

Adoption Notice of Decision

Issue Date:	Effective Date:
To:	From:
Address:	Address:
Application to Adopt	
The Department has made the following decision regarding your application to adopt:	
☐ Your application to adopt has been approved effective , through .	
Your application has been denied for the following reasons:	
Your adoption approval has been withdrawn for the following reasons:	
Adoption Subsidy Payments	
Your application for adoption subsidy payments has been approved.	
Your application for adoption subsidy has been approved for a future needs adoption subsidy.	
Your subsidized adoption application has been denied for the following reasons:	
The subsidized adoption maintenance payme following reasons:	ent of has been decreased to for the
☐ Your adoption subsidy payments have been suspended for the following reasons:	
Your adoption subsidy payments have terminated for the following reasons: Explanation of Action: This decision has been made based on the policies found in the following lowa Administrative Code or Code of lowa:	
If you have any questions about this decision, wish a more detailed explanation of this decision, or wish to present additional information which you think will cause the decision to be changed, please contact the county office handling your application as soon as possible. (None of these requests will extend your time to appeal.) Your rights to appeal this decision are explained on the back of this notice. Worker Phone	
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You Have the Right to Appeal

What is an appeal?

An **appeal** is asking for a hearing because you do not like a decision the Department of Human Services (DHS) makes. You have the right to file an appeal if you disagree with a decision. You do not have to pay to file an appeal. [441 lowa Administrative Code Chapter 7].

How do I appeal?

Filing an appeal is easy. You must appeal in writing by doing **one** of the following:

- Complete an appeal electronically at https://secureapp.dhs.state.ia.us/dhs titan public/appeals/appealrequest, or
- Write a letter telling us why you think a decision is wrong, or
- Fill out an Appeal and Request for Hearing form. You can get this form at your county DHS office.

Send or take your appeal to the Department of Human Services, Appeals Section, 5th Floor, 1305 E Walnut Street, Des Moines, Iowa 50319-0114. If you need help filing an appeal, ask your county DHS office.

How long do I have to appeal?

You must file an appeal:

- Within 30 calendar days of the date of a decision or
- Before the date a decision goes into effect

If you file an appeal more than 30 but less than 90 calendar days from the date of a decision, you must tell us why your appeal is late. If you have a good reason for filing your appeal late, we will decide if you can get a hearing. If you file an appeal 90 days after the date of a decision, we cannot give you a hearing.

Can I continue to get benefits when my appeal is pending?

You may keep your benefits until an appeal is final or through the end of your certification period if you file an appeal within 10 calendar days of the date the notice is received. A notice is considered to be received 5 calendar days after the date on the notice. Any benefits you get while your appeal is being decided may have to be paid back if the Department's action is correct.

How will I know if I get a hearing?

You will get a hearing notice that tells you the date and time a telephone hearing is scheduled. You will get a letter telling you if you do not get a hearing. This letter will tell you why you did not get a hearing. It will also explain what you can do if you disagree with the decision to not give you a hearing.

Can I have someone else help me in the hearing?

You or someone else, such as a friend or relative, can tell why you disagree with the Department's decision. You may also have a lawyer help you, but the Department will not pay for one. Your county DHS office can give you information about legal services. The cost of legal services will be based on your income. You may also call lowa Legal Aid at 1-800-532-1275. If you live in Polk County, call 243-1193.

Policy Regarding Discrimination, Harassment, Affirmative Action, and Equal Employment Opportunity

It is the policy of the Iowa Department of Human Services (DHS) to provide equal treatment in employment and provision of services to applicants, employees, and clients without regard to race, color, national origin, sex, sexual orientation, gender identity, religion, age, disability, political belief or veteran status.

If you feel DHS has discriminated against or harassed you, please send a letter detailing your complaint to: lowa Department of Human Services, Hoover Building, 5th Floor – Bureau of Policy Coordination, 1305 E Walnut, Des Moines, IA 50319-0114 or via email contactdhs@dhs.state.ia.us