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Magellan Health Services
 Iowa Plan Provider Profiling: Medicaid
 Date: 7/1/2008 - 9/30/2008

Provider Name: ALL

Client Demographics per Claims Data	
Clients:	
Unique Client Count	32,315
Age:	
<18 Years	48.2%
18+ Years	52.1%
Gender:	
Female	52.6%
Male	47.4%
Diagnosis Grouping	
Mental Health Only	90.8%
Substance Abuse Only	5.8%
Mental Health & Substance Abuse	3.3%
Plan Group:	
FMAP	48.7%
SSI	26.3%
Dual Eligible	13.0%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	3.7%
Incomplete Billing	0.2%
Lack of Authorization	1.4%
Medical Expense	0.2%
Medicare Filing Required	0.6%
Miscellaneous	1.5%
Primary Insurance Filing Required	1.5%
Service Non-authorized	0.4%
Service Not Covered	4.2%
Total	13.6%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	2.7%	1.6%	4.3%
30 Days	7.8%	5.3%	13.1%
60 Days	11.0%	6.8%	17.8%
90 Days	13.6%	7.9%	21.5%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
<u>Mental Health</u>						
23 Hour Observation	237	0.9	0.0	95	6.8%	0.0%
Inpatient	1,886	5.0	0.0	14,842	6.3%	3.3%
Residential	53	15.4	0.0	453	35.7%	15.2%
Respite	12	2.6	0.0	19	0.0%	0.0%
Subacute	83	4.8	0.0	294	1.9%	7.9%
<u>Substance Abuse</u>						
Halfway House	0	-	-	1,920	-	-
Medically Monitored Inpatient	97	2.5	0.0	139	3.2%	2.4%
PMIC	39	60.3	0.0	2,061	4.5%	0.0%
Primary/Extended Residential	326	23.5	0.0	6,548	4.3%	0.2%
Medically Managed Inpatient	176	2.5	0.0	796	3.6%	6.1%
Non 24 Hour Levels of Care						
<u>Mental Health</u>						
Partial Hospitalization	184	-	-	895	2.6%	0.5%
Intensive Outpatient	82	-	-	666	2.5%	0.0%
Day Treatment	0	-	-	148	0.0%	0.0%
ACT/PACT	15	-	-	995	0.0%	0.0%
Home-Based Care	0	-	-	3,384	0.0%	0.0%
Community Support Services	0	-	-	5,455	0.0%	0.0%
Outpatient	468	-	-	114,920	5.4%	4.1%
<u>Substance Abuse</u>						
Day Treatment/IOP	-	-	-	6,748	-	-
Extended Outpatient	-	-	-	13,977	-	-

Discharge Types	
Total Discharges	2,846
Resolution of Problem	0.0%
Transferred to Another Level of Care	93.8%
Transferred to Another Facility	0.2%
Client AMA	4.7%
Client Declined Services	1.4%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0.0%
% of Follow-ups Completed in 7	0.0%

Type: Group

Client Demographics per Claims Data	
Clients:	
Unique Client Count	4,030
Age:	
<18 Years	55.2%
18+ Years	45.1%
Gender:	
Female	53.9%
Male	46.1%
Diagnosis Grouping	
Mental Health Only	98.6%
Substance Abuse Only	1.2%
Mental Health & Substance Abuse	0.1%
Plan Group:	
FMAP	48.8%
SSI	28.7%
Dual Eligible	6.5%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	4.0%
Incomplete Billing	0.2%
Lack of Authorization	1.7%
Medical Expense	0.0%
Medicare Filing Required	0.9%
Miscellaneous	1.4%
Primary Insurance Filing Required	1.8%
Service Non-authorized	0.6%
Service Not Covered	3.5%
Total	14.1%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	0.0%	0.0%	0.0%
30 Days	0.0%	0.0%	0.0%
60 Days	0.0%	0.0%	0.0%
90 Days	0.0%	0.0%	0.0%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
Mental Health						
23 Hour Observation	0	0.0	0.0	0	0.0%	0.0%
Inpatient	0	0.0	0.0	1,644	0.0%	0.0%
Residential	0	0.0	0.0	0	0.0%	0.0%
Respite	0	0.0	0.0	0	0.0%	0.0%
Subacute	0	0.0	0.0	0	0.0%	0.0%
Substance Abuse						
Halfway House	0	-	-	0	-	-
Medically Monitored Inpatient	0	0.0	0.0	0	0.0%	0.0%
PMIC	0	0.0	0.0	0	0.0%	0.0%
Primary/Extended Residential	0	0.0	0.0	0	0.0%	0.0%
Medically Managed Inpatient	0	0.0	0.0	79	0.0%	0.0%
Non 24 Hour Levels of Care						
Mental Health						
Partial Hospitalization	0	-	-	35	0.0%	0.0%
Intensive Outpatient	1	-	-	0	33.3%	0.0%
Day Treatment	0	-	-	0	0.0%	0.0%
ACT/PACT	0	-	-	0	0.0%	0.0%
Home-Based Care	0	-	-	0	0.0%	0.0%
Community Support Services	0	-	-	22	0.0%	0.0%
Outpatient	10	-	-	9,748	0.0%	0.0%
Substance Abuse						
Day Treatment/IOP	-	-	-	0	-	-
Extended Outpatient	-	-	-	141	-	-

