



## Non-Emergency Medical Transportation Request for Information (RFI) Public Meetings

On March 20, 2014, the Iowa Department of Human Services, Iowa Medicaid Enterprise (IME), released a Request for Information (RFI). The purpose of the RFI is to seek comments and responses from Medicaid members, advocates, constituents, and potential bidders on Section 3 of the RFI and Attachment A, the proposed "Scope of Service" of the RFI. You may view the RFI on the bid opportunities website located at: [http://bidopportunities.iowa.gov/?pgname=viewrfp&rfp\\_id=10046](http://bidopportunities.iowa.gov/?pgname=viewrfp&rfp_id=10046). The deadline to respond and comment on the RFI is 3:00pm, CST, May 16, 2014.

The Department has also elected to hold public meetings on the dates and locations identified below:

May 1, 2014	Council Bluffs Public Library 400 Willow Avenue Council Bluffs, IA	10:00am – 12:00pm
May 5, 2014	Polk County River Place 2309 Euclid, Room 1 Des Moines, IA 50310	1:00pm – 3:00pm
May 7, 2014	Human Service Campus 317 Seventh Avenue SE Room: Conference Center, Second Floor Cedar Rapids, IA	10:30am – 12:30pm

The purpose of the public meetings is to provide another opportunity and format to listen to Medicaid members, advocates, constituents, and potential bidders comments and responses to the RFI. **The Department cannot and will not be answering any questions or making any comments pertaining to:**

- The reprourement process,
- The timeline and content of the next Request for Proposal (RFP),
- The current Broker (TMS Management Group/Access2Care), or
- Member complaints. Members wishing to complain or grieve about a specific situation should contact the Broker (TMS) directly, at 1-800-572-7662, or the IME Members Services Unit, at 1-800-338-8366.

Comments and questions on this RFI should be directed to:

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