



Iowa Department of Human Services

Terry E. Branstad
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Director

INFORMATIONAL LETTER NO.1736-MC-FFS-D

DATE: October 27, 2016

TO: All Iowa Medicaid Providers engaged in Value Based Purchasing (VBP) contracting with one or more Managed Care Organization

APPLIES TO: Managed Care, Fee-for-Service, Dental

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Statewide Alert Notification (SWAN) Process Change

EFFECTIVE: Immediately

In an effort to ensure patient information continues to be securely and appropriately shared, DHS has made a policy change on how providers engaged in VBP Contracting, known as Accountable Care Organizations (ACOs) can continue to use SWAN alerts to improve health outcomes in our state.

Effective immediately, ACOs engaged in VBP activity may directly submit by Secure File Transfer Protocol (SFTP) a list of Medicaid members on a monthly basis to the SWAN system, using a standardized template.

Each ACO will also be required to sign a revised participating agreement with the Iowa Department of Public Health (IDPH) that outlines the requirements of the member lists. The participation agreement and the standardized template are available by contacting IDPH.

The method outlined in this informational letter allows ACOs to effectively manage their Medicaid populations and the SWAN alerts needed to improve health outcomes.

DHS is committed to partnering with ACOs on methods to improve how care is delivered so that health outcomes in Iowa improve. Please reach out to Tanya McAninch (tmcanin@dhs.state.ia.us) at the IME or Andrea Bryan (Andrea.Bryan@idph.iowa.gov) at IDPH with any follow-up questions.