Discharge Types	
Total Discharges	3
Resolution of Problem	0.0%
Transferred to Another Level of Care	100.0%
Transferred to Another Facility	0.0%
Client AMA	0.0%
Client Declined Services	0.0%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0.0%
% of Follow-ups Completed in 7	0.0%

Type: Practitioner

Client Demographics per Claims Data	
Clients:	
Unique Client Count	2,393
Age:	
<18 Years	54.9%
18+ Years	45.3%
Gender:	
Female	52.5%
Male	47.5%
Diagnosis Grouping	
Mental Health Only	98.8%
Substance Abuse Only	1.2%
Mental Health & Substance Abuse	0.0%
Plan Group:	
FMAP	45.5%
SSI	26.2%
Dual Eligible	9.7%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	5.6%
Incomplete Billing	0.2%
Lack of Authorization	0.8%
Medical Expense	0.0%
Medicare Filing Required	0.8%
Miscellaneous	0.8%
Primary Insurance Filing Required	1.6%
Service Non-authorized	0.1%
Service Not Covered	4.2%
Total	14.1%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	0.0%	0.0%	0.0%
30 Days	0.0%	0.0%	0.0%
60 Days	0.0%	0.0%	0.0%
90 Days	0.0%	0.0%	0.0%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
Mental Health						
23 Hour Observation	0	0.0	0.0	0	0.0%	0.0%
Inpatient	0	0.0	0.0	413	0.0%	0.0%
Residential	0	0.0	0.0	0	0.0%	0.0%
Respite	0	0.0	0.0	0	0.0%	0.0%
Subacute	0	0.0	0.0	0	0.0%	0.0%
Substance Abuse						
Halfway House	0	-	-	0	-	-
Medically Monitored Inpatient	0	0.0	0.0	0	0.0%	0.0%
PMIC	0	0.0	0.0	0	0.0%	0.0%
Primary/Extended Residential	0	0.0	0.0	0	0.0%	0.0%
Medically Managed Inpatient	0	0.0	0.0	26	0.0%	0.0%
Non 24 Hour Levels of Care						
Mental Health						
Partial Hospitalization	0	-	-	0	0.0%	0.0%
Intensive Outpatient	0	-	-	0	0.0%	0.0%
Day Treatment	0	-	-	0	0.0%	0.0%
ACT/PACT	0	-	-	0	0.0%	0.0%
Home-Based Care	0	-	-	232	0.0%	0.0%
Community Support Services	0	-	-	0	0.0%	0.0%
Outpatient	80	-	-	8,058	0.0%	0.0%
Substance Abuse						
Day Treatment/IOP	-	-	-	0	-	-
Extended Outpatient	-	-	-	80	-	-

Discharge Types	
Total Discharges	0
Resolution of Problem	0.0%
Transferred to Another Level of Care	0.0%
Transferred to Another Facility	0.0%
Client AMA	0.0%
Client Declined Services	0.0%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0
% of Follow-ups Completed in 7	0.0%

