



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

December 10, 2013

Date Complaint Received:	12/2/13
Complaint Received By:	M. Noddings
Provider Name and Location:	Tracy Byrd 2312 Ave. E Council Bluffs, IA 51501

Complaint: A report was received by DHS that provider does not have enough square footage for children in care. Provider is a Cat. B home and must have 35 sq. feet for each child in care (max. of 8 children at one time). It was reported the provider's first floor is cluttered and there is not enough room for the children to play and there is not room at the table for children to eat.

Rule Basis: 237A.3A; 110.9(3)(a)(b)

Findings: DHS compliance worker attempted to visit the home on 12/4/13 and 12/5/13 and provider did not answer the door. A registered letter was sent to provider informing her of visit on 12/9/13. The home was cluttered but was clearer than it had been in past visits. Provider reported she has 2 children during the daytime hours and then 6-8 in the afterschool hours. There is not enough room on the first floor to accommodate 6-8 school age children playing.

Resolution: Provider agreed to clean up clutter on the first floor including her daughter's bedroom in order to use that space for daycare. The provider will clean off table and keep it clear so children can eat at table. Provider agreed to clear the first floor in the next 30 days. If provider is unable to create enough play space for children then she will drop to a Cat. A registration. If clutter/hoarding continues to be a problem in the future then DHS will initiate revocation of daycare registration.

If you have any questions regarding this matter feel free to contact me at (712) 328 - 5713 or email address [mnoddin@dhs.state.ia.us](mailto:mnoddin@dhs.state.ia.us).

Sincerely,

Michelle Noddings  
Social Worker