Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1198

DATE: December 6, 2012

TO: Iowa Medicaid Hospitals, Physicians, Dentists, Podiatrists, Rural Health Clinics, Clinics, Maternal Health Centers, Certified Nurse Midwives, Federally Qualified Health Centers, Nurse Practitioners and Indian Health Service Providers

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: High Technology Radiology

EFFECTIVE: December 8, 2012

McKesson will be updating its Clear Coverage prior authorization system on December 8, 2012. These updates will make it easier for providers to submit prior authorization requests and allow more efficient review of submitted information. Following is a brief explanation of the changes:

☐ The new "Details" button, allows you to view the submitted authorization, validate the submitted data, and easily add notes to the submitted request.

☐ With a single click you can now "select" the requested member from the search results versus the previous two-click interaction.

☐ The navigational items now have a button-based view instead of a tabular view.

☐ Users can now enter and see all items that need to be completed in one single view. You are able to select the diagnosis, run the medical review, set your priority and see the details of the authorization all in one area.

☐ Now when a user 'hovers' over the SUBMIT button, Clear Coverage will show the user a dialogue box explaining exactly what information is missing from the request. The user must go back and enter the missing information before the request can be submitted.

If you have any questions, please contact the IME Provider Services Unit, at 1-800-338-7909, locally at 515-256-4609 or by email at imeproviderservices@dhs.state.ia.us.