



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1710

DATE: August 11, 2016

TO: Iowa Medicaid Providers and Managed Care Organizations (MCOs)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: New Naming Convention for Informational Letters (ILs)

EFFECTIVE: August 15, 2016

The IME publishes provider bulletins called ILs that are necessary to clarify and explain new and existing programs and policies. On April 1, 2016, most Iowa Medicaid members were transitioned to the IA Health Link managed care program; however, some members continue to be served through Medicaid Fee-for-Service (FFS). To better communicate which program and policy updates apply to the different Iowa Medicaid programs, the IME is updating the naming conventions of ILs and adding an 'applies to' indicator.

Effective on and after August 15, 2016, all ILs will include a modifier that designates which program(s) the IL applies to. The modifiers are:

- MC for Managed Care,
- FFS for Fee-for-Service, and
- D for Dental.

If an IL applies to all providers it will include all three modifiers (MC, FFS, D). The primary identifier of the IL is the numeric portion, with the modifiers allowing for quick identification of applicable programs.

There will also be an 'applies to' indicator (similar to the 'date,' 'to' and 'from' indicators) at the top of each IL which clearly identifies if the IL applies to Managed Care, Fee-for-Service and/or Dental.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email imeproviderservices@dhs.state.ia.us.