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DHS Functions to Continue Despite Warren County Fire

DES MOINES, Iowa – Department of Human Services officials will attempt to perform regular functions despite a fire that destroyed the department's Warren County office in Indianola Sunday.

DHS Warren County workers who process applications for benefit programs such as Food Assistance will report to a DHS office at 1900 Carpenter St., in Des Moines beginning Monday. The fire did not destroy any pending applications since none are kept in county offices.

People who need to apply for government programs may do so online as usual at <https://secureapp.dhs.state.ia.us/oasis/>. For questions or to arrange an appointment at the Carpenter office, call 515 286-3555.

DHS social workers who are based in Warren County will have temporary quarters in surrounding counties.

The fire will not have any impact on calls to report child abuse or dependent adult abuse since that function is centrally located in Des Moines. To report abuse, call 800-362-2178. Complaints that require a DHS investigation in Warren and surrounding counties will not be delayed.

DHS social workers will attempt to keep all previously-made appointments, most of which are normally held in private homes or neutral locations. People with questions regarding pending cases may call the Des Moines office at 515 725-2600.

The Warren County office is one of 42 full-time DHS county offices in the state.