

This chart contains recommended measures to be collected from both service providers and funders.

Measures	Domain	Data Sources	Currently Collected in Iowa?
<ol style="list-style-type: none"> <li>1. Administrative costs</li> <li>2. Data reporting</li> <li>3. Timely and accurate claims payment</li> </ol>	<p><b>System Performance Measures</b></p> <p>Required per SF 2315</p> <p>Required per SF 2315</p> <p>Required per SF 2315</p>	<p>Regions</p> <p>Regions/Providers</p> <p>Regions/Medicaid</p>	<p>Somewhat</p> <p>No</p> <p>No-county Yes-Medicaid</p>
<ol style="list-style-type: none"> <li>4. Regions have standards to access required core services.</li> <li>5. Penetration rates for serving the number of persons expected to be served:                             <ul style="list-style-type: none"> <li>• The overall proportion of individuals with mental illness, intellectual disability, or brain injury served.</li> </ul> </li> <li>6. Utilization rates for inpatient and residential treatment:                             <ul style="list-style-type: none"> <li>• The percentage of enrollees who were admitted to the</li> </ul> </li> </ol>	<p><b>Access to Care</b></p> <p>Required per SF 2315</p> <p>Required per SF 2315</p> <p>Required per SF 2315</p>	<p>DHS will have Regional Management Plans</p> <p>??</p> <p>Claims Data</p>	<p>No</p> <p>Medicaid-Yes Non-Medicaid-partial</p> <p>Yes</p>

Measures	Domain	Data Sources	Currently Collected in Iowa?
<p>following:</p> <ul style="list-style-type: none"> <li>- State mental health institutes</li> <li>- Medicaid funded private hospital in-patient psychiatric services programs</li> <li>- State resource centers</li> <li>- Private intermediate care facilities for persons with intellectual disabilities</li> </ul> <ul style="list-style-type: none"> <li>• Percent of enrollees who have had fewer inpatient days following services.</li> </ul> <p>7. Readmission rates for inpatient and residential treatment:</p> <ul style="list-style-type: none"> <li>• The percentage of enrollees who were discharged from the following and readmitted within 30 and 180 days:             <ul style="list-style-type: none"> <li>- State mental health institutes</li> <li>- Medicaid funded private hospital in-patient psychiatric services programs</li> <li>- State resource centers</li> <li>- Private intermediate care facilities for persons with intellectual disabilities</li> </ul> </li> </ul> <p>8. Number of providers with waiting lists.</p> <p>9. Number of regions with waiting lists?</p> <p>10. Average length of time on waiting list.</p> <p>11. Percent of people receiving services who are in an evidence-based practice. (Assertive Community Treatment, Supported</p>	<p>Required per SF 2315</p>	<p>Claims Data</p> <p>Claims Data</p> <p>Providers</p> <p>Regions</p> <p>Medicaid/Counties</p> <p>Providers/Case records</p>	<p>Medicaid-Yes Non-Medicaid-No Yes</p> <p>Medicaid-Yes Non-Medicaid-No Yes-county level</p> <p>No</p> <p>No</p>

Measures	Domain	Data Sources	Currently Collected in Iowa?
Employment, Supported Education, Permanent Supportive Housing, Family Psycho-education, Peer Support, Self-help)  12. Percent of providers that have evening and weekend hours.  13. Number of enrollees without health insurance who are denied access to services due to lack of funding.  14. Percent of dollars spent on inpatient versus community services.  15. Percent of providers that have multi-lingual licensed clinical staff.  16. Number of mobile crisis outreaches that result in diversion from inpatient.  17. Number of providers with co-occurring capacity.  18. Number of staff evidencing fidelity to evidence-based practices.  19. Percent of dollars spent on evidence-based practices.  20. The proportion of individuals receiving services who enter the regional system at the correct service level given their needs.		Providers  Medicaid/County  Regions/Medicaid  Providers  Providers  Providers  Providers  Claims Data  Standardized Assessments	No  Yes  Medicaid-Yes Non-Medicaid- No  No  No  No  No  No
21. Percent of enrollees that have their own lease.	<b>Life in the Community:            Housing</b>	Provider	No



