



## Iowa State Innovation Model (SIM) – Stakeholder Process

Updated July 9, 2013

### Overview

The Iowa Medicaid Enterprise (IME) is committed to conducting a robust stakeholder engagement process to support the development of the State Health Care Innovation Plan (SHIP). The SHIP is a blueprint for change and will be submitted to the Centers for Medicare and Medicaid Services in accordance with the terms of our State Innovation Model (SIM) grant. These activities will also support the next step in transforming our health care system in Iowa - the development of a Model Testing Grant Proposal to CMS. More information about the SIM project is available at: <http://www.ime.state.ia.us/state-innovation-models.html>.

The stakeholder engagement process will include email communications and updates, uploading of supporting documents, schedules and status updates on the designated website, and multiple meetings that provide opportunities for stakeholder engagement and interaction.

### Formal Meeting Structure

The formal meeting structure is as follows:

- A SIM Steering Committee that will meet once in September, after the Work Groups have met and made recommendations.
- Four workgroups with specific design objectives that will meet four times between July and early September.
- A cross-cutting workgroup for consumers and consumer advocates that will address all aspects of program design and implementation.

### SIM Steering Committee

The SIM Steering Committee is comprised of individuals appointed by the Department of Human Services (DHS) in consultation with the Governor's office. The Steering Committee meeting will be held in Des Moines in September and will be open to the public. The Steering Committee will be responsible for providing guidance on the suggestions and recommendations of the Workgroups and listening session attendees. These suggestions and recommendations will be considered for inclusion in the SHIP.

### Workgroups

To ensure broad participation of stakeholders as well as more targeted discussion in key program design areas, IME has developed workgroups that will focus on the following areas:

- Metrics and Contracting
- Long-term Care Integration Design
- Mental Health/Substance Abuse Design
- Member Health Engagement
- Consumer Focused

For the workgroups, IME is using the successful model employed during the Mental Health and Disability Redesign initiative. The SIM-focused workgroup meetings will be held in Des Moines and DHS has made appointments that ensure state-wide representation. The members of each workgroup are included as *Attachment 1*. As with the Mental Health and Disability Redesign initiative workgroups and in order to ensure that members are making decisions informed by prior discussions, IME will not allow members to send substitutes to participate and/or vote in their place.

The workgroups will begin meeting in July and meet through early September in order to share information, obtain feedback, and make collaborative decisions about the SHIP and other program design decisions.

As of July 9, 2013, the **Metrics and Contracting workgroup** is scheduled to meet on the following dates:

- Tuesday, July 23, 2013 from 1:30-3:30 pm
- Tuesday, August 6, 2013 from 1:30-3:30 pm
- Tuesday August 20, 2013 from 1:30 – 3:30
- Wednesday, September 4, 2013 from :30 – 3:30

As of July 9, 2013, the **Long-Term Care Integration Design workgroup** is scheduled to meet on the following dates:

- Wednesday, July 24, 2013 from 10 am – 12 noon
- Wednesday, August 7, 2013 from 10 am – 12 noon
- Wednesday, August 21, 2013 from 10 am – 12 noon
- Thursday, September 5, 2013 from 10 am – 12 noon

As of July 9, 2013, the **Mental Health/Substance Abuse Design workgroup** is scheduled to meet on the following dates:

- Wednesday, July 24, 2013 from 1:30 – 3:30 pm
- Wednesday, August 7, 2013 from 1:30 – 3:30 pm
- Wednesday, August 21, 2013 from 1:30 – 3:30 pm
- Thursday, September 5, 2013 from 1:30 – 3:30 pm

As of July 9, 2013, the **Member Engagement Design workgroup** is scheduled to meet on the following dates:

- Thursday, July 25, 2013 from 1:30 – 3:30 pm
- Tuesday, August 6, 2013 from 10 am – 12 noon
- Tuesday, August 20, 2013 from 10 am – 12 noon
- Wednesday, September 4, 2013 from 10 am – 12 noon

As of July 9, 2013, the **Consumer Focused workgroup** meetings have not been scheduled.

**All workgroups will meet in Des Moines at the Iowa State Capitol Building, located at 1007 East Grand Avenue in House Controlled Room 102.**

Any changes to this schedule will be posted on the IME SIM designated website.

The workgroup meetings will include a formal agenda, items for discussion, background reading to support decisions and discussions, and formal minutes that will be posted on the website. The workgroups will make recommendations to the State and provide information for consideration but will not formally approve the SHIP. All workgroup meetings will be open to the public and will have public comment periods as a standing agenda item.

IME has begun to establish design objectives for each workgroup. As HMA researches and reviews the strategies proposed, these areas of focus and questions will be enhanced. Initial questions might be, for example:

- What metrics and measurements should be adopted and what specific metrics should be used for LTCSS and Behavioral Health to ensure integration and that needed and appropriate care is provided?
- Which ACO structure should be the basis of the model? Where does accountability live?
- What methodology should be used to attribute members to providers?
- Should the plan be phased in or implemented in one phase? If phased-in, what populations and/or services should be included as part of a later phase?
- How does the State want to encourage Medicaid members to be active participants in improving their health and in using health care services? What types of member incentives should be considered?
- How do we develop state-wide strategies to ensure a workforce capable of providing care in a changing health care environment?
- How do we integrate health homes and other system transformation initiatives already underway?

## **Informal Meetings**

### Learning Sessions

On April 18, 2013, and April 25, 2013, IME and our contractor, Treo Solutions held learning sessions that described the overall approach IME is exploring and also Wellmark's transition to the Accountable Care Organization (ACO) model. IME also held an in-person session describing the LTCSS system in Iowa, including an overview of the home and community-based waivers as well as a brief introduction to the LTCSS models used in other states. This was held on June 17, 2013. IME is also planning to make available on the website, a webinar that provides an overview of the accountable care model being used by Wellmark.

### Listening Sessions

The IME will host six listening sessions throughout the State in the months of July and August that will cover both the SIM project and the Iowa Health and Wellness Plan. The goal of these sessions will be to share information about both initiatives, including how they build-off one another, and to hear from stakeholders their thoughts about decisions that have not yet been made. The final schedule will be made available on the IME SIM designated website.