



Iowa Department of Human Services

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Governor

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INFORMATIONAL LETTER NO.1844-MC-FFS

DATE: November 2, 2017

TO: Iowa Medicaid Physicians, Physician Assistants (PA), Psychologists, Advanced Registered Nurse Practitioners (ARNP), Community Mental Health Centers (CMHC), Behavioral Health Services Providers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Accredited Crisis Response Services and Subacute Mental Health Services

EFFECTIVE: Upon Receipt

This informational letter is to provide guidance on provider requirements and reimbursement for Crisis Response Services and Subacute Mental Health Services.

Managed Care Organizations (MCOs) will pay for medically necessary Crisis Response Services and Subacute Mental Health Services provided by enrolled providers beginning November 15, 2017. MCOs will start taking provider requests for enrollment beginning November 1, 2017.

Enrolled Crisis Service providers must be accredited in accordance with 441 Iowa Administrative Code (IAC) Chapter 24 and enrolled Subacute Mental Health Services providers must be licensed in accordance with 481 IAC Chapter 71. To assist in expediting provider enrollment the department will send a list of Chapter 24 accredited providers to the MCOs. Providers must provide a copy of their Chapter 24 accreditation for Crisis Response Services or Chapter 71 license for Subacute Mental Health Services to the MCOs.

The attached chart provides the billing codes, modifiers, and rates for the Chapter 24 Crisis Response Services and Chapter 71 Subacute Mental Health Services.

The IME will be adopting administrative rules for service definitions and service requirements for Crisis Response Services in accordance with 441 IAC Chapter 24 and Subacute Mental Health Services in accordance with 481 IAC Chapter 71. These rules are projected to become effective February 8, 2018. The IME will not be able to pay for these services for FFS members until the rules are effective.

The department will provide additional communication and instructions on provider enrollment, billing, and reimbursement for FFS prior to February 8, 2018.

If you have questions you may contact LeAnn Moskowitz, Program Manager at lmoskow@dhs.state.ia.us.