

## Wapello County Annual Report for Fiscal 2013

### Progress toward Plan Goals and Objectives

Goal one for fiscal year 2013 was to complete a new county needs assessment. Again, time did not permit this task to be accomplished in FY 2013. Wapello County will continue to work towards the completion of the needs assessment in FY 2014.

Goal two was to provide indigent and disabled consumers with health care locally as frequently as possible and to improve the quality of services that they receive. Our objectives included working with Ottumwa Regional Health Center (ORHC) Emergency Room staff to educate them about our consumers' abilities and disabilities and the services our providers are actually able to provide in the community; and exploring the possibility of voluntary mental health services in the community, not at the MHI. Over this last year Ottumwa Regional Health Center has been invited to attend the Wapello County Stakeholder's meeting held September thru June on the second Wednesday of each month at Indian Hills Community College, Rm 118, Ottumwa Regional choose not to participate. Ottumwa Regional Health Center did endure yet another re-organization during this last year. In the last couple of months, I as the CPC of Wapello County have had the opportunity to work with staff on acute mental health placements and arranging for Southern Iowa Mental Health Center to provide a prescreening prior to bed placement. ORHC has called upon the Wapello County CPC office, to request for pre-screenings for clients under MH Court Commitments at their E.R. Wapello County Stakeholder's will continue to work towards the opportunity to educate employees about our consumers' abilities and disabilities and the services our providers are actually able to provide in the community; and exploring the possibility of voluntary mental health services in the community, not at the MHI in FY 13.

Goal 3 was to expand the array of job placement options for all consumers. It was decided early on in FY 2012 that Wapello County would not become an Employment Network. However; Wapello County at the request of Stakeholders' did become the lead entity to facilitate the Wapello County Employment Group. This group met one Friday a month at Tenco Ind. However; as time drew on in FY 2013 meetings had low attendance and due to this it was decided that the Wapello County Employment Group would dissolve until after Mental Health Redesign took place. Those in attendance include Wapello County, Southern Iowa Mental Health Center, , Tenco, and Southeast Iowa Case Management. Barriers for job placement continue to be present to include, job availability to person with disabilities, Vocational Rehabilitations willingness to work with clients and transportation

Progress was made in FY 2013 on goal four of improving quality assurance activities. Wapello County has continued to audit 100% County funded clients along with contracting with Southeast Iowa Case Management for Medicaid quality assurance. Upon uptil On October 1, 2013 Wapello County transitioned CPC applications back to the Wapello County CPC office. Prior these applications were completed by Southern Iowa Mental Health Center; Wapello County CPC office has held clients accountable to their income and began collecting income verification prior to CPC application approval. As stated in the prior FY 2012 annual update. Wapello County has provided better service coordination for our clients due to CPC applications being processed in the Wapello County CPC office. . The overall goal is to complete applications thoroughly and with all income information to determine that a client is financially appropriate, along with identifying other possible needs and resources has been improved.

Goal five of completing an on-going information campaign to assist in better integrating our consumers into the community is still at a standstill and will be reevaluated for the next 3-year plan.

#### Stakeholder Involvement

Stakeholder involvement decreased after July 1, 2012, I believe this is due to the fact that Wapello County was no longer responsible for the 1/3 non- federal share of Medicaid payment.

There is a meeting of Wapello County Stakeholders on the second Wednesday of the month, each month of the year with the exception of July and August. The meeting is widely known throughout the county and if a new service or provider is available, I ask them to attend the meeting to share information about their program or agency. The following is a list of people and their affiliation that are invited each month: Laura Park and any other interested targeted Case Managers from Southeast Iowa Case Management (SICM), Cindy Kurtz-Hopkins, First Resources Corporation (FRC) Vocational, Ben Wright, TENCO, Industries, Marlys Breon-Drish and consumers from Promise Center, Marquette Huffman, Mental Health Patient Advocate, Christina Schark current Executive Director, Southern Iowa Mental Health Center (SIMHC), Stephanie Koch, SICM Ottumwa Supervisor, Joan Nydle, SENECA, Curt Roozeboom, 8<sup>Th</sup> Judicial Department of Corrections, Lori Ledger, First Resources, residential programming and 4 consumers. Consumer names are not provided in this report, but would be available after appropriate release of information is completed. Sign in sheets are available in the CPC office for anyone interested. The CPC meets with consumers at Promise Center at least once a year, and more frequently if issues arise that need to be addressed.

