

**INFORMATIONAL LETTER NO. 2169-MC**

**DATE:** September 14, 2020

**TO:** Home Health Services and Waiver Providers including Individual Consumer Directed Attendant Care (CDAC) Providers, Consumer Choices Option (CCO) Providers

**APPLIES TO:** Managed Care (MC)

**FROM:** Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

**RE:** Register for Upcoming Electronic Visit Verification (EVV) Stakeholder Meeting(s)

**EFFECTIVE:** Immediately

Registration is now open for the September and October stakeholder informational meetings on Electronic Visit Verification (EVV) implementation. The sessions will be led by the IME and the Managed Care Organizations (MCOs), and will include representatives from CareBridge, the MCO EVV solution.

The focus of the next two sessions will be on Individual Consumer Directed Attendant Care (I-CDAC) and Consumer Choices Options (CCO) providers.

**Session 2**

Wednesday, September 16, 2020,  
9:00 to 10:30 a.m.,  
Virtual Meeting

**Session 3**

Thursday, October 8, 2020,  
10:30 a.m. to 12:00 p.m.,  
Virtual Meeting

Providers interested in attending either session, can register [online](#)<sup>1</sup>. Providers are encouraged to submit EVV questions with their registration. **The deadline to register for Session 2 is 5 p.m., September 15, 2020. Registration for Session 3 will remain open until 5 p.m., October 7, 2020, at the same web address.**

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<sup>1</sup> <https://www.tfaforms.com/4850458>

Providers may register for one, or both sessions.

An agenda, materials, and login credentials will be shared with registered attendees prior to the meeting. The agenda and materials will be posted on the Department's dedicated [EVV webpage](#)<sup>2</sup>. Questions answered during the meeting will be recorded and posted on the DHS website at a later date.

If you have any questions, please email [EVV@dhs.state.ia.us](mailto:EVV@dhs.state.ia.us).

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<sup>2</sup> <https://dhs.iowa.gov/ime/providers/EVV>