	36%
15 Do you expect to be able to utilize ICD-10 codes on the current federal compliance date of October 1, 2014?	185	65%	100	35%
16 Would you be interested in collaborating with the Iowa Medicaid Enterprise (IME) as a partner for external testing?	185	65%	100	35%

## 1. What best defines the type of provider you are?

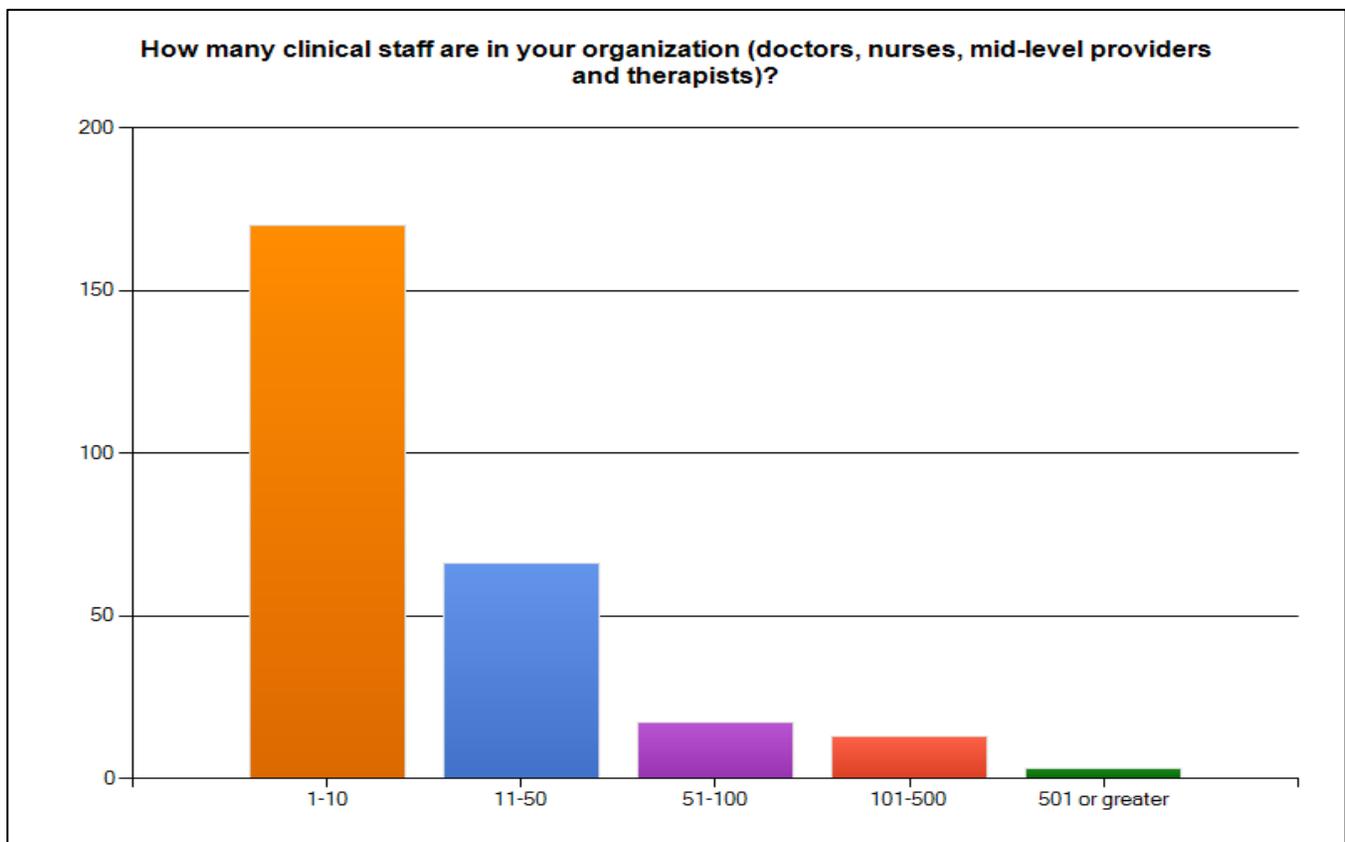
	Response Percent	Response Count
Independent Practitioner (Physician, Nurse Practitioner, Physician Assistant, Therapist, Psychologist, Etc.)	14.00%	32
Skilled Nursing Facility (Long-Term and Intermediate Care)	13.50%	31
Physician Practice	11.80%	27
Home Health	11.40%	26
Hospital	8.30%	19
Dental Practice	7.00%	16
Group Practice	6.10%	14
Residential Care Facility	6.10%	14
Pharmacy	5.70%	13
Durable Medical Equipment (DME) Supplier	4.40%	10
Community Mental/ Behavioral Health Center	3.90%	9
Rehabilitation Facility	2.60%	6
Hospice	2.20%	5
State Agency (County Health Department)	1.70%	4
Federally Qualified Health Center/ Rural Health Center	1.30%	3
Laboratory	0.00%	0
Other answer		57
<b>TOTAL</b>		<b>229</b>
Answered this question	229	
Skipped this question	56	





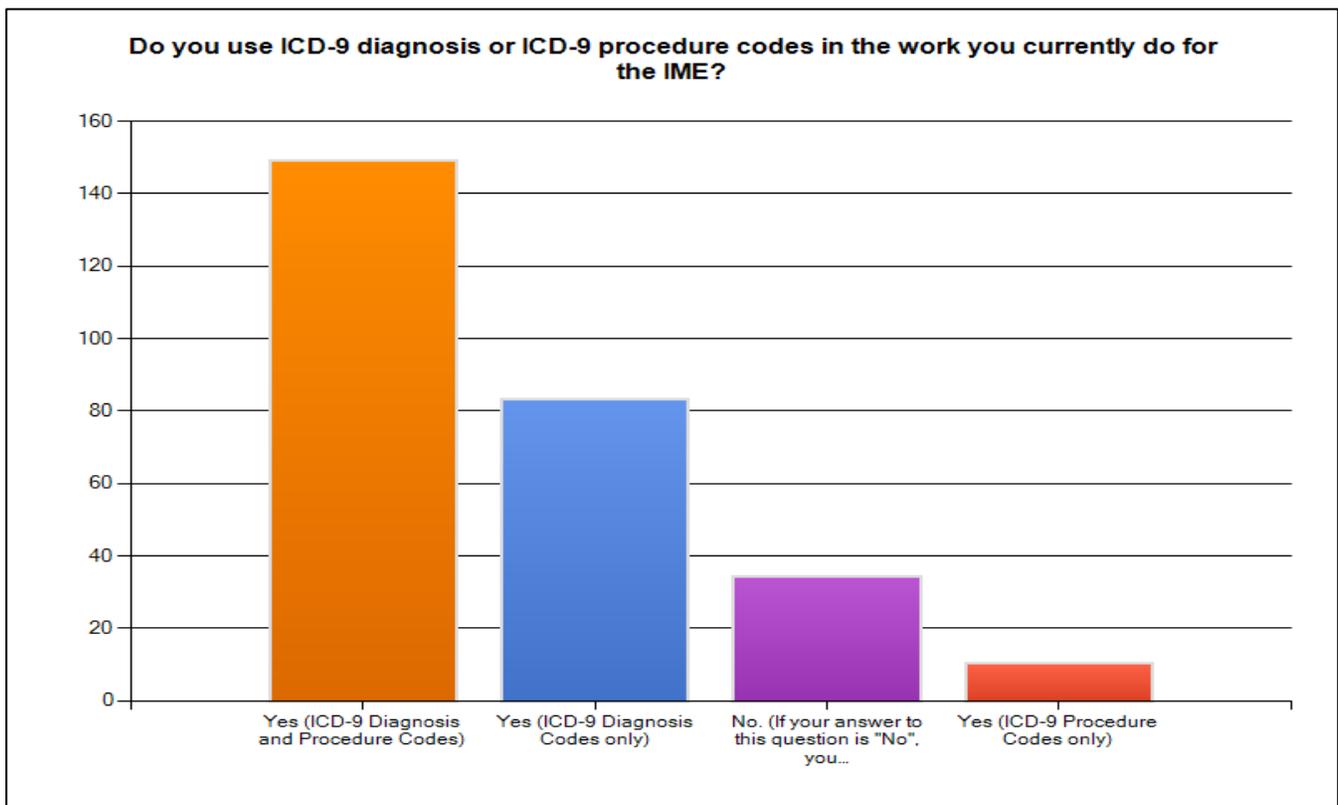
**2. How many clinical staff are in your organization?  
(doctors, nurses, mid-level providers and therapists)**

