

**RESTRICTED DELIVERY CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Before the Iowa Department of Public Health

<p>IN THE MATTER OF:</p> <p>Quasqueton First Responders PO Box 15 Quasqueton, IA 52325-0015</p> <p>Service #: 9108400</p>	<p>Case Number: 12-07-09</p> <p style="text-align: center;">NOTICE OF PROPOSED ACTION</p> <p style="text-align: center;">CITATION AND WARNING</p>
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Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641—132.10(3), the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the service program identified above.

The Department may issue a citation and warning when a service program has committed any of the following acts or offenses:

*Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter.
IAC 641—132.10(3)f*

*Failure to correct a deficiency within the time frame required by the department.
IAC 641-132.10(3)i*

*An ambulance or nontransport service in this state that desires to provide emergency medical care, in the out-of-hospital setting, shall apply to the department for authorization to establish a program utilizing certified emergency medical care providers for delivery of care at the scene of an emergency or nonemergency, during transportation to a hospital, during transfer from one medical care facility to another or to a private home, or while in the hospital emergency department and until care is directly assumed by a physician or by authorized hospital personnel. Application for authorization shall be made on forms provided by the department. Applicants shall complete and submit the forms to the department at least 30 days prior to the anticipated date of authorization.
IAC 641—132.7(1)a*

*Service program operational requirements. Ambulance and nontransport service programs shall:
IAC 641—132.8(3)*

*Utilize department protocols as the standard of care. The service program medical director may make changes to the department protocols provided the changes are within the EMS provider's scope of practice and within acceptable medical practice. A copy of the changes shall be filed with the department.
IAC 641—132.8(3)b.*

*Ensure that personnel duties are consistent with the level of certification and the service program's level of authorization.
IAC 641—132.8(3)c.*

*Ensure that the appropriate service program personnel respond as required in this rule and that they respond in a reasonable amount of time.
IAC 641—132.8(3)g.*

Implement a continuous quality improvement program that provides a policy to include as a minimum:

(1) Medical audits.

(3) Follow-up (loopclouser/resolution)

IAC 641—132.8(3)m.(1)(3)

The medical director's duties include, but need not be limited to:

IAC 641—132.9(2)

Monitoring and evaluating the activities of the service program and individual personnel performance, including establishment of measurable outcomes that reflect the goals and standards of the EMS system.

IAC 641—132.9(2)c

Supervising physicians, physician designees, or other appointees as defined in the continuous quality improvement policy referenced in 132.9(2)"g" may assist the medical director by:

a. Providing medical direction.

b. Reviewing the emergency medical care provided.

c. Reviewing and updating protocols.

d. Providing and assessing continuing education needs for the service program personnel.

e. Helping resolve operational problems.

IAC 641—132.9(3)

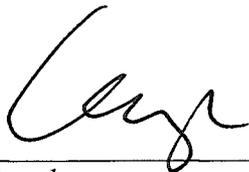
The following events have led to this action:

The Bureau of EMS performed an on-site inspection of Quasqueton First Responders on May 15, 2012. At the time of the inspection, deficiencies were identified and the service was given 30 days to resolve the deficiencies. As of the date of this notice, the service has failed to correct the deficiencies.

The service is hereby **CITED** for failing to correct service program deficiencies within 30 days. The service is hereby **WARNED** that violating the Department's rules in the future may result in further disciplinary action, including suspension or revocation of Respondent's service program authorization.

You have the right to request a hearing concerning this notice of disciplinary action. A request for a hearing must be submitted in writing to the Department by certified mail, return receipt requested, within twenty (20) days of receipt of this Notice of Proposed Action. The written request must be submitted to the Iowa Department of Public Health, Bureau of Emergency Medical Services, Lucas State Office Building, 321 E 12th St, Des Moines, Iowa 50319. If the request is made within the twenty (20) day time limit, the proposed action is suspended pending the outcome of the hearing. Prior to or at the hearing, the Department may rescind the notice upon satisfaction that the reason for the action has been or will be removed.

If no request for a hearing is received within the twenty (20) day time period, the disciplinary action proposed herein shall become effective and shall be final agency action.



Gerd Clabaugh
Deputy Director
Iowa Department of Public Health
Division Director
Acute Disease Prevention and Emergency Response

7-24-12

Date