

### **Sixth Amendment to the Contract**

This Sixth Amendment to the Contract for Iowa Medicaid Enterprise Services (the "Contract") between the State of Iowa, Department of Human Services (the "Department" or "DHS") and Policy Studies Inc. (the "Contractor") effective as of July 1, 2004 is made pursuant to Section 19.6 of the Contract. This Sixth Amendment is effective as of June 1, 2008 and will remain coterminous with the Contract. The Amendment modifies, to the extent specified below, the terms and conditions of the Contract:

**The Third Amendment to the Contract is hereby modified as follows:**

**For the scope of work as outlined in the Third Amendment the fixed rate is \$51,139.60 for the one month from June 1, 2008 to June 30, 2008, which includes the Enrollment Renewal Team Lead, three Renewal Staff, and the extension of one additional Renewal Staff person whose term was ending on March 31, 2008. The NPI call center shall be invoiced at a rate of \$23.53 per hour for actual hours of the NPI customer service representatives for the one-month of June 1, 2008 to June 30, 2008 and shall not exceed \$15,812.16. The NPI customer service staffing will decrease to four representatives.**

#### **Ratification**

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof.

#### **Authorization**

Each party to this Amendment represents and warrants to the other that:

- It has the right, power, and authority to enter into and perform its obligations under this Amendment.
- It has taken all requisite actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and this Amendment constitutes a legal, valid and binding obligation upon itself in accordance with its terms.

**Execution**

IN WITNESS WHEREOF, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

State of Iowa, acting by and through the Iowa Department of Human Services (Department)

By: \_\_\_\_\_

Date: \_\_\_\_\_

Kevin W. Concannon, Director

Policy Studies Inc (Contractor)

By: \_\_\_\_\_

Date: \_\_\_\_\_

Mark Levy, President

## Attachment 13

PSI will continue the NPI scope of work activities that were not finished in attachment 8 of the third amendment to the contract, which are noted in the Scope of Work noted below:

### Enrollment Renewal, NPI Extension and Related Calls

PSI will adjust the current level of resources dedicated to enrollment renewal and NPI support until June 30, 2008 as noted below. This approach has the following benefits to the State:

- Allow providers more time to complete the process
- Able to leverage trained staff
- Will be able to complete enrollment renewal without placing additional burden on existing enrollment staff

Timeframe	FTE
Continue through June 30, 2008	Renewal Team Lead
Continue through June 30, 2008	3 Enrollment Renewal Temp Staff
One Enrollment Renewal Temp was to end on March 31, 2008. This temp will continue from April 1, 2008 through June 30, 2008.	1 Enrollment Renewal Temp Staff
Continue through June 30, 2008	4 Call Center Staff

### Scope of Work

**Key Activity:** Produce an updated work plan for the remaining NPI and Enrollment Renewal Activities.

**Key Activity:** Produce weekly reports on the project status

**Key Activity:** Provide technical assistance to Iowa Medicaid providers on the NPI verification process and the enrollment renewal process.

**Key Activity:** Conduct re-enrollment of all active Iowa Medicaid providers

**Key Activity:** Identify provider training needs and provide education to providers on NPI and enrollment renewal.

**Key Activity:** Maintain customer service representative staffing levels related calls to continue to meet required performance service level of 80%.