Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

Name of Center: Mercy Child Development Center		**Enrollment:** 312	**License ID:** 4177000111
Street: 1150 6th Ave	**City:** Des Moines IA	**Zip Code:** 50314	**County:** Polk
Mailing Address: 1150 6th Ave			
Mailing City: Des Moines IA	**Zip Code:** 50314		
Director's Name: Melanie Rivas		**Center Phone Number:** 515-643-9090	
On-Site Supervisors: NA		**E-Mail Address:** mcdc@brighthorizons.com	

Date of Complaint: 10/10/2014 **Date of Visit:** 10/10/2014

[ ] Scheduled [ ] Unannounced [X] NA

[ ] Non-Compliance with Regulations Found [X] Compliance with Regulations Found [ ] NA

RECOMMENDATION FOR LICENSE

[X] **NO CHANGES to licensing status recommended**

[ ] **PROVISIONAL license from to**

[ ] **SUSPENSION of License**

[ ] **REVOCATION of License**

Summary of Complaint:
There was a 3 year old child left on the playground with another classroom on 10/10/14.

Licensing Rules Relevant to the Complaint:
109.10(16) Supervision. The center director and on-site supervisor shall ensure that each staff member, substitute, or volunteer knows the number and names of children assigned to that staff member, substitute, or volunteer for care. Assigned staff, substitutes, and volunteers shall provide careful supervision. Any person in the center who is not an owner, staff member, substitute, or volunteer who has a record check and department approval to be involved with child care shall not have unrestricted access to children for whom that person is not the parent, guardian, or custodian.
Not Violated.

Inspection Findings:
Melanie Rivas called and said a child had been left on the playground by his staff members. There was a another class, the four/five year old classroom, on the playground so the child was not alone on the playground. This was discovered quickly and the child was returned to his classroom.

The teachers that were involved in the incident received disciplinary action. The teachers stated they did a count when leaving the playground so she isn't sure if that child left the line when they were began walking.

Special Notes and Action Required:
There are no additional actions being requested at this time.

Consultant's Signature:

Melinda Ross

Date:
11/05/2014