



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1713-MC-FFS

DATE: August 22, 2016

TO: Iowa Medicaid Ambulance Providers

APPLIES TO: Managed Care and Fee-for-Service

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Crossover Claims for Ambulance Services for Dually Eligible Medicare and Medicaid Members

EFFECTIVE: Immediately

Effective immediately, when services are provided to members who are dually eligible for Medicare and Medicaid, the Managed Care Organization (MCO) is required to pay the member's full cost sharing obligations (copayment and deductibles) at the Medicare rate for Medicare covered services. This type of claim is also known as a crossover claim. Payment at Medicare rates is required regardless of the participation status in the MCO provider network for Medicare covered services.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email imeproviderservices@dhs.state.ia.us.