	Response Percent	Response Count
1 - 10	63.20%	170
11 - 50	24.50%	66
51-100	6.30%	17
101-500	4.80%	13
501 or greater	1.10%	3
<b>TOTAL</b>		<b>269</b>
	Answered this question	269
	Skipped this question	16



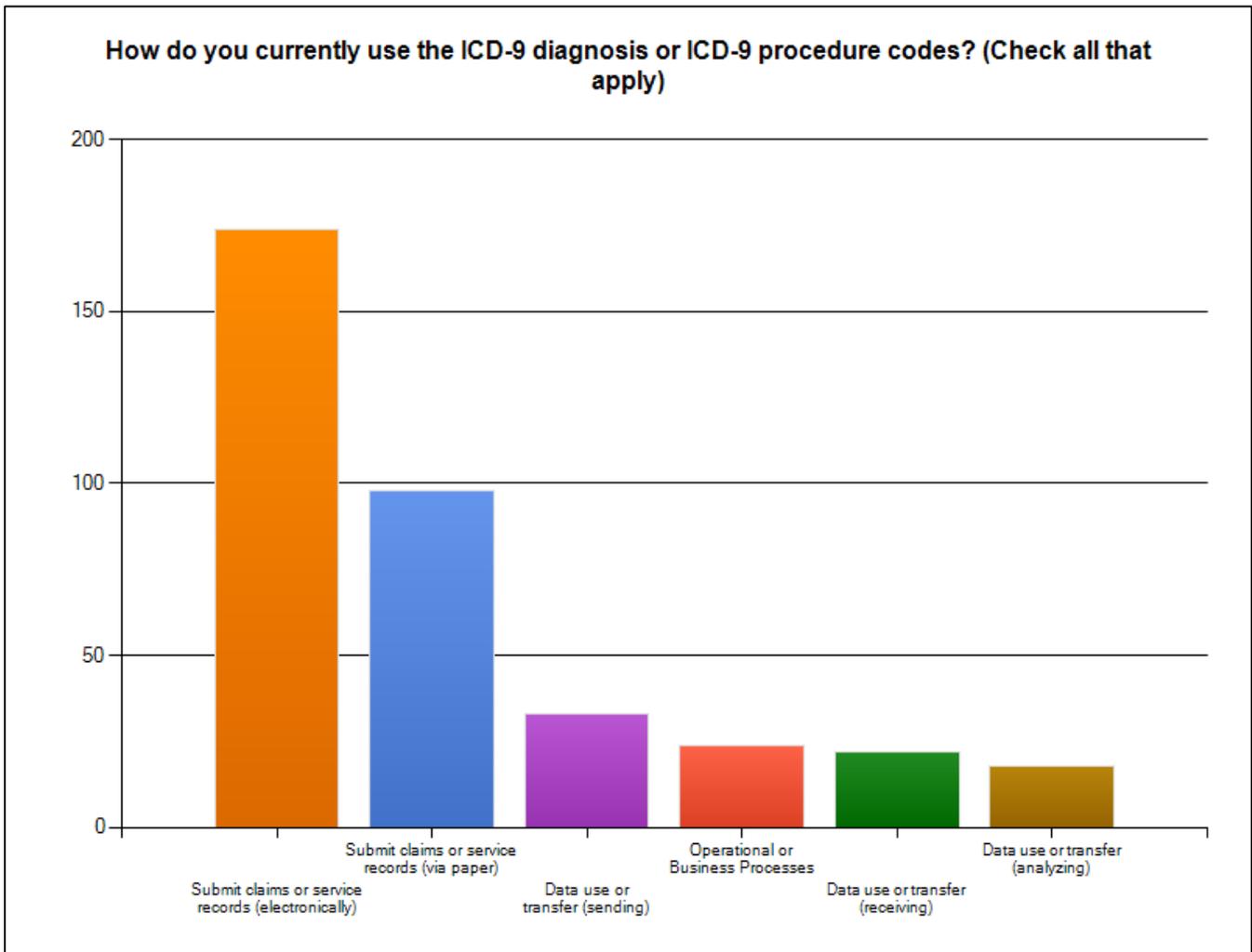
**3. Do you use ICD-9 diagnosis or ICD-9 procedure codes in the work you currently do for the IME?**

	Response Percent	Response Count
Yes (ICD-9 Diagnosis and Procedure Codes)	54.00%	149
Yes (ICD-9 Diagnosis Codes only)	30.10%	83
No. (If your answer to this question is "No", you do not need to finish the survey. Click on the "exit" button on the top right corner of this page to exit the survey. We thank you for taking the time to participate in this survey.)	12.30%	34
Yes (ICD-9 Procedure Codes only)	3.60%	10
<b>TOTAL</b>		<b>276</b>
Answered this question		276
Skipped this question		9



