



<Date>
<Case Number>

Your Annual Choice Period Has Begun.

You/your family are currently enrolled in the IA Health Link managed care program, with health coverage through a Managed Care Organization (MCO). You have two MCOs to choose from for your IA Health Link coverage. You may change your MCO each year during your Annual Choice Period.

Your Annual Choice Period Has Begun, and Ends <<End Date>>

During this Annual Choice Period the person(s) listed on this letter has the opportunity to change their MCO for any reason.

In this mailing you will find information about the MCOs that you can choose from:

- Amerigroup Iowa, Inc.
- UnitedHealthcare Plan of the River Valley, Inc.

IF YOU WANT TO KEEP THINGS JUST THE WAY THEY ARE,
YOU DO NOT HAVE TO DO ANYTHING.



To change your MCO:



Phone: Call Iowa Medicaid Member Services at **1-800-338-8366** or locally in the Des Moines area at **515-256-4606**.



Email: Iowa Medicaid Member Services at IMEMemberServices@dhs.state.ia.us.



Mail: If you wish, you may request a paper form to send your choice by mail. To request a paper form, call Iowa Medicaid Member Services at **1-800-338-8366**.

If you decide to change your MCO, your coverage with your new MCO will begin on <<**Coverage Begin Date**>>. After your Annual Choice Period has ended, and throughout the year, you may change your MCO for reasons of "Good Cause." For more information, please refer to the IA Health Link member handbook or call Iowa Medicaid Member Services at **1-800-338-8366** or **515-256-4606** in the Des Moines area.

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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-8366 (TTY: 1-800-735-2942).
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-338-8366 (TTY: 1-800-735-2942)。

Iowa Medicaid Member Services: 1-800-338-8366 | www.IAHealthLink.gov

State ID Number	Member Name	MCO	MCO Phone Number
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
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<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>
<0000000X>	<MEMBER NAME>	<MCO>	<###-###-####>

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942.

Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.