

This chart contains recommended measures to be collected from both service providers and funders.

Measures	Domain	Data Sources	Currently Collected in Iowa?
<ol style="list-style-type: none"> <li>1. Administrative costs</li> <li>2. Data reporting</li> <li>3. Timely and accurate claims payment</li> </ol>	<p style="text-align: center;"><b>System Performance Measures</b></p> <p>Required per SF 2315</p> <p>Required per SF 2315</p> <p>Required per SF 2315</p>	<p style="text-align: center;">Regions</p> <p style="text-align: center;">Regions/Providers</p> <p style="text-align: center;">Regions/Medicaid</p>	<p style="text-align: center;">Somewhat</p> <p style="text-align: center;">No</p> <p style="text-align: center;">No-county Yes-Medicaid</p>
<ol style="list-style-type: none"> <li>4. Regions have standards to access required core services.</li> <li>5. Penetration rates for serving the number of persons expected to be served:                             <ul style="list-style-type: none"> <li>• The overall proportion of individuals with mental illness, intellectual disability, or brain injury served.</li> </ul> </li> <li>6. Utilization rates for inpatient and residential treatment:                             <ul style="list-style-type: none"> <li>• The percentage of enrollees who were admitted to the</li> </ul> </li> </ol>	<p style="text-align: center;"><b>Access to Care</b></p> <p>Required per SF 2315</p> <p>Required per SF 2315</p> <p>Required per SF 2315</p>	<p style="text-align: center;">Regional Management Plans</p> <p style="text-align: center;">??</p> <p style="text-align: center;">Claims Data</p>	<p style="text-align: center;">No</p> <p style="text-align: center;">Medicaid-Yes Non-Medicaid-partial</p> <p style="text-align: center;">Yes</p>

Measures	Domain	Data Sources	Currently Collected in Iowa?
<p>following:</p> <ul style="list-style-type: none"> <li>- State mental health institutes</li> <li>- Medicaid funded private hospital in-patient psychiatric services programs</li> <li>- State resource centers</li> <li>- Private intermediate care facilities for persons with intellectual disabilities</li> </ul> <ul style="list-style-type: none"> <li>• Percent of enrollees who have had fewer inpatient days following services.</li> </ul> <p>7. Readmission rates for inpatient and residential treatment:</p> <ul style="list-style-type: none"> <li>• The percentage of enrollees who were discharged from the following and readmitted within 30 and 180 days:             <ul style="list-style-type: none"> <li>- State mental health institutes</li> <li>- Medicaid funded private hospital in-patient psychiatric services programs</li> <li>- State resource centers</li> <li>- Private intermediate care facilities for persons with intellectual disabilities</li> </ul> </li> </ul> <p>8. Number of providers with waiting lists.</p> <p>9. Number of regions with waiting lists.</p> <p>10. Average length of time on waiting lists.</p> <p>11. Percent of people receiving services who are in an evidence-based practice. (Assertive Community Treatment, Supported</p>	<p>Required per SF 2315</p>	<p>Claims Data</p> <p>Claims Data</p> <p>Providers</p> <p>Regions</p> <p>Medicaid/Counties</p> <p>Providers/Case records</p>	<p>Medicaid-Yes Non-Medicaid-No Yes</p> <p>Medicaid-Yes Non-Medicaid-No Yes-county level</p> <p>No</p> <p>No</p>

Measures	Domain	Data Sources	Currently Collected in Iowa?
Employment, Supported Education, Permanent Supportive Housing, Family Psycho-education, Peer Support, Self-help)  12. Percent of providers that have evening and weekend hours.  13. Number of enrollees without health insurance who are denied access to services due to lack of funding.  14. Percent of dollars spent on inpatient versus community services.  15. Percent of providers that have multi-lingual licensed clinical staff.  16. Number of providers with co-occurring capacity.  17. Percent of enrollees with access to Emergency Departments or Crisis Services.		Providers  Medicaid/County  Regions/Medicaid  Providers  Providers  Providers	No  Yes  Medicaid-Yes Non-Medicaid- No  No  No  No
18. Percent of enrollees that have their own lease.  19. Percent of enrollees receiving housing assistance  20. Type of Housing Setting: <ul style="list-style-type: none"> <li>• Independent apartment</li> <li>• With family</li> <li>• Supervised Apartment</li> <li>• Shared living situation, lease-based</li> </ul>	<b>Life in the Community:</b> Housing	Provider  Provider  Provider	No  No  Yes