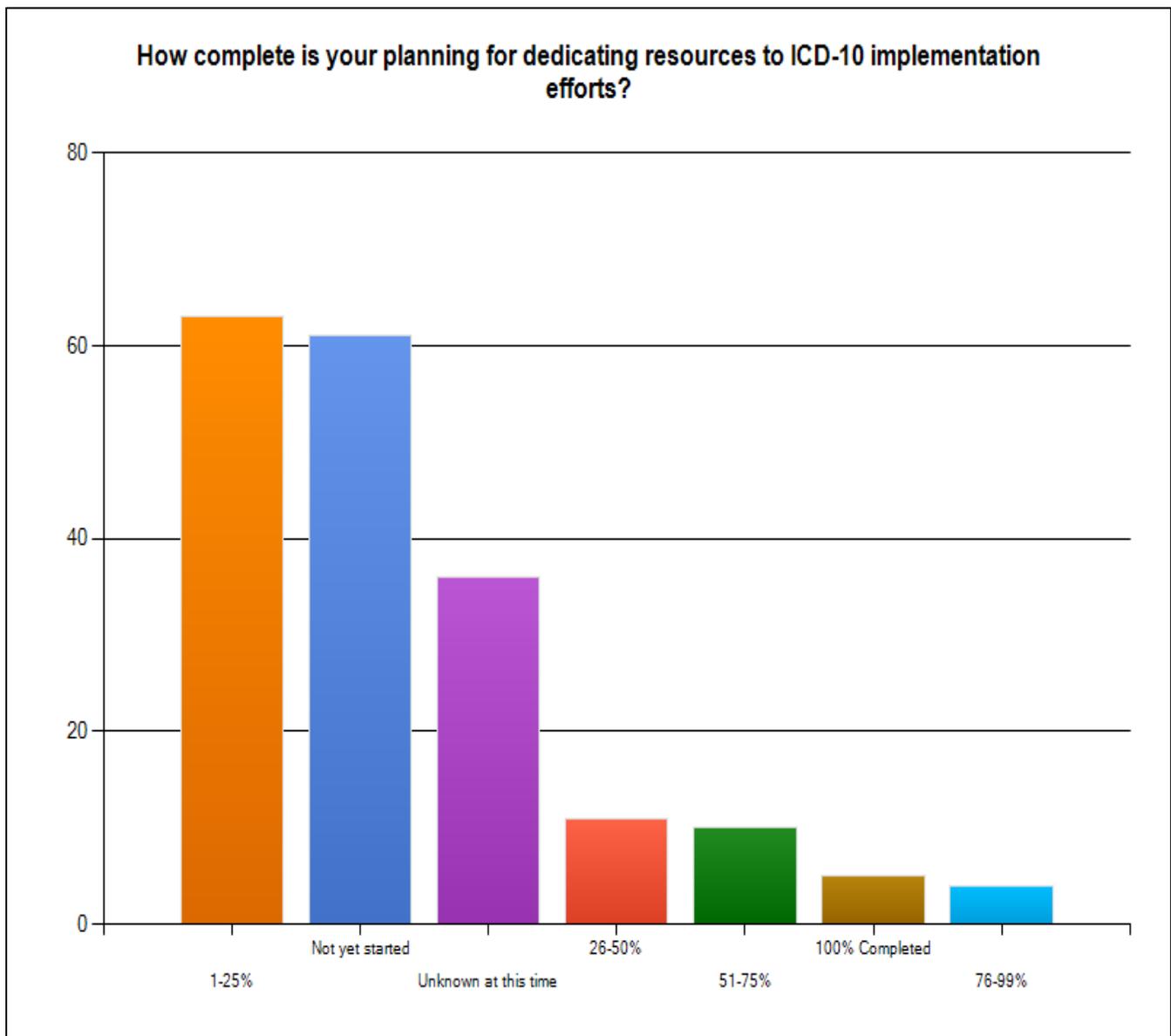
**4. How do you currently use the ICD-9 diagnosis or ICD-9 procedure codes?  
(Check all that apply)**

	Response Percent	Response Count
Submit claims or service records (electronically)	91.10%	174
Submit claims or service records (via paper)	51.30%	98
Data use or transfer (sending)	17.30%	33
Data use or transfer (receiving)	11.50%	22
Data use or transfer (analyzing)	9.40%	18
Operational or Business Processes	12.60%	24
Other answer		2
<b>TOTAL</b>		<b>369</b>
Answered this question		191
Skipped this question		94



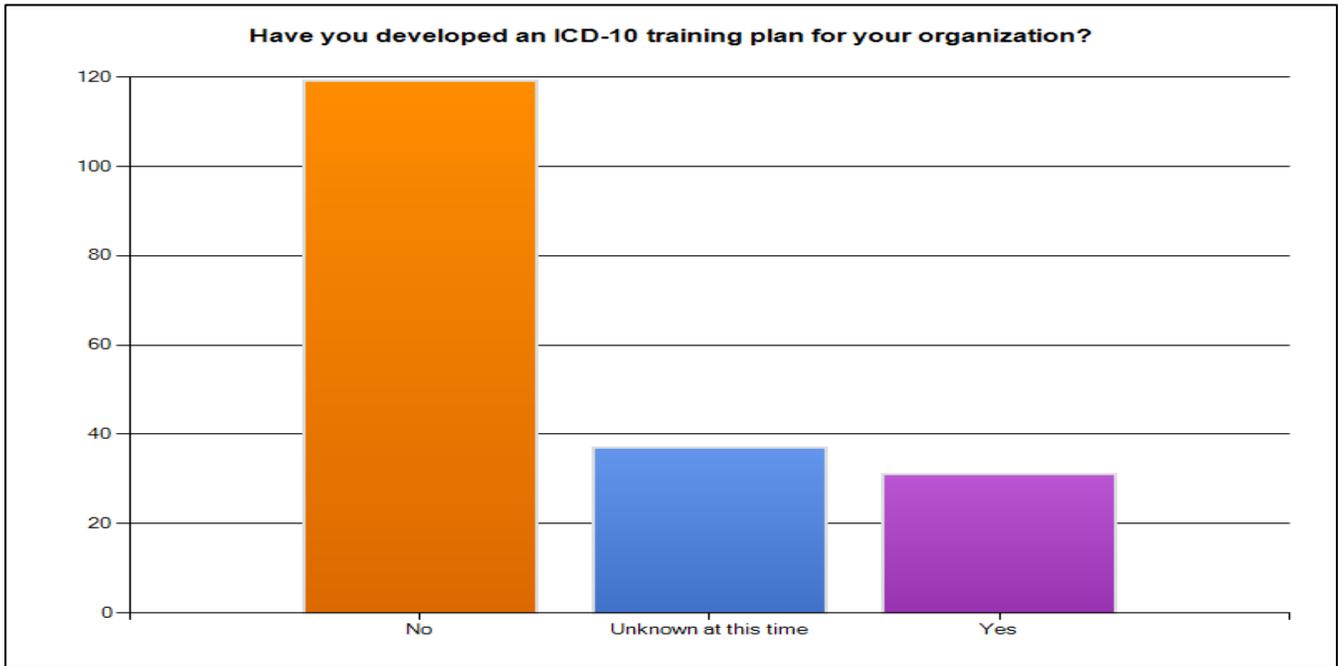
**5. How complete is your planning for dedicating resources to ICD-10 implementation efforts?**

	Response Percent	Response Count
1-25%	33.20%	63
Not yet started	32.10%	61
Unknown at this time	18.90%	36
26-50%	5.80%	11
51-75%	5.30%	10
100% Completed	2.60%	5
76-99%	2.10%	4
<b>TOTAL</b>		<b>190</b>
	Answered this question	190
	Skipped this question	95



