

INFORMATIONAL LETTER NO. 2177-MC

DATE: October 9, 2020

TO: Home Health Services and Waiver Providers including Individual Consumer Directed Attendant Care (I-CDAC) Providers, and Consumer Choices Options (CCO) Providers

APPLIES TO: Managed Care (MC)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Register for the Last Electronic Visit Verification (EVV) Stakeholder Meeting(s)

EFFECTIVE: Immediately

Registration is now open for the last stakeholder informational meetings on Electronic Visit Verification (EVV) implementation. The sessions will be led by the IME and the Managed Care Organizations (MCOs), and will include representatives from CareBridge, the MCO EVV solution.

The focus of the November session will be on provider agencies, while the focus of the December session will be on Individual Consumer Directed Attendant Care (I-CDAC) and Consumer Choices Options (CCO) providers.

The November and December sessions are informational meetings regarding EVV, EVV implementation and the CareBridge platform. These are not training sessions. Providers can register online for training through [CareBridge](#)¹.

Session 4

Tuesday, November 10, 2020
3:00 to 4:30 p.m.,
Virtual Meeting

Session 5

Wednesday, December 2, 2020,
6:00 to 7:30 p.m.,
Virtual Meeting

¹ <https://www.carebridgehealth.com/trainingiaevv>

Providers interested in attending either informational session, can register [online](#)². Providers are encouraged to submit questions they may have regarding EVV or EVV implementation with their registration. **The deadline to register for Session 4 is 5 p.m., November 9, 2020. Registration for Session 5 will remain open until 5 p.m., December 1, 2020, at the same web address.**

Providers may register for one, or both sessions.

An agenda, materials, and login credentials will be shared with registered attendees prior to the meeting. The agenda and materials also will be posted on the Department's dedicated [EVV webpage](#)³. Questions answered during the meeting will be recorded and posted on the DHS website at a later date.

If you have any questions, please email EVV@dhs.state.ia.us.

² <https://www.tfaforms.com/4854268>

³ <https://dhs.iowa.gov/ime/providers/EVV>