Measures	Domain	Data Sources	Currently Collected in Iowa?
27. Is the individual employed?	Required per SF 2315	Provider	Yes
28. If yes, in what setting is the individual employed? <ul style="list-style-type: none"> <li>• Facility Based Employment: Employment in which the majority of individuals have disabilities and is typically located in a facility owned, leased, rented, or managed by a service provider.</li> <li>• Group Integrated Employment: Employment in which a group of individuals with disabilities are integrated in a typical community business where most people do not have disabilities.</li> <li>• Integrated Employment: Employment in which an individual with a disability is employed in the general workforce.</li> <li>• Self-Employment: Employment in which an individual with a disability's primary employment and income is from a business they own or operate</li> </ul>	Required per SF 2315	Provider	No
29. How many hours did the individual work in the reporting period?		Provider	No
30. Total gross wages earned during reporting period		Provider	No
31. Percent of providers with policies in place that require consumer involvement in developing service plans.	<b>Person-centeredness</b>	Providers	No
32. Percent of providers with documentation in record that indicates that the client participated in service-planning		Providers	No
33. Percent of enrollees who receive active care management.	<b>Health and Wellness</b>	Providers	No

Measures	Domain	Data Sources	Currently Collected in Iowa?
34. Percent of enrollees who have received primary care services in the past year.		Case Management	No
35. Percent of enrollees who manage their medications independently.		Case Records	No
36. Percent of total enrollees screened for Body Mass Index (BMI).		Provider	No
37. Percent of enrollees with positive BMI and/or waist girth scores participating in nutrition/exercise programs and/or education.		Provider	No
38. Percent of total enrollees screened for smoking.		Provider	No
39. Percentage of enrollees screening positive for smoking.		Provider	No
40. Percent of enrollee smokers participating in smoking cessation activities.		Provider	No
41. Percent of enrollees screened for alcohol or drug use.		Provider	No
42. Percentage of enrollees screening positive for alcohol or drug use.		Provider	No
43. Percent of enrollees screening positive for alcohol or drug use participating in alcohol or drug treatment.		Provider	No
44. Percent of enrollees enrolled in physical health program (wellness groups; smoking cessation programs; diet and exercise programs).		Provider	No

Measures	Domain	Data Sources	Currently Collected in Iowa?
45. Percent of enrollees who have seen a Dietician or Nutritionist in the past year.		Provider	No
46. Percent of enrollees who allow sharing of information with family members, broken down by provider.  47. Of those who have a release permitting information sharing with family or significant others, the percent of records where staff have documented outreach and engagement.  48. Number of family support groups that are provided within the Region.  49. The number of Information and Referrals made to family members regarding relevant services and community resources available in each Region.	<b>Family and Natural Supports</b>	Provider  Provider  Regions  Regions	No  No  No  No
50. Percent of enrollees whose financial status improved in the past year.  51. Percent of enrollees who experienced a reduction in symptoms based on standardized assessment.  52. Number of residential providers who have been cited for having life safety violations in the past year.	<b>Quality of Life/Safety</b>	Provider  Standardized Assessments/ Providers  DIA	No  No  Yes

Measures	Domain	Data Sources	Currently Collected in Iowa?
<ul style="list-style-type: none"> <li>• Residential Care Facilities</li> <li>• Day programs</li> <li>• State mental health institutes</li> <li>• Medicaid funded private hospital in-patient psychiatric services programs</li> <li>• State resource centers</li> <li>• Private intermediate care facilities for persons with intellectual disabilities</li> </ul> <p>53. Number of incidents involving injuries that required medical attention in the past year in:</p> <ul style="list-style-type: none"> <li>• Residential Care Facilities</li> <li>• Day programs</li> <li>• State mental health institutes</li> <li>• Medicaid funded private hospital in-patient psychiatric services programs</li> <li>• State resource centers</li> <li>• Private intermediate care facilities for persons with intellectual disabilities</li> </ul>		IME	Medicaid-Yes Non-Medicaid-No