

that he responded no. Cara S stated she then asked him if he had a potty accident to which the child responded yes. Cara S stated she then took the child into the bathroom and changed him. Cara S denied that Amber F said anything to her about the incident. Cara S also reported that Amber F has been talking harshly with the children. Cara S talked about how Amber F has been bullying a particular child in the classroom. Cara S stated Amber F will talk in a real loud voice to the child so the child becomes visibly upset.

Amber F reported a little boy did not want to try cream of wheat. Amber F stated when the boy opened his mouth, she put a spoonful of cream of wheat in. Amber F agreed that the child appeared upset. She reported taking the child into the bathroom where he spit the cream of wheat out and cleaned his face. Amber F stated cream of wheat was something new that had not been served before and she just wanted each child to try it. Amber F stated she is aware that the child did have a potty accident during this incident. Amber F acknowledged that the child could have been upset with what happened which caused the potty accident. Amber F stated the child subject to this complaint usually does not have potty accidents. Amber F denied "bullying" any children. She did talk about being under some personal stress related to a family illness. Amber F stated it has affected her and made her a bit more stressed. Amber F stated she is aware that she can contact management if she needs to step out of a classroom because she is getting stressed or feeling overwhelmed.

Ms. Castle reported the parents have been contacted and an incident report has been completed. Ms. Castle reported the parents were upset and requesting to know when a lead teacher would be hired for their child's classroom. Ms. Castle reported as of 11/11/2013 a new lead teacher would be starting in the 3-year-old classroom. Ms. Castle reported additional management from Waypoint - Uptown Kids came out to help address the incident, talk with Amber F, and develop a plan of action. Ms. Castle reported Amber F will be participating in an upcoming CACFP training called - positive ways to interact with food on 11/11/2013.

Special Notes and Action Required:

Please forward a copy of Amber F's training certificate to the DHS license consultant. Also, ensure there is a clear action plan in place in the event of a future incident.

If you feel something is unclear or unjustly cited, please contact me (phone 319-892-6827; email alyons@dhs.state.ia.us <<mailto:alyons@dhs.state.ia.us>>) so that we may discuss the issue. If necessary, I can make a notation in your record. You may also send a letter that will be included in your licensing file noting any disagreement you may have with this report. If I have failed to provide for you any information discussed during my visit, please contact me and I will forward the information to you. Thank you.

Consultant's Signature:



Date:

12/02/2013