



Changes for IowaCare Members

What's Happening

On December 31, 2013, IowaCare will end for all members. On January 1, 2014, there will be new health care choices for IowaCare members. You will be able to apply for this new program beginning in October 2013.

Is Anything Changing Now?

Between now and December 31, 2013, you should continue to go to your assigned IowaCare Medical Home for care.

If you have questions, please contact **Iowa Medicaid Member Services at 1-800-338-8366** or locally in the Des Moines area at 515-256-4606.

New Choices for Health Care

A new health insurance program called the Iowa Health and Wellness Plan will begin on January 1, 2014. Most people on IowaCare will be eligible for this new program.

Over the next few months, the Department of Human Services (DHS) will mail you information and instructions on how to apply for the new health insurance options.

Be sure to watch your mail for news and more details.

What You Need to Do

For now all you need to do is continue to report the following required changes to the Department of Human Services by calling this toll free number **1-877-347-5678**:

- Address change
- If you obtain other health insurance coverage
- If you enter a nonmedical institution, including but not limited to jail or other penal institution.
- If you are required to pay a monthly premium, you must make the payment or declare a hardship on time every month. Failure to pay or declare a hardship on time could result in losing your benefits.

More Information

Visit us online at www.ime.state.ia.us/Members/index.html or visit the Health Insurance Marketplace at www.healthcare.gov.

Questions?

Contact Iowa Medicaid Member Services at 1-800-338-8366 or locally in the Des Moines area at 515-256-4606.