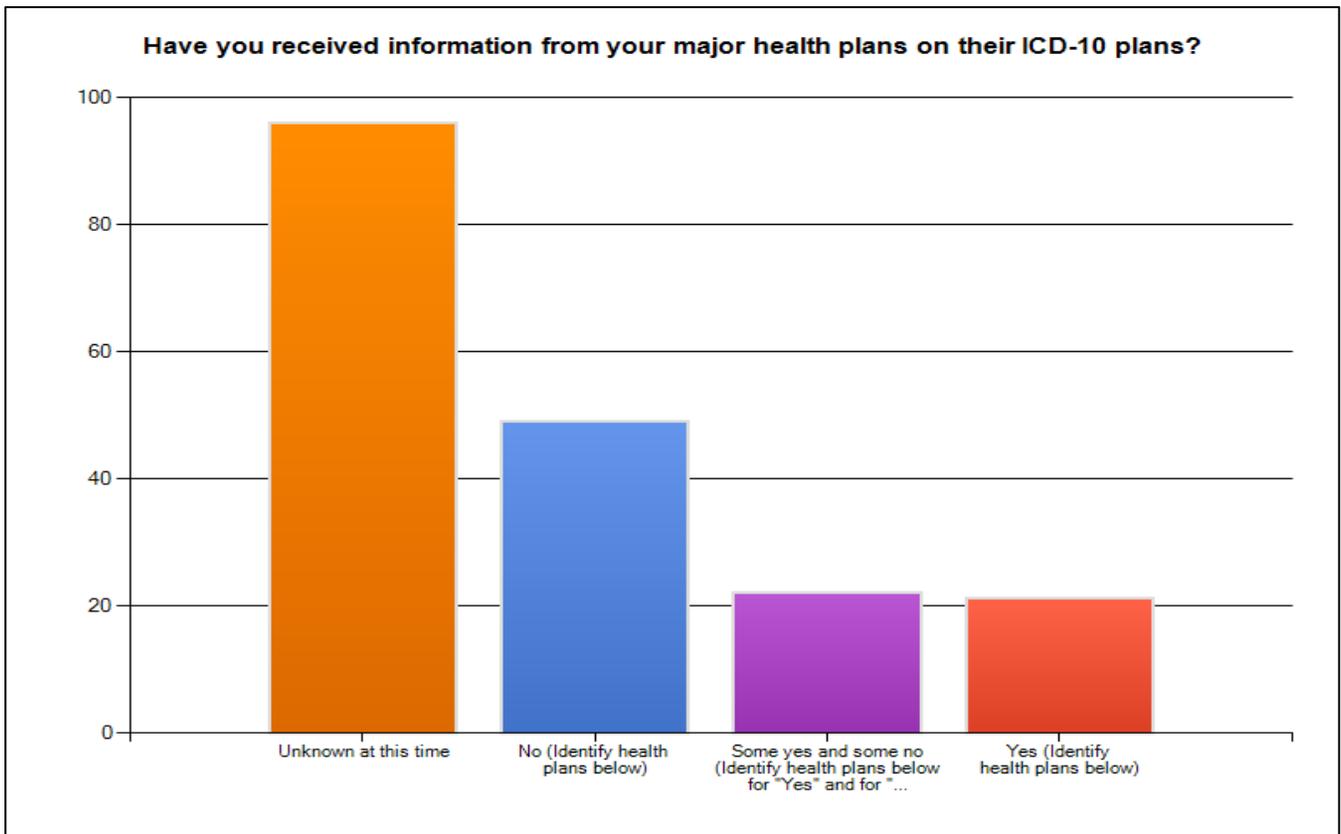
### 6. Have you developed an ICD-10 training plan for your organization?

	Response Percent	Response Count
No	63.60%	119
Unknown at this time	19.80%	37
Yes	16.60%	31
<b>TOTAL</b>		<b>187</b>
	Answered this question	187
	Skipped this question	98



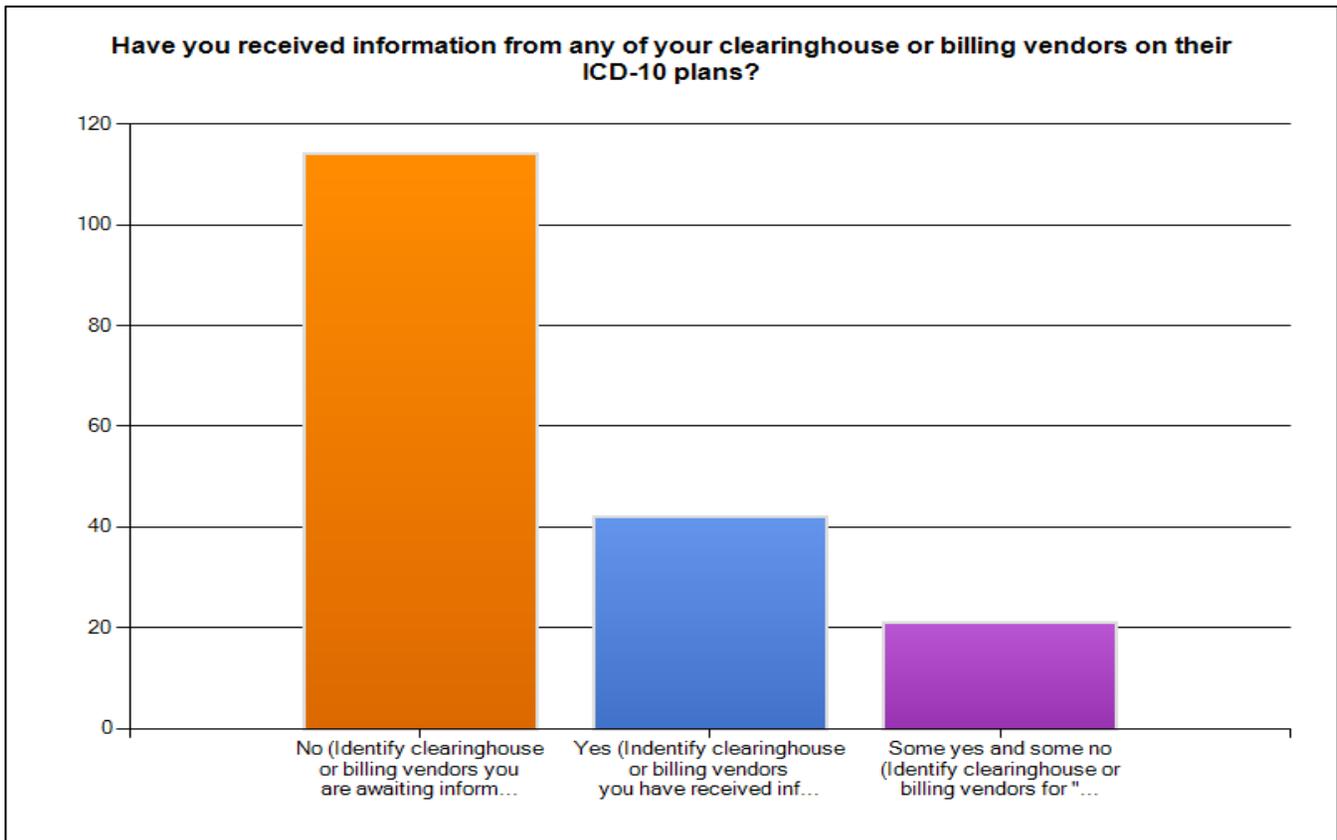
### 7. Have you received information from your major health plans on their ICD-10 plans?

	Response Percent	Response Count
Unknown at this time	51.10%	96
No (Identify health plans below)	26.10%	49
Some yes and some no (Identify health plans below for "Yes" and for "No")	11.70%	22
Yes (Identify health plans below)	11.20%	21
<b>TOTAL</b>		<b>188</b>
	Answered this question	188
	Skipped this question	97