Type: Facility

Client Demographics per Claims Data	
Clients:	
Unique Client Count	12,999
Age:	
<18 Years	48.0%
18+ Years	52.2%
Gender:	
Female	52.9%
Male	47.1%
Diagnosis Grouping	
Mental Health Only	84.9%
Substance Abuse Only	13.6%
Mental Health & Substance Abuse	1.5%
Plan Group:	
FMAP	48.2%
SSI	29.9%
Dual Eligible	7.3%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	6.3%
Incomplete Billing	0.2%
Lack of Authorization	2.5%
Medical Expense	0.4%
Medicare Filing Required	1.0%
Miscellaneous	1.4%
Primary Insurance Filing Required	1.3%
Service Non-authorized	0.9%
Service Not Covered	6.0%
Total	20.1%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	2.7%	1.6%	4.3%
30 Days	7.8%	5.3%	13.1%
60 Days	11.0%	6.8%	17.8%
90 Days	13.7%	7.9%	21.5%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
Mental Health						
23 Hour Observation	237	0.9	0.0	95	6.8%	0.0%
Inpatient	1,882	5.0	0.0	11,909	6.4%	3.3%
Residential	53	15.4	0.0	451	35.7%	15.2%
Respite	11	2.5	0.0	16	0.0%	0.0%
Subacute	83	4.8	0.0	294	1.9%	7.9%
Substance Abuse						
Halfway House	0	-	-	1,691	-	-
Medically Monitored Inpatient	59	2.6	0.0	86	0.0%	4.8%
PMIC	39	60.3	0.0	2,061	4.7%	0.0%
Primary/Extended Residential	264	25.8	0.0	6,151	4.1%	0.2%
Medically Managed Inpatient	175	2.5	0.0	653	3.1%	6.1%
Non 24 Hour Levels of Care						
Mental Health						
Partial Hospitalization	184	-	-	859	2.6%	0.5%
Intensive Outpatient	76	-	-	666	1.4%	0.0%
Day Treatment	0	-	-	18	0.0%	0.0%
ACT/PACT	11	-	-	365	0.0%	0.0%
Home-Based Care	0	-	-	1,527	0.0%	0.0%
Community Support Services	0	-	-	597	0.0%	0.0%
Outpatient	57	-	-	32,205	6.1%	0.4%
Substance Abuse						
Day Treatment/IOP	-	-	-	5,641	-	-
Extended Outpatient	-	-	-	7,910	-	-

Discharge Types	
Total Discharges	2,755
Resolution of Problem	0.0%
Transferred to Another Level of Care	94.5%
Transferred to Another Facility	0.1%
Client AMA	4.1%
Client Declined Services	1.3%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0
% of Follow-ups Completed in 7	0.0%

Type: CMHC

Client Demographics per Claims Data		
Clients:		
Unique Client Count		12,568
Age:		
<18 Years		46.2%
18+ Years		54.1%
Gender:		
Female		53.0%
Male		47.0%
Diagnosis Grouping		
Mental Health Only		98.7%
Substance Abuse Only		1.1%
Mental Health & Substance Abuse		0.2%
Plan Group:		
FMAP		47.2%
SSI		28.4%
Dual Eligible		13.4%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	2.0%
Incomplete Billing	0.1%
Lack of Authorization	0.3%
Medical Expense	0.0%
Medicare Filing Required	0.2%
Miscellaneous	0.9%
Primary Insurance Filing Required	1.1%
Service Non-authorized	0.0%
Service Not Covered	2.9%
Total	7.6%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	0.0%	0.0%	0.0%
30 Days	0.0%	0.0%	0.0%
60 Days	0.0%	0.0%	0.0%
90 Days	0.0%	0.0%	0.0%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
<u>Mental Health</u>						
23 Hour Observation	0	0.0	0.0	0	0.0%	0.0%
Inpatient	0	0.0	0.0	226	0.0%	0.0%
Residential	0	0.0	0.0	2	0.0%	0.0%
Respite	0	0.0	0.0	0	0.0%	0.0%
Subacute	0	0.0	0.0	0	0.0%	0.0%
<u>Substance Abuse</u>						
Halfway House	0	-	-	0	-	-
Medically Monitored Inpatient	0	0.0	0.0	0	0.0%	0.0%
PMIC	0	0.0	0.0	0	0.0%	0.0%
Primary/Extended Residential	0	0.0	0.0	0	0.0%	0.0%
Medically Managed Inpatient	0	0.0	0.0	0	0.0%	0.0%
Non 24 Hour Levels of Care						
<u>Mental Health</u>						
Partial Hospitalization	0	-	-	1	0.0%	0.0%
Intensive Outpatient	0	-	-	0	0.0%	0.0%
Day Treatment	0	-	-	126	0.0%	0.0%
ACT/PACT	2	-	-	294	0.0%	0.0%
Home-Based Care	0	-	-	735	0.0%	0.0%
Community Support Services	0	-	-	3,513	0.0%	0.0%
Outpatient	80	-	-	32,525	0.0%	0.0%
<u>Substance Abuse</u>						
Day Treatment/IOP	-	-	-	125	-	-
Extended Outpatient	-	-	-	651	-	-

