



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

March 13, 2014

Date Complaint Received:	3/13/14
Complaint Received By:	Joni Duffy
Provider Name and Location:	Jill Soenen, 309 8 th Street South, Humboldt, Iowa 50548

Complaint: 2 year old left Mrs. Soenen's day care home, unnoticed and walked with her shoes, coat and bag, right down the middle of the street, making it 1 1/2 blocks from Mrs. Soenen's home.

Rule Basis: : Chapter 237A or 441 Iowa Administrative Code, Chapter 110.5(9)a Gives careful supervision at all times.

Findings: Mrs. Soenen took this 2 year old child for one day as a drop in. They child did not know Mrs. Soenen or the home and did not want to be there, per Mrs. Soenen. Mrs. Soenen was in another room putting a baby down for a nap, she thought she heard the door open and looked out, but didn't see that anyone had come in (they just moved to this house a week earlier, so Mrs. Soenen was not use to the noises of the house). Mrs. Soenen checked with another child (age 5) if K was okay and he said that she was. Mrs. Soenen went back in to continue getting the baby down for her nap. When the baby was in the crib, she came out and again asked the 5 year old if K was okay and if she was in the play room. The 5 year old said yes. Mrs. Soenen s substitute arrived at the day care home and shared that she thought she saw K up the street with a police officer. Mrs. Soenen ran into the play room, and discovered that K was not there. Mrs. Soenen's substitute then went up the street to get the child.

Mrs. Soenen reports that she is still getting used to this new home and was not used to the sounds of people coming and going. Mrs. Soenen also reports that she had recently lost her mother in law, and she was really having a rough time emotionally.

A spot check was completed on 3/13/14, there were several things that were out of compliance, in part because she had just moved to her new home.

Resolution: Mrs. Soenen signed a safety plan that she would not provide child care during the coarse of this complaint and resolution.

If you have any questions regarding this matter feel free to contact me at 515-573-1640 or email address jduffy1@dhs.state.ia.us.

Sincerely,

Joni Duffy
Social Worker