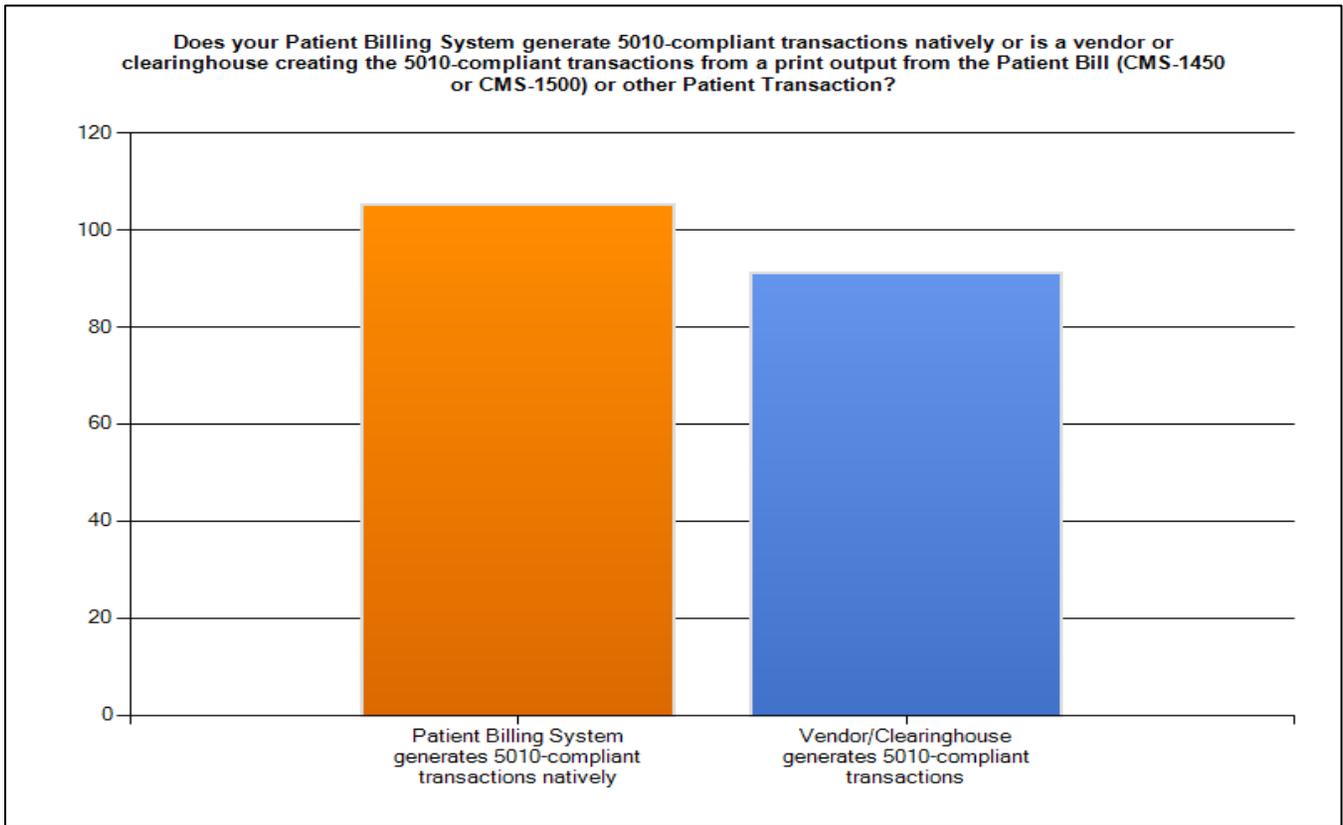
**8. Have you received information from any of your clearinghouse or billing vendors on their ICD-10 plans?**

	Response Percent	Response Count
No (Identify clearinghouse or billing vendors you are awaiting information from below)	64.40%	114
Yes (Identify clearinghouse or billing vendors you have received information from below)	23.70%	42
Some yes and some no (Identify clearinghouse or billing vendors for "Yes" and for "No")	11.90%	21
Please identify clearinghouse or billing vendor that have and/or have not provided information here		97
<b>TOTAL</b>		<b>177</b>
Answered this question		177
Skipped this question		108



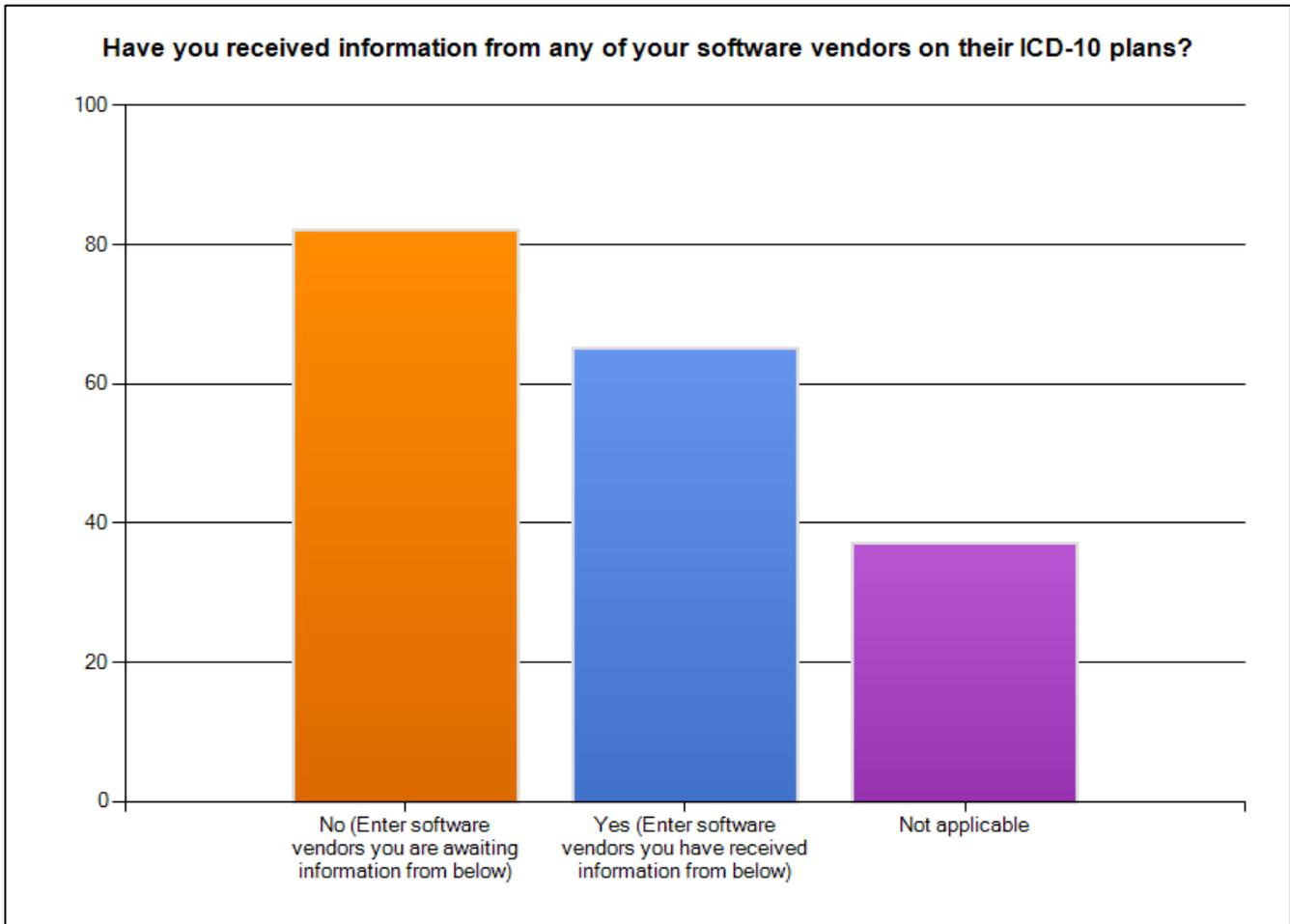
**9. Does your Patient Billing System generate 5010-compliant transactions natively or is a vendor or clearinghouse creating the 5010-compliant transactions from a print output from the Patient Bill (CMS-1450 or CMS-1500) or other Patient Transaction?**

	Response Percent	Response Count
Patient Billing System generates 5010-compliant transactions natively	59.00%	105
Vendor/Clearinghouse generates 5010-compliant	51.10%	91
<b>TOTAL</b>		<b>196</b>
Answered this question	<b>178</b>	
Skipped this question	<b>107</b>	



