



Iowa Department of Human Services

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For Immediate Release

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DHS Takes Corrective Action Following Glenwood Incident

The Iowa Department of Human Services took immediate corrective action following an incident last year where a resident left a home at the Glenwood Resource Center campus.

The resident, who was on 15-minute supervision checks, was located within minutes on the facility grounds. The resident was chilled and suffered an abrasion to the scalp from falling on ice after leaving the home on December 19, 2013.

DHS took immediate action following the incident including:

- Medical evaluation of the resident
- Placing the resident on increased supervision
- Personnel action for failure to follow policy
- Retraining on Behavior Support Plans to underscore resident history of eloping
- Self-reporting the incident to the Department of Inspections and Appeals

DHS is taking appropriate steps to ensure resident safety and will file additional corrective action with DIA in the coming days. DHS can ask for an informal conference to discuss the finding, file an objection to it, appeal it, or pay the fine of \$3,000.

For more information
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