Outcomes of the monthly Stakeholder meetings are increased communication between service providers, targeted case managers and consumers.

## ACTUAL PROVIDERS PAID LISTING FOR FISCAL 2013

<b>Provider Agency</b>	<b>Service Accessed/Contracted</b>
10-15 Regional Transit Authority 2417 S. Emma Ottumwa, IA 52501 641-683-0695	Transportation
Abbe Center 3150 E. Avenue NW Cedar Rapids, IA 52302 319-398-3534	Out-Patient Mental Health, RCF
Apria Health Care 200 Hawkins Drive Iowa City, IA 52422-1009 641/682-8088	Medical Equipment
Auxi Health Care PO Box 600 Knoxville, IA 50138 641-842-7143, or 800-559-1642	HCBS MR Waiver SCL and Respite
Camp Sunny Side/Easter Seals Society PO Box 4002Des Moines, IA	HCBS/MR Waiver Respite
Candeo 6950 NE 14 <sup>th</sup> Street, Suite 36 Ankeny, IA 50021	HCBS/MR Waiver SCL
Capstone	Out-patient mental health

306 N. 3<sup>rd</sup> Avenue, East  
Newton, IA  
641/628-9672

Caremark-CVS  
PO Box 820277  
North Richland Hills, TX 76182-0277

Cass, Inc.  
601 Walnut Street  
P.O. Box 431  
Atlantic, IA 50022-7121  
712-243-2668

Cherokee Mental Health Institute  
203 E. Bow Drive  
Cherokee, IA

Choices, Inc.  
PO Box 406  
Corning, IA 50841

Christian Opportunity Center  
1553 Broadway  
P.O. Box 347  
Pella, IA 50219  
641-628-1162  
Choices  
PO Box 409, US HWY  
Corning, IA 50841

Clarinda Treatment Complex

Pharmacy Benefits Management

Work Services, HCBS SCL

Mental Health Hospitalization

Vocational and Habilitation Work  
Services

ICF/MR

RCF/Habilitation Services

Mental Health Hospitalization

1800 N. 16<sup>th</sup> Street, PO Box 338  
Clarinda, IA

Community Care of Glenwood  
114 East Green Street  
Glenwood, IA 51534  
712-527-4841

ICF/MR

Country Life Health Care  
2554 Ford Avenue  
Oskaloosa, IA 52577  
641-673-4447

RCF

Crest Services  
433 N. Weller  
Ottumwa, IA 52501  
641-682-4624

RCF/MR, HCBS,  
Supported Community Living

Dallas County Care Facility  
254747 N. Avenue  
Adel, IA 50003-8277

RCF Services

Des Moines Metro Transit  
1100 MTA Lane  
Des Moines, IA

Transportation

Department of Human Services  
Hoover State Office Building  
1305 Walnut  
Des Moines, IA 50319

Children's Waiver TCM or  
TCM out of SICM area

Ellsworth Municipal Hospital  
110 Rocksylvania  
Iowa Falls, IA 50126

Court Ordered Hospitalization

Eyerly Ball Community Mental Health  
1301 Center Street  
Des Moines, IA 50309

Outpatient Counseling

First Resource, Corporation  
109-C East Marion Street  
Sigourney, IA 52591  
641-622-2543

HCBS, Work Services  
Supported Employment, Supported  
Community Living

Full Circle  
PO Box 124, 612 Highway 150 S.  
West Union, IA 52175

CDAC

Glenwood Resource Center  
711 S. Vine  
Glenwood, IA 51534  
712-527-4811  
Great River Medical Center  
1221 S. Gear Ave.  
West Burlington, IA 52655

ICF/MR

Hospitalization for committal

Handicapped Development Center  
2700 Linwood Court  
Davenport, IA 52806  
563/386-3011

ICF/MR

Insight Human Services

RCF, SCL

915 S. Iris St.  
Mt. Pleasant, IA. 52641

Hillcrest Family Services  
2005 Asbury Road  
PO Box 1160  
Dubuque, IA 52004-1160  
877-4377-6333

RCF, RCF/PMI

Hope Haven Area Development Center  
1819 Douglas Avenue  
Burlington, IA 52601  
319-753-6701