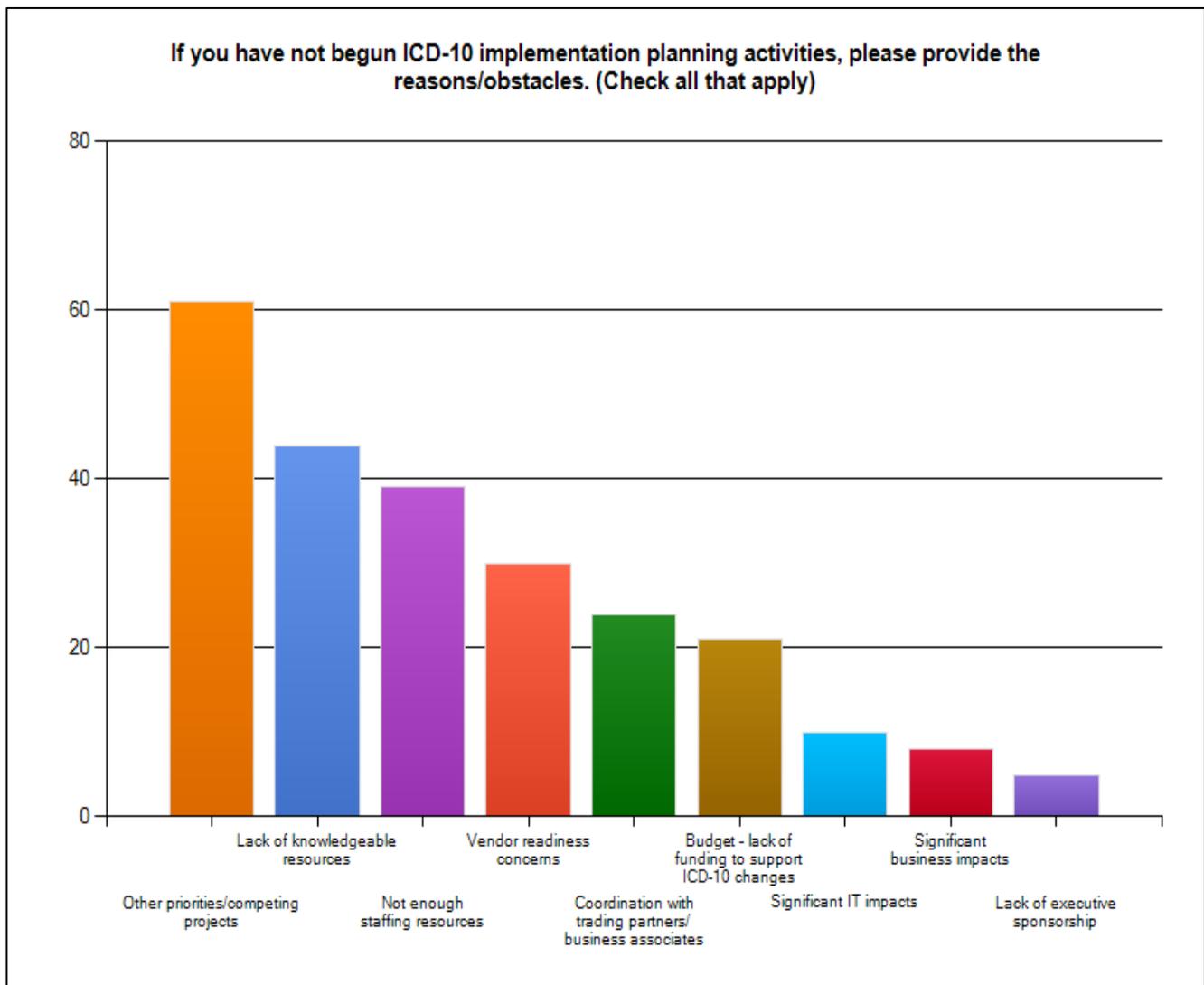
**10. Have you received information from any of your software vendors on their ICD-10 plans?**

	Response Percent	Response Count
No (Enter software vendors you are awaiting information from below)	44.60%	82
Yes (Enter software vendors you have received information from below)	35.30%	65
Not applicable	20.10%	37
Please identify software vendors that have and/or have not provided information		95
<b>TOTAL</b>		<b>184</b>
Answered this question	184	
Skipped this question	101	



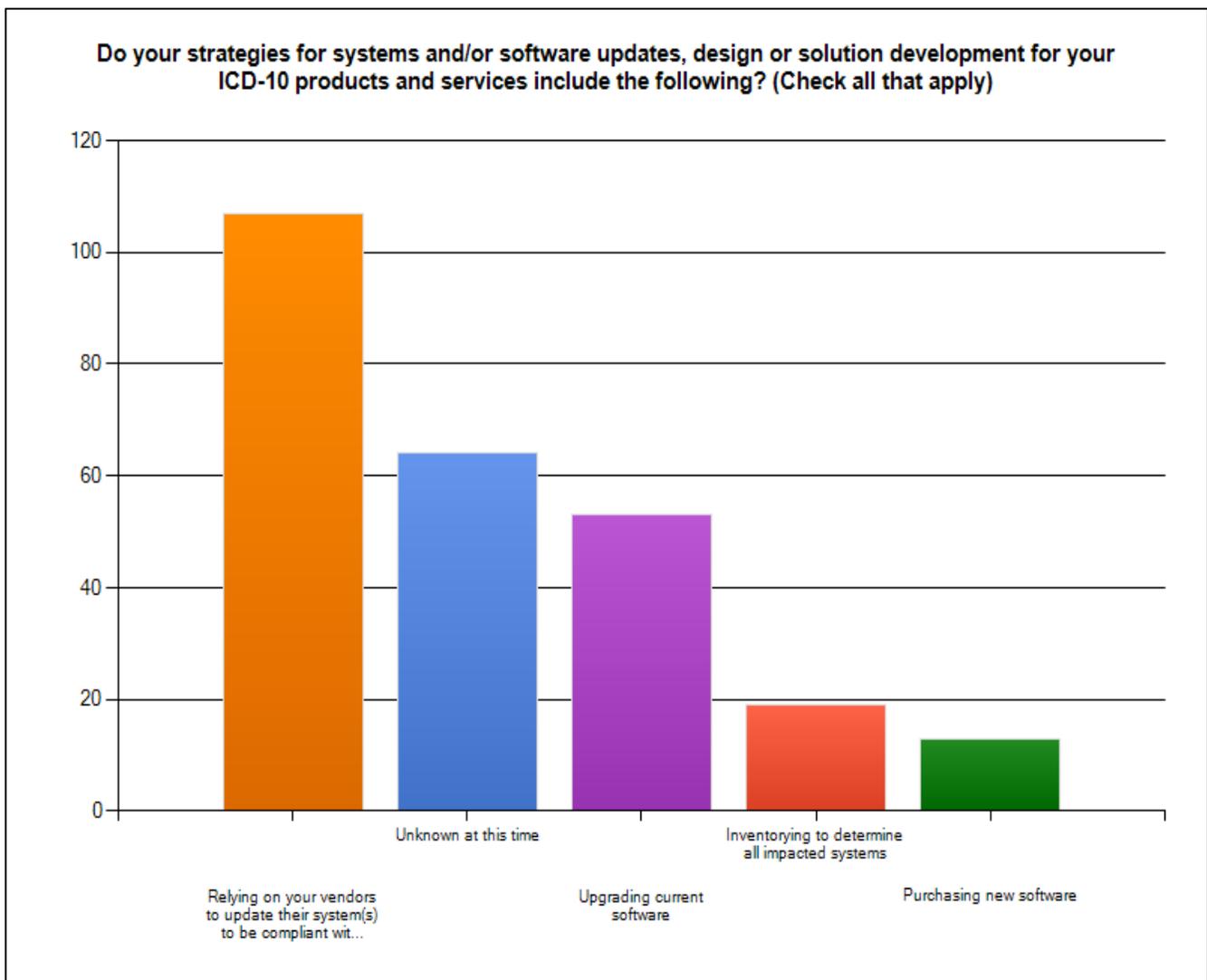
**11. If you have not begun ICD-10 implementation planning activities, please provide the reasons/obstacles. (Check all that apply)**

