

INFORMATIONAL LETTER NO. 1971-MC-FFS

DATE: January 8, 2019

TO: Iowa Medicaid Physician, Pharmacy and Medical Supply Providers

APPLIES TO: Managed Care, Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Change in Coverage for Diabetic Supplies

EFFECTIVE: April 1, 2019

Effective April 1, 2019, the IME will no longer have preferred manufacturers for any diabetic supplies; therefore the claims for diabetic supplies (blood glucose test strips, lancets or insulin syringes) will no longer be processed through pharmacy Point of Sale (POS). The diabetic supplies will only be covered under the Durable Medical Equipment (DME) benefit, which requires the submission of a medical claim. Any brand may be supplied without a prior authorization.

Medical supplies, equipment and appliances are covered under the Medicaid program as described in the Code of Federal Regulations (CFR) 42 CFR 440.70(b) "3". Iowa Medicaid uses the term DME for medical supplies, equipment and appliances. Diabetic supplies such as blood glucose meters and test strips, lancets, syringes and pen needles are covered under the DME benefit (see [Fee Schedule #12 – Medical Supplies](#))¹. To obtain these supplies, a provider (including pharmacies) must be enrolled as a Medical Supply provider with the IME, FFS (see attachment) and the Managed Care Organizations (MCOs).

Contact Information:

- **Iowa Medicaid Enterprise**
Email: imeproviderservices@dhs.state.ia.us
Phone: 1-800-338-7909
- **Amerigroup Iowa, Inc.**
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Phone: 1-800-454-3730
- **UnitedHealthcare Plan of the River Valley, Inc.**
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If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally 515- 256-4609 or by email at imeproviderservices@dhs.state.ia.us.

¹ <https://secureapp.dhs.state.ia.us/MedicaidFeeSched/X12.xml>