RCF/MR, Work Services, HCBS,  
Supported Employment, RCF

J & J Enterprises  
209 A Ave. E  
Oskaloosa, IA. 52577

CDAC

Job Opportunities  
P.O. Box 71, Highway 41 North  
Keosauqua, IA 52565

Supported Employment

Krysilis  
718 S. 13<sup>th</sup> Street  
Nevada, IA 50201

ICF/MR

Lending Hands  
125 E. 2<sup>nd</sup> St  
Washington, IA. 52353

Day Hab

Light of Faith  
1375 N. Elm

SCL/Respite  
CDAC

Ottumwa, Iowa  
52501  
641-682-0023

Life Solutions  
226 W. Main  
Ottumwa, Iowa  
52501  
641-682-4804

Link Associates  
4301 NE 14<sup>th</sup> Street  
Des Moines, IA 50313

Mediapolis Care Facility  
142 N. Orchard  
Mediapolis, IA

Mental Health Center of Jefferson County  
301 W. Burlington  
Fairfield, IA. 52556  
641-472-5771

Mental Health Center of North Iowa  
235 S. Eisenhower Ave.  
Mason City, IA 50401-1562

Mid-Eastern Iowa Community Mental Health

Psychiatric, Therapy  
Medication Management

Day Hab, Pre-Voc

RCF

Outpatient counseling

Out patient counseling

Outpatient counseling

507 E. College St.  
Iowa City, AI. 52240  
Mt. Pleasant MHI  
1200 East Washington  
Mt. Pleasant, IA 52641  
319-385-7231

In-Patient Hospitalization

Marion County Care Facility  
1111 Newbold Street  
Knoxville, Iowa 50138  
641-828-0620

RCF

NEICAC Transit Van  
PO Box 487  
Decorah, IA. 52101

Transportation

New Choices  
Davenport, IA

HCBS-MR Waiver SCL Services

New Directions  
1229 C Ave. East  
Oskaloosa, IA. 52577

Outpatient counseling

New Focus  
102 W. Washington  
Centerville, IA 52544  
641/437-1722

Vocational Work Services

Opportunity Village  
1200 N. 9<sup>th</sup> Street West  
P.O. Box V  
Clear Lake, IA 50428

RCF/MR, Work Services,  
Supported Employment

641-357-5277

Ottumwa Housing Authority  
935 W. Main  
Ottumwa, Iowa 52501  
641-682-8369

Rent

Ottumwa Transit Authority  
2664 Emma Street  
Ottumwa, IA 52501  
641-683-0695

Bus Transportation

Park Place  
Sunshine Homes, Inc.  
1307 Sunnyside Lane  
Atlantic, IA 50022  
712-243-1213

RCF, RCF/PMI, SCL

Psychiatry, Lee & Associates of Ft. Dodge  
Physician's Office Building West, Suite A  
804 S. Kenyon Rd.  
Fort Dodge, IA

Out-patient mental health

REM-Iowa, Kalona  
507 3<sup>rd</sup> Street  
Kalona, IA 52247  
319-656-2142

ICF/MR

Optimae Life Services, Inc.  
301 W. Burlington  
Fairfield, IA 52556  
641-472-1684

RCF, HCBS, Out-patient Mental  
Health except Ottumwa, SCL,  
Intensive Psychiatric Rehabilitation

Richmond Center  
600 Fifth St., Ste 200  
Ames, IA. 50010

Outpatient counseling

Riverhills  
201 S. Market  
Ottumwa Iowa 52501  
641-683-5773

Medical

Southeast Iowa Case Management (SICM)  
P.O. Box 1103  
Fairfield, IA 52556  
641/472-3523

Targeted Case Management

Southern Iowa Mental Health Center  
110 E. Main  
Ottumwa, IA 52501  
641/682-8772

Outpatient Counseling,  
Community Support Services,  
Psychological Evaluation, Drop-In  
Center

Spectrum Industries  
PO Box 22  
Decorah, IA. 52101

Day Hab, Pre-Voc

St. Luke's Hospital  
1026 A. Ave. NE  
Cedar Rapids, IA. 52406

Court Ordered Hospitalization

TENCO Industries  
710 Gateway Drive

Work Services,  
Supported Employment,

Ottumwa, IA 52501  
641-682-8114

SCL, HCBS

Wapello County Auditor  
101 W 4<sup>th</sup>  
Ottumwa, IA 52501  
641-683-0024

Mental Health Advocate

Wapello County Public Health Nursing  
108 E Main  
Ottumwa, IA 52501  
641-682-4534