	Response Percent	Response Count
Other priorities/competing projects	49.60%	61
Lack of knowledgeable resources	35.80%	44
Not enough staffing resources	31.70%	39
Vendor readiness concerns	24.40%	30
Coordination with trading partners/ business associates	19.50%	24
Budget – lack of funding to support ICD-10 changes	17.10%	21
Significant IT impacts	8.10%	10
Significant business impacts	6.50%	8
Lack of executive sponsorship	4.10%	5
Other answer		27
<b>TOTAL</b>		<b>242</b>
Answered this question	123	
Skipped this question	162	



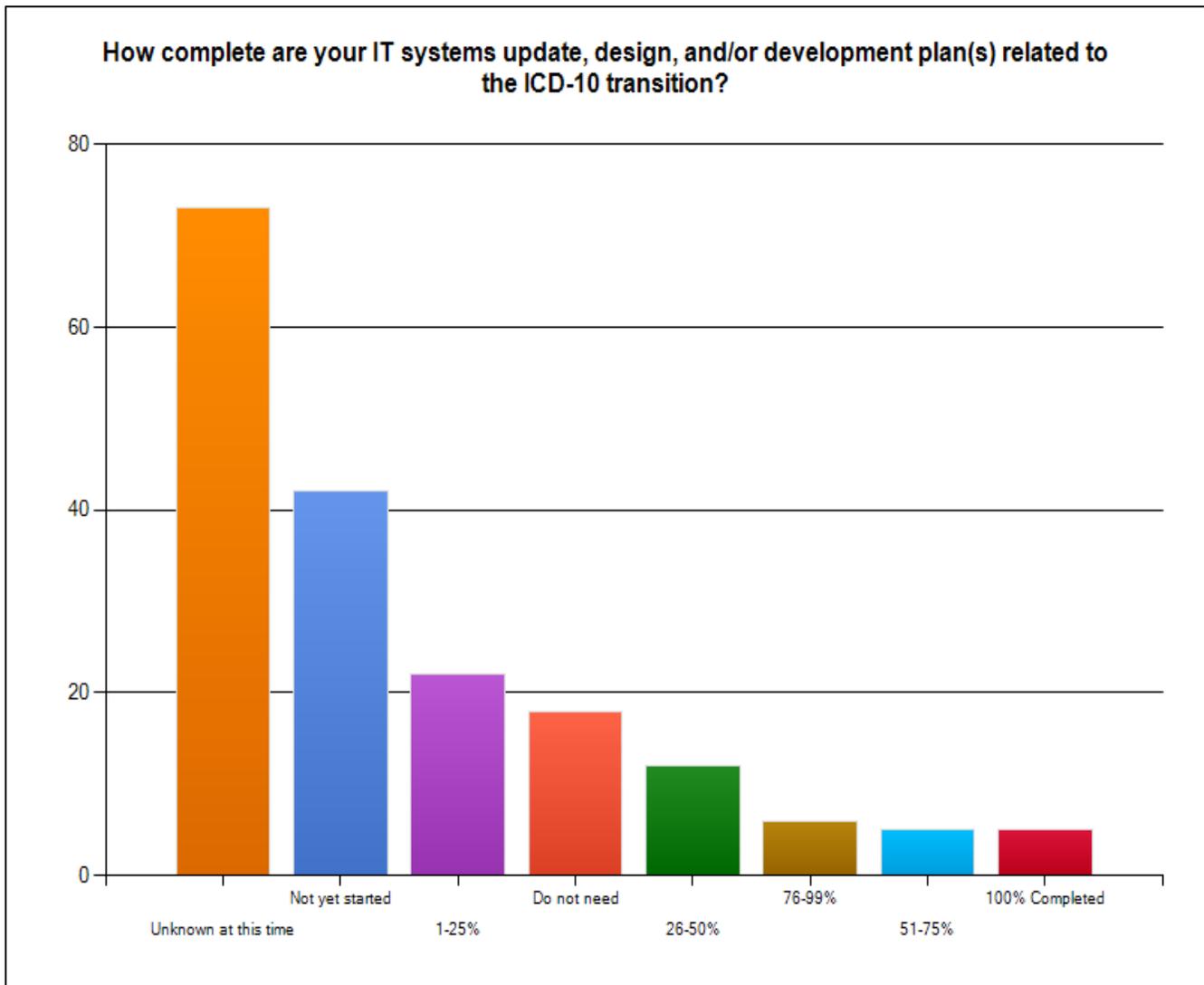
**12. Do your strategies for systems and/or software updates, design or solution development for your ICD-10 products and services include the following? (Check all that apply)**

	Response Percent	Response Count
Relying on your vendors to update their system(s) to be compliant with the new codes	59.80%	107
Unknown at this time	35.80%	64
Upgrading current software	29.60%	53
Inventorizing to determine all impacted systems	10.60%	19
Purchasing new software	7.30%	13
Other answer		6
<b>TOTAL</b>		<b>256</b>
Answered this question	179	
Skipped this question	106	