Discharge Types	
Total Discharges	0
Resolution of Problem	0.0%
Transferred to Another Level of Care	0.0%
Transferred to Another Facility	0.0%
Client AMA	0.0%
Client Declined Services	0.0%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0
% of Follow-ups Completed in 7	0.0%

Type: Agency

Client Demographics per Claims Data	
Clients:	
Unique Client Count	5,561
Age:	
<18 Years	45.4%
18+ Years	54.7%
Gender:	
Female	51.8%
Male	48.2%
Diagnosis Grouping	
Mental Health Only	79.7%
Substance Abuse Only	19.9%
Mental Health & Substance Abuse	0.4%
Plan Group:	
FMAP	48.4%
SSI	22.0%
Dual Eligible	17.4%

Claim Denials	
Client Not Eligible	0.0%
Duplicate Billing	1.5%
Incomplete Billing	0.1%
Lack of Authorization	0.3%
Medical Expense	0.0%
Medicare Filing Required	0.2%
Miscellaneous	2.6%
Primary Insurance Filing Required	2.4%
Service Non-authorized	0.0%
Service Not Covered	3.2%
Total	10.3%

Hospital Inpatient Readmissions - Mental Health Only			
	Same	Other	Total
7 Days	0.0%	0.0%	0.0%
30 Days	0.0%	0.0%	0.0%
60 Days	0.0%	0.0%	0.0%
90 Days	0.0%	0.0%	0.0%

Client Involvement	
Client Involvement - Admissions	N/A
Client Involvement - Reviews	N/A

Level of Care	Initial Authorizations	Managed ALOS (Days)	Actual ALOS (Days)	Total Number of Units	Clinical Non-Authorization Initial	Concurrent Reviews
24 Hour Levels of Care						
Mental Health						
23 Hour Observation	0	0.0	0.0	0	0.0%	0.0%
Inpatient	0	0.0	0.0	44	0.0%	0.0%
Residential	0	0.0	0.0	0	0.0%	0.0%
Respite	1	3.0	0.0	3	0.0%	0.0%
Subacute	0	0.0	0.0	0	0.0%	0.0%
Substance Abuse						
Halfway House	0	-	-	137	-	-
Medically Monitored Inpatient	38	2.4	0.0	53	6.5%	0.0%
PMIC	0	0.0	0.0	0	0.0%	0.0%
Primary/Extended Residential	61	13.9	0.0	328	5.2%	0.0%
Medically Managed Inpatient	0	0.0	0.0	1	100.0%	0.0%
Non 24 Hour Levels of Care						
Mental Health						
Partial Hospitalization	0	-	-	0	0.0%	0.0%
Intensive Outpatient	5	-	-	0	0.0%	0.0%
Day Treatment	0	-	-	4	0.0%	0.0%
ACT/PACT	2	-	-	336	0.0%	0.0%
Home-Based Care	0	-	-	621	0.0%	0.0%
Community Support Services	0	-	-	1,316	0.0%	0.0%
Outpatient	61	-	-	24,043	5.1%	0.7%
Substance Abuse						
Day Treatment/IOP	-	-	-	905	-	-
Extended Outpatient	-	-	-	4,874	-	-

Discharge Types	
Total Discharges	82
Resolution of Problem	0.0%
Transferred to Another Level of Care	69.5%
Transferred to Another Facility	2.4%
Client AMA	23.2%
Client Declined Services	4.9%
Admission/CCR Denied	0.0%
Other	0.0%

PCP Contacts	
Contacted PCP	0.0%
Did not contact PCP	0.0%
Not Applicable	100.0%

7 Day Follow-ups - Mental Health	
Client Discharges	0
% of Follow-ups Completed in 7	0.0%