In-home, In-office nursing services

Wapello County Sheriff  
330 W. Second St.  
Ottumwa, IA 52501  
641-684-4350

Court Ordered Transportation

WCDC  
P.O. Box 61  
Washington, IA 52353  
319-653-7249

Sheltered Work Supported  
Employment, SCL

Washington Mini Bus  
1010 W. 5<sup>th</sup> Street  
Washington, IA

Transportation

Woodward State Hospital School  
1251 334<sup>th</sup> Street,  
Woodward, IA 50276

ICF/MR

Account	Code	Mental Illness	Chronic Mental Illness
00293	Safety & Protective Supplies (Not MH/DD)		
00441	Buildings & Ground (Repair & Maintenance) (Not MH/DD)		
03371	Information & Referral Services	\$30,750.00	\$8,016.00
04399	Consultation	\$15,750.00	
04429	Planning & Management Consultants (Non-Client Related)	\$29,020.00	
05373	Public Education Services	\$12,144.00	
11100	Direct Admin - Salary Regular Employees		
11230	Direct Admin - Food & Provisions		
11250	Direct Admin - Fuels (Motor Vehicle Supplies)		
11254	Direct Admin - Minor Motor Vehicle Parts & Accessories		
11260	Direct Admin - Stationary/Forms/General Office Supplies		
11400	Direct Admin - Publications, Notices & Advertisements		
11412	Direct Admin - Postage & Mailing		
11413	Direct Admin - Mileage & Other Travel Expenses		
11414	Direct Admin - Telecommunications Services		
11422	Direct Admin - Educational & Training Services		
11444	Direct Admin - Office Equipment (Repair & Maintenance)		
11480	Direct Admin - Dues & Memberships Services		
11487	Direct Admin - Licenses & Permits		
11635	Direct Admin - Motor Vehicle (Machinery & Equipment)		
21374	Case Management - T19 Match/ Medicaid		\$2,559.88
22399	Services Management - Other	\$20,210.00	\$12,095.00
22422	Services Management - Educational & Training Services		
31350	Transportation - Cab		
31351	Transportation - Bus	\$39.00	
31352	Transportation - Ambulance	\$2,662.75	
31354	Transportation - General	\$275.00	\$1,747.14
32325	Support Services - Respite		
32329	Support Services - Supported Community Living	\$2,239.21	\$43,773.54
32399	Support Services - Other		
33340	Basic Needs - Rent Payments	\$1,788.00	\$197.06
33341	Basic Needs - Utilities	\$50.00	\$25.00

33345	Basic Needs - Ongoing Rent Subsidy	\$2,105.00	\$1,036.70
33399	Basic Needs - Other	\$36.00	
41305	Physiological Treatment - Outpatient	\$2,803.50	\$715.00
41306	Physiological Treatment - Prescription Medicine/Vaccines	\$117,126.44	\$33,884.75
41308	Physiological Treatment - Health Supplies & Equipment		\$151.33
41399	Physiological Treatment - Other		\$231.00
42305	Psychotherapeutic Treatment - Outpatient	\$200,724.59	\$29,163.03
42366	Psychotherapeutic Treatment - Social Support Services	\$21,349.73	\$21,349.74
42397	Psychotherapeutic Treatment - Psychiatric Rehabilitation		\$2,166.48
42399	Psychotherapeutic Treatment - Other	\$9,095.05	\$9,095.06
43301	Evaluations (Diagnostic) NOT related to Commitments	\$16,005.13	
50360	Voc/Day - Sheltered Workshop Services		
50362	Voc/Day - Work Activity Services		\$911.71
50367	Voc/Day - Adult Day Care		
50368	Voc/Day - Supported Employment Services		\$685.55
50369	Voc/Day - Enclave		
50399	Voc/Day - Other Services		\$12,002.47
63329	Comm Based Settings (1-5 Bed) - Supported Community Living		\$22,772.24
64314	Comm Based Settings (6+ Beds) - RCF		\$125,133.33
64316	Comm Based Settings (6+ Beds) - RCF/PMI		\$55,276.35
64317	Comm Based Settings (6+ Beds) - Nursing Facility		\$3,783.63
64318	Comm Based Settings (6+ Beds) - ICF/MR		
64399	Comm Based Settings (6+ Beds) - Other		\$15,150.50
71319	State MHI Inpatient - Per diem charges	\$1,649.31	\$9,842.30
73319	Other Priv./Public Hospitals - Inpatient per diem charges	\$79,374.27	\$36,062.03
74300	Commitment - Diagnostic Evaluations	\$686.00	\$125.00
74353	Commitment - Sheriff Transportation	\$31,334.78	\$12,646.10
74393	Commitment - Legal Representation	\$3,078.75	\$1,213.46
74399	Commitment - Other	\$80.00	
75395	Mental Health Advocate - General	\$2,979.83	\$20,675.83
Total	County	\$603,356.34	\$482,487.21

