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CoOpportunity Will Leave Iowa Health and Wellness Plan All Members Will Continue to Receive Coverage

(Des Moines, Iowa) - CoOpportunity Health will withdraw from the Iowa Health and Wellness Plan next month, and the state has arranged for its 9,700 members to receive coverage through another component of the bipartisan-approved plan.

“These Iowans will continue to receive consistent benefits and quality care,” said Department of Human Services Director Charles M. Palmer. “Members can see a doctor as they normally would, and they’ll have the same requirements for completing healthy behaviors. They should watch their mail for more details, and they can call Medicaid Member Services if they have questions about their coverage.”

The Iowa Health and Wellness Plan, available to eligible low-income Iowans, provides comprehensive benefits and local access to care while offering incentives for members to improve their overall health. It includes both the Wellness Plan and the Marketplace Choice Plan. More here: (<http://dhs.iowa.gov/ime/about/iowa-health-and-wellness-plan>)

CoOpportunity will leave the Marketplace Choice Plan at the end of November. Its members will begin receiving notification of changes in the next week, and they’ll be transitioned to the Wellness Plan with no loss in coverage.

Coventry Health Care of Iowa, Iowa’s other Marketplace Choice provider, will accept all new Marketplace Choice enrollees in the month of December while the state explores options.

“We have arranged for seamless coverage for Iowans who will no longer be served by CoOpportunity, and for new individuals enrolling in the Iowa Health and Wellness Plan,” Palmer said. “We’re committed to providing coverage through this bipartisan, Iowa-tailored plan that provides comprehensive care and encourages Iowans to become healthier.”

For members with questions, Medicaid Member Services can be reached at 1-800-338-8366 or 1-515-256-4606.

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