Measures	Domain	Data Sources	Currently Collected in Iowa?
<ul style="list-style-type: none"> <li>• Group Home, less than 6 people</li> <li>• Group Home, 6-15 people</li> <li>• Residential Care Facility, 6-15 people</li> <li>• Residential Care Facility, over 15 people</li> <li>• Nursing Home</li> <li>• Homeless</li> <li>• Other</li> </ul> <p>21. The percentage of enrollees who live in integrated housing.  <i>Integrated housing means:</i> an individual lives in a community based setting of their choosing, in which no more than 25% of individuals in the complex or surrounding neighborhood are considered to be disabled.</p> <p>22. Percent of enrollees who pay more than 30% of their income toward housing expenses.</p> <p>23. Length of time consumer has lived in their current housing.</p> <p>24. Number of enrollees that have been homeless in the past 90 days.</p>		<p style="text-align: center;">Provider</p> <p style="text-align: center;">Case Management</p> <p style="text-align: center;">Provider</p> <p style="text-align: center;">Provider</p>	<p style="text-align: center;">No</p> <p style="text-align: center;">No</p> <p style="text-align: center;">No</p> <p style="text-align: center;">No</p>
<p>25. Is the individual employed?</p> <p>26. If yes, in what setting is the individual employed?</p> <ul style="list-style-type: none"> <li>• Facility Based Employment: Employment in which the majority of individuals have disabilities and is typically located in a</li> </ul>	<p><b>Life in the Community:</b>                  Employment Required per SF 2315</p> <p>Required per SF 2315</p>	<p style="text-align: center;">Provider</p> <p style="text-align: center;">Provider</p>	<p style="text-align: center;">Yes</p> <p style="text-align: center;">No</p>

Measures	Domain	Data Sources	Currently Collected in Iowa?
facility owned, leased, rented, or managed by a service provider. <ul style="list-style-type: none"> <li>• Group Integrated Employment: Employment in which a group of individuals with disabilities are integrated in a typical community business where most people do not have disabilities.</li> <li>• Integrated Employment: Employment in which an individual with a disability is employed in the general workforce.</li> <li>• Self-Employment: Employment in which an individual with a disability's primary employment and income is from a business they own or operate</li> </ul> 27. How many hours did the individual work in the reporting period? 28. Total gross wages earned during reporting period		Provider  Provider	No  No
29. Percent of providers with policies in place that require consumer involvement in developing service plans. 30. Percent of providers with documentation in record that indicates that the client participated in service-planning	<b>Person-centeredness</b>	Providers  Providers	No  No
31. Number of providers who have received training in medication management. 32. Date of client's last dental visit. 33. Percent of enrollees who receive active care management.	<b>Health and Wellness</b>	Providers  Case Records  Providers	No  No  No

Measures	Domain	Data Sources	Currently Collected in Iowa?
34. Percent of enrollees who have received primary care services in the past year. 35. Percent of enrollees who manage their medications independently. 36. Percent of total enrollees screened for Body Mass Index (BMI). 37. Percent of enrollees screened for diabetes. 38. Percent of enrollees screened for depression. 39. Percent of total enrollees screened for smoking. 40. Percentage of enrollees screening positive for smoking. 41. Percent of enrollees screened for alcohol or drug use. 42. Percentage of enrollees screening positive for alcohol or drug use. 43. Percent of enrollees enrolled in physical health program (wellness groups; smoking cessation programs; alcohol or drug treatment; diet and exercise programs).		Case Management  Case Records  Provider  Provider  Provider  Provider  Provider  Provider	No  No  No  No  No  No  No
44. Percent of enrollees who allow sharing of information with family members, broken down by provider.	<b>Family and Natural Supports</b>	Provider	No

Measures	Domain	Data Sources	Currently Collected in Iowa?
45. Of those who have a release permitting information sharing with family or significant others, the percent of records where staff have documented outreach and engagement.  46. Number of family support groups that are provided within the Region.  47. The number of Information and Referrals made to family members regarding relevant services and community resources available in each Region.		Provider  Regions  Regions	No  No  No
48. Percent of enrollees whose financial status improved in the past year.  49. Percent of enrollees who experienced a reduction in symptoms based on standardized assessment.  50. Number of residential providers who have been cited for having life safety violations in the past year. <ul style="list-style-type: none"> <li>• Residential Care Facilities</li> <li>• Day programs</li> <li>• State mental health institutes</li> <li>• Medicaid funded private hospital in-patient psychiatric services programs</li> <li>• State resource centers</li> <li>• Private intermediate care facilities for persons with intellectual disabilities</li> </ul>	<b>Quality of Life/Safety</b>	Provider  Standardized Assessments/ Providers  DIA	No  No  Yes

Measures	Domain	Data Sources	Currently Collected in Iowa?
51. Number of incidents involving injuries that required medical attention in the past year in: <ul style="list-style-type: none"> <li>• Residential Care Facilities</li> <li>• Day programs</li> <li>• State mental health institutes</li> <li>• Medicaid funded private hospital in-patient psychiatric services programs</li> <li>• State resource centers</li> <li>• Private intermediate care facilities for persons with intellectual disabilities</li> </ul>		IME	Medicaid-Yes Non-Medicaid-No

**General Survey Concerns from Committee Members:**

- Be sure to define co-occurring capacity in a way that is consistent with SF 2315.
- Not sure how to operationalize the definition of integrated housing in question #23.
- Be cautious of letting this turn into a licensing survey.