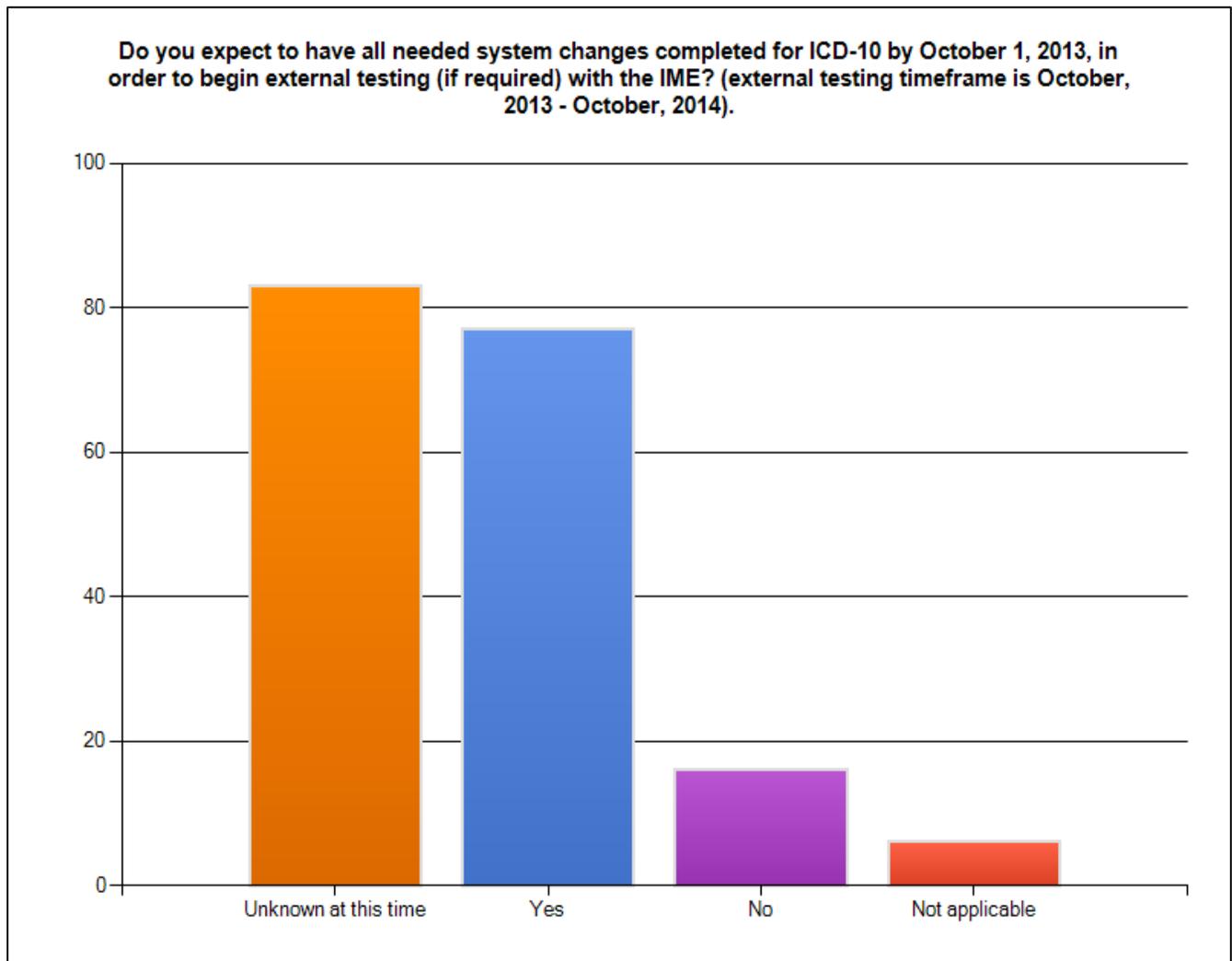
**13. How complete are your IT systems update, design, and/or development plan(s) related to the ICD-10 transition?**

	Response Percent	Response Count
Unknown at this time	39.90%	73
Not yet started	23.00%	42
1-25%	12.00%	22
Do not need	9.80%	18
26-50%	6.60%	12
76-99%	3.30%	6
51-75%	2.70%	5
100% Completed	2.70%	5
Other answer		0
<b>TOTAL</b>		<b>183</b>
Answered this question	183	
Skipped this question	102	



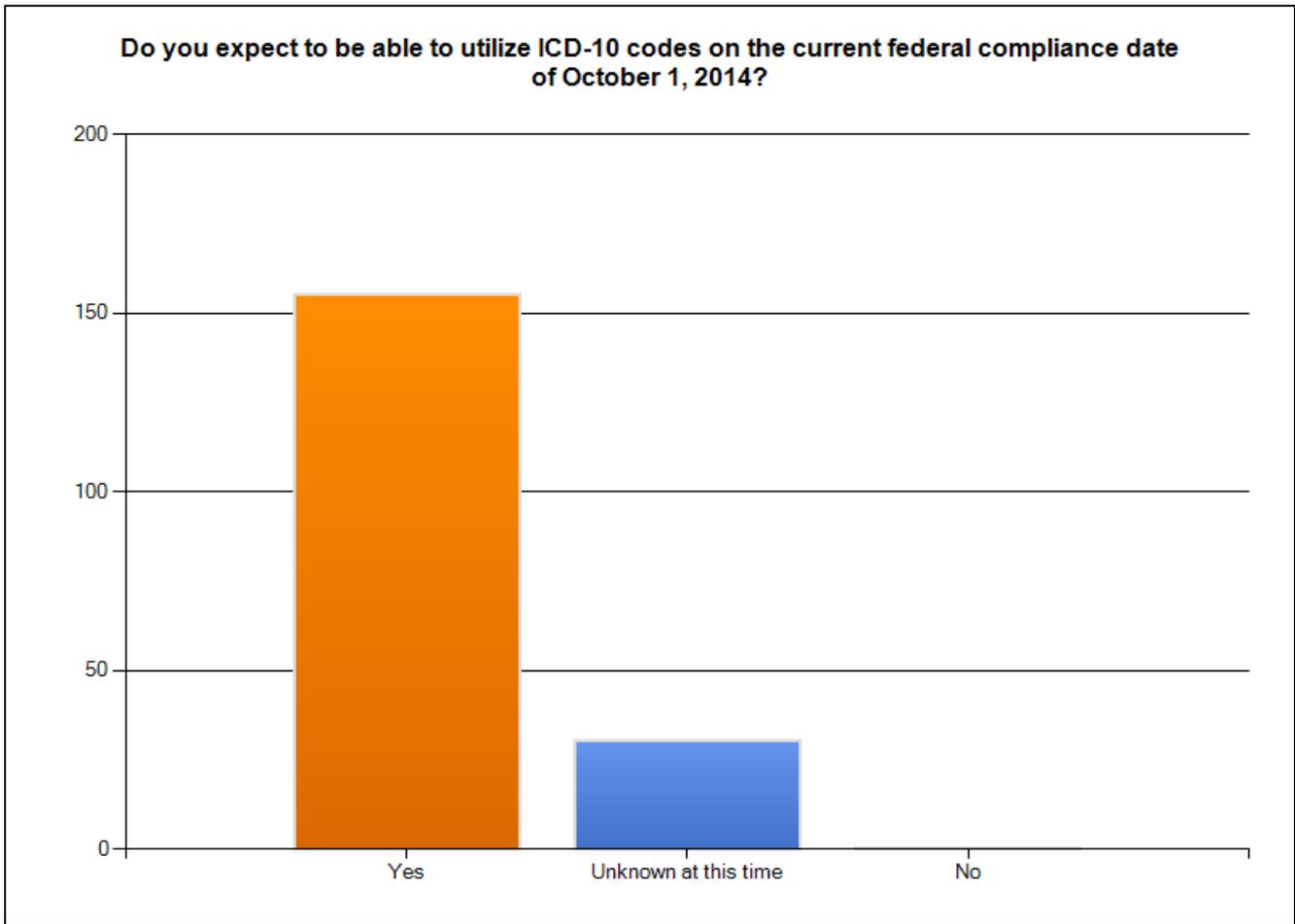
**14. Do you expect to have all needed system changes completed for ICD-10 by October 1, 2013, in order to begin external testing (if required) with the IME? (external testing timeframe is October, 2013 - October, 2014).**

	Response Percent	Response Count
Unknown at this time	45.60%	83
Yes	42.30%	77
No	8.80%	16
Not applicable	3.30%	6
Other answer		5
<b>TOTAL</b>		<b>182</b>
Answered this question	182	
Skipped this question	103	



**15. Do you expect to be able to utilize ICD-10 codes on the current federal compliance date of October 1, 2014?**

	Response Percent	Response Count
Yes	83.80%	155
Unknown at this time	16.20%	30
No	0.00%	0
Other answer		0
<b>TOTAL</b>		<b>185</b>
Answered this question		185
Skipped this question		103



**16. Would you be interested in collaborating with the Iowa Medicaid Enterprise (IME) as a partner for external testing?**

	Response Percent	Response Count
Unknown at this time	51.40%	95
No	27.60%	51
Yes	21.10%	39
Other answer		0
<b>TOTAL</b>		<b>185</b>
Answered this question	185	
Skipped this question	100	