Disability Group	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Net Change
Mental Illness	237	229	224	219	-18
Chronic Mental Illness	115	104	103	115	0
Mental Retardation	156	156	165	174	18
Developmental Disabilities	6	6	6	7	1
Administrative	0	0	0	0	0
Case Management	0	0	0	0	0
County Provided Service	0	0	0	0	0
Brain Injury	0	0	0	0	0
Total	514	495	498	515	1

Disability Group	Children	Adult	Unduplicated Total	DG
Mental Illness	6	411	417	40
Mental Illness,Chronic Mental Illness	0	14	14	40,41
Mental Illness,Chronic Mental Illness,Mental Retardation	0	1	1	40,41,42
Chronic Mental Illness	0	148	148	41
Chronic Mental Illness,Mental Retardation	0	4	4	41,42
Mental Retardation	0	178	178	42
Other Developmental Disabilities	0	8	8	43
Total	6	764	770	99

Age	Account	Code	MI	CMI	MR	DD	Admin	CM	CPS	BI	Total
Adult	21374	Case Management - T19 Match/ Medicaid		30	166	8					204
Adult	31350	Transportation - Cab			1						1
Adult	31351	Transportation - Bus	1								1
Adult	31352	Transportation - Ambulance	1								1
Adult	31354	Transportation - General	6	2	30						38
Adult	32325	Support Services - Respite			45						45
Adult	32329	Support Services - Supported Community Living	1	49	67						117
Adult	32399	Support Services - Other			15						15
Adult	33340	Basic Needs - Rent Payments	5	1							6
Adult	33341	Basic Needs - Utilities	1	1							2
Adult	33345	Basic Needs - Ongoing Rent Subsidy	7	3							10
Adult	33399	Basic Needs - Other	1								1
Adult	41305	Physiological Treatment - Outpatient	31	9							40
Adult	41306	Physiological Treatment - Prescription Medicine/Vaccines	144	34							178
Adult	41308	Physiological Treatment - Health Supplies & Equipment		1							1
Adult	41399	Physiological Treatment - Other		1							1
Adult	42305	Psychotherapeutic Treatment - Outpatient	275	38							313
Adult	42397	Psychotherapeutic Treatment - Psychiatric Rehabilitation		1							1
Adult	43301	Evaluations (Diagnostic) NOT related to Commitments	1								1
Adult	50360	Voc/Day - Sheltered Workshop Services			2						2
Adult	50362	Voc/Day - Work Activity Services		4	43						47
Adult	50367	Voc/Day - Adult Day Care			1						1
Adult	50368	Voc/Day - Supported Employment Services		2	15						17
Adult	50369	Voc/Day - Enclave			2						2
Adult	50399	Voc/Day - Other Services		13	65						78
Adult	63329	Comm Based Settings (1-5 Bed) - Supported Community Living		8	61						69
Adult	64314	Comm Based Settings (6+ Beds) - RCF		16							16
Adult	64316	Comm Based Settings (6+ Beds) - RCF/PMI		8							8
Adult	64317	Comm Based Settings (6+ Beds) - Nursing Facility		1	1						2
Adult	64318	Comm Based Settings (6+ Beds) - ICF/MR			9						9
Adult	64399	Comm Based Settings (6+ Beds) - Other		5							5
Adult	71319	State MHI Inpatient - Per diem charges	10	6							16



### Appeals

Wapello County had no appeals in FY 2013

### Quality Assurance Implementation, Findings, and Impact on Plan

Quality assurance review for this period has been focused primarily on review of provider records and critical incident reports. The CPC has also taken suggestions for systems improvement from providers and consumers and incorporated them where possible. Southeast Iowa Case Management continues to provide Quality Assurance evident by file audits in house and out of house. Wapello County Social Worker continues to audit providers to include; Tenco, Optima and First Resources for all clients funded 100%.

### Waiting List Information

Wapello County does not have a waiting list for services at this time. Some individual providers may have waiting lists as they are unable to hire sufficient direct care staff to meet the needs of all of those consumers who have contacted the agency requesting services. This is not a county funding issue at this time.