

room from where she was located. Mercedes M talked about how a child then started crying “a 30-minute-cry” which was “non-stop”. Mercedes M described the child as “freaking out”. Mercedes M reported she didn’t actually see what happened as she was doing paperwork on the other side of the room at the time. Mercedes M stated she assumed from the noise, toy on the floor next to the child, and immense crying that the child had dropped the toy on his/her leg. Mercedes M reported the other staff in the room Ms. Bowers saw the entire incident as she was located on that side of the infant room when the incident occurred. Mercedes M talked about how the child could not stand on his/her leg and that the child’s leg was red and starting to swell in 2 separate areas. Mercedes M discussed how staff provided the child with comfort, cool wash cloths, and ice packs Mercedes M reported Ms. Bowers attempted to contact the child’s mother by phone several times but could not reach her. Mercedes M stated she left at the end of her shift at 4:30pm which was prior to the child’s mother arriving at the center. Mercedes M denied that any other staff were in the room at the time of the incident.

Ms. Bowers reported on 7/10/2014 at approximately 3:45pm she got up from feeding an infant and put that infant’s bottle away. Ms. Bowers indicated the only other staff in the room at the time was Mercedes M who was completing paperwork on the other side of the infant room. Ms. Bowers talked about how during this time, she saw the child throw a toy down which hit his/her foot. Ms. Bowers reported the child fell to the ground and began crying. Ms. Bowers reported the child’s foot was red. Ms. Bowers talked about how she tried to contact the child’s mother several times by phone but could not reach her. Ms. Bowers talked about how she did not call the mother’s emergency contact listed for the child as the mother and emergency person listed are not currently getting along. Ms. Bowers reported providing the child with comfort and first-aid in the form of ice packs and cold cloths. Ms. Bowers stated the child’s mother arrived around 5:00pm for pick-up.

It is important to note, the child continues to attend the center. The child’s leg and foot is currently in a cast. The toy dropped on the child’s foot was observed to square and large-in-size. It was plastic and had several activities attached to it. An incident report was completed as required. The child file reviewed was complete including an up-to-date physical. The two staff files reviewed were also complete.

Special Notes and Action Required:

It should be noted that licensing and Ms. Bowers talked about the program’s emergency plan for a serious medical injury. Ms. Bowers acknowledged that if a child is seriously injured and the parents and/or child’s emergency contacts are not able to be reached, an ambulance shall be called within a reasonable amount of time depending on the situation.

Management shall ensure each staff receives an annual review of emergency plans and that this is documented Annual emergency plan review is to include a medical emergency, dental emergency, intoxicated parent, lost/missing child, blizzard, etc.

Based upon the above, nothing further is requested.

If you feel something is unclear or unjustly cited, please contact me (phone 319-892-6827; email alyons@dhs.state.ia.us <<mailto:alyons@dhs.state.ia.us>>) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

Consultant's Signature:



Date:

07/22/2014