



Iowa Department of Human Services

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Governor

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Director

INFORMATIONAL LETTER NO.1642-MC

DATE: March 30, 2016

TO: All Iowa Medicaid Providers Excluding Individual Consumer Directed Attendant Care (CDAC) Providers and Managed Care Organizations (MCOs)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Reimbursement for Vaccines for **hawk-i** Members

EFFECTIVE: April 1, 2016

Beginning April 1, 2016, **hawk-i** members will have three MCOs to choose from for their health coverage. This letter is to provide clarification regarding the reimbursement of vaccines for children enrolled in the **hawk-i** program.

The **hawk-i** program is the Iowa Children’s Health Insurance Program (CHIP). Children enrolled in **hawk-i** are considered insured and not eligible for Medicaid. **hawk-i** members do not meet the requirements for the Vaccine For Children (VFC) program that is available to Medicaid children; therefore those vaccines cannot be used.

Effective April 1, 2016, vaccines given to **hawk-i** members by providers will be reimbursed by the three MCOs. Reimbursement will include the provider’s cost of the vaccine. The administration of the vaccine will be at the rate determined by the MCO.

Please refer to each of the MCO provider manuals and leverage the MCO provider service unit for additional information related to the operational processes related to vaccines services. Direct links to the Provider manuals of each MCO can be found below:

- [Amerigroup Iowa, Inc.](http://providers.amerigroup.com/ProviderDocuments/IAIA_ProviderManual.pdf)¹
- [AmeriHealth Caritas Iowa, Inc.](http://www.amerihealthcaritasia.com/pdf/provider/provider-manual.pdf)²
- [UnitedHealthcare Plan of the River Valley, Inc.](http://www.uhcommunityplan.com/content/dam/communityplan/healthcareprofessionals/provider-admin-manual/IA_UnitedHealthcare_Provider_Manual.pdf)³

Provider call centers can be reached through the following:

Managed Care Organization	Contact and Phone Number
Amerigroup Iowa, Inc.	Email: iowamedicaid@amerigroup.com Phone: 1-855-789-7989

¹ http://providers.amerigroup.com/ProviderDocuments/IAIA_ProviderManual.pdf

² <http://www.amerihealthcaritasia.com/pdf/provider/provider-manual.pdf>

³ http://www.uhcommunityplan.com/content/dam/communityplan/healthcareprofessionals/provider-admin-manual/IA_UnitedHealthcare_Provider_Manual.pdf

AmeriHealth Caritas Iowa, Inc.	Email: IowaProviderNetwork@amerihealthcaritas.com Phone: 1-855-287-7855
UnitedHealthcare Plan of the River Valley, Inc.	Email: IowaCommunityNetwork@uhc.com Phone